

VIVA WYNDHAM RESORTS ANNOUNCES ON-SITE COVID PCR TESTING FOR ALL GUESTS ACROSS ALL RESORTS

PCR, Other Testing Options Available at Affordable Price Points to all Guests

MIAMI – January 22, 2021 – <u>Viva Wyndham Resorts</u>, a collection of all-inclusive properties located in the Caribbean, including the Bahamas, Dominican Republic and Mexico, today announced the availability of on-site COVID-19 PCR testing for all guests visiting the chain's resorts. Viva Wyndham is working with various providers to facilitate reliable testing options at competitive price points to ensure that all guests who prefer the convenience of speedy, on-site testing will have a hassle-free vacation experience.

Viva Wyndham Resorts is also offering free antigen testing for US residents who visit Dominican Republic hotels. This service, provided by the government of the Domincan Republic, but offered on-site at the hotel, starts on January 26 and will extend for 60 days. As of this date, the CDC accepts this type of testing as valid for travelers who plan to enter the U.S. via commercial flights.

"The ability to offer our guests on-site testing is our latest effort via our 'SAFE WITH VIVA' initiative to create a safe vacation experience for our guests across all of our resorts," said Amanda Santana, Executive Vice President of Sales and Marketing at Viva Wyndham Resorts. "We are committed to the wellbeing of our guests and to providing them with the best Viva experience possible. We expect this new service will help ease the frustration of vacationing during this time and allow our guests the worry-free vacation they deserve."

The announcement follows a recent statement released by the government of The Dominican Republic stating that all visitors to the country will have access to COVID-19 PCR tests, which provide results in 48 to 72 hours. Viva Wyndham is working alongside local suppliers and service providers to establish this on-site testing across all resorts. As a result of these partnerships, Viva Wyndham guarantees reliable, on-site testing options at a competitive price point to ensure all guests have access to results within the established timeframe and enjoy a hassle-free vacation experience.

Guests who wish to take advantage of these new services are strongly encouraged to make arrangements at the guest services department upon arrival to the resort. Arrangements must be made with prior notice and testing scheduled in advance to ensure results are delivered in a timely manner. On-site testing is not included as part of Viva's insurance coverage.

About Viva Wyndham Resorts COVID-19 Response Plan

Viva Wyndham Resorts has implemented a meticulous COVID-19 response plan, adopting the guidelines and recommendations of several health and safety expert and hospitality industry leading sources, including the World Health Organization (WHO), and local health departments and Cristal International Standards (CIS). CIS is a UK-based company and global leader in systems and services for brand quality, standards management and related-risk management. It employs one of the largest groups of quality, hygiene and health and safety experts worldwide and boasts more than two decades in the field. The company provides POSI-Check, an audit solution for the Prevention of the Spread of Infection in the Hospitality Sector, under which Viva Wyndham Resorts and its resorts will be certified.

This information was valid on the date this policy was published and is subject to change.