

February 24, 2021

Dear Valued Travel Partner,

We are pleased to announce that, until further notice, AMResorts® branded properties will be extending the recently announced *CleanComplete+* program as long as CDC and government travel regulations require COVID-19 testing prior to entrance after returning from international travel.

As part of *CleanComplete+*, guests may receive COVID-19 viral antigen testing on-property at no cost when traveling to valid countries including the U.S., U.K., Germany and Poland.

Test results will be received the same day in a format consistent with government requirements. Guests should contact the concierge at each resort upon arrival to schedule departure testing. A minimum 3-night stay is required to qualify.

For guests traveling to countries that do not accept the COVID-19 viral antigen test, *CleanComplete+* includes facilitation of the required PCR test with an additional cost to the guest.

CleanComplete+ Quarantine Program

For guests traveling to ANY country with COVID-19 testing regulations in effect to enter the country after international travel, AMResorts® branded properties are also extending the *CleanComplete+* quarantine program. If a guest receives a positive test while on property that prevents departure, the cost of quarantine at the property will be covered for up to 14 days after the original departure date. Extended stay due to quarantine includes the guest plus one travel companion sharing the same room. This program remains valid as long as CDC and government travel regulations are in place.

A complete list of testing information can be viewed below.

This information was valid on the date this policy was published and is subject to change.

THE AMRESORTS® COLLECTION



We are pleased to announce the inclusion of COVID-19 antigen testing on-property at no cost to guests traveling to the U.S., as accepted per CDC U.S. travel regulations beginning on January 26, 2021.

CDC U.S. TRAVEL REGULATIONS DETAIL

updated as of 2/24/21

| Destination | Resorts | U.S. Travel CDC Required Antigen Test Available | On-Property Testing Available | Cost of Antigen Test | When Test Results are Available | Test Provider | If Antigen Test Positive, Guest + One Eligible for Quarantine On-Resort? |
|----------------------------------|---|---|-------------------------------|----------------------|---------------------------------|---|--|
| Cozumel | All resorts in destination | Yes | Yes | Free Antigen Test | Same day/on-site | International Hospital | Free - up to 14 days |
| Cancun | All resorts in destination | Yes | Yes | Free Antigen Test | Same day/on-site | Hospiten Cancún | Free - up to 14 days |
| Riviera Maya | All resorts in destination | Yes | Yes | Free Antigen Test | Same day/on-site | Hospiten Riviera Maya | Free - up to 14 days |
| Huatulco | Secrets Huatulco Resort & Spa and Dreams Huatulco Resort & Spa | Yes | Yes | Free Antigen Test | Same day/on-site | Farmacias del Ahorro | Free - up to 14 days |
| Acapulco | Dreams Acapulco Resort & Spa | Yes | Yes | Free Antigen Test | Same day/on-site | Farmacias del Ahorro | Free - up to 14 days |
| Ixtapa | Sunscape Dorado Pacifico Ixtapa | Yes | Yes | Free Antigen Test | Same day/on-site | Laboratorio Clinico Integral | Free - up to 14 days |
| Puerto Vallarta & Nuevo Vallarta | Secrets Vallarta Bay Puerto Vallarta, Dreams Villamagna Nuevo Vallarta, and Sunscape Puerto Vallarta Resort & Spa | Yes | Yes | Free Antigen Test | Same day/on-site | Hospiten Puerto Vallarta | Free - up to 14 days |
| Los Cabos | Secrets Puerto Los Cabos Golf & Spa Resort, Breathless Cabo San Lucas Resort & Spa, and Dreams Los Cabos Suites Golf Resort & Spa | Yes | Yes | Free Antigen Test | Same day/on-site | Hospiten | Free - up to 14 days |
| Jamaica | All resorts in destination | Yes | Yes | Free Antigen Test | Same day/on-site | Microlabs | Free - up to 14 days |
| Panama | All resorts in destination | Yes | Yes | Free Antigen Test | Same day/on-site | Syslab Panama and Vidateclab | Free - up to 14 days |
| Punta Cana | All resorts in destination | Yes | Yes | Free Antigen Test | Same day/on-site | Medical / Clinical Laboratory Reference | Free - up to 14 days |
| Puerto Plata | All resorts in destination | Yes | Yes | Free Antigen Test | Same day/on-site | Centro medico Bournigal | Free - up to 14 days |
| La Romana | All resorts in destination | Yes | Yes | Free Antigen Test | Same day/on-site | Medical / Clinical Laboratory Reference | Free - up to 14 days |
| Curaçao | All resorts in destination | Yes | Yes | Free Antigen Test | Same day/on-site | Medical Laboratory Services | Free - up to 14 days |
| Costa Rica | Secrets® Papagayo Costa Rica | Yes | Yes | Free Antigen Test | 24 hours after test | Laboratory Coco Medical Center | Free - up to 14 days |
| Costa Rica | Dreams Las Mareas Costa Rica | Yes | Yes | Free Antigen Test | 24 hours after test | Hospital Metropolitano | Free - up to 14 days |
| St. Martin | Secrets St. Martin Resort & Spa | Yes | Yes | Free Antigen Test | 48-72 hours after test | Laboratory Bio Poles | Free - up to 14 days |

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