

July 15<sup>th</sup>, 2021

Dear Travel Partner,

As we make progress around the world and more and more people are getting fully vaccinated every day and things are returning to normal, Palladium Hotel group is making few changes to our previous statement regarding the COVID19 test and the Stay Safe Plus Insurance, please take note on the following:

1. We continue to closely monitor the latest developments surrounding COVID19, we are aware of several countries are requiring a negative COVID19 test result from air passengers prior to boarding an international flight to their destinations.
2. We remain true to our commitment of providing a seamless and safe travel experience for all, we have actively worked to offer convenient and affordable onsite testing options for guests having to meet those requirements.
3. The following information regarding onsite testing will be available at the hotel for guests whose countries have imposed a mandatory testing requirement\*. The Front Desk Team will assist guests onsite with scheduling their test accordingly.

### ONSITE TESTING FOR ALL TRAVELERS:

The Center for Disease Control and Prevention (CDC) states that all passengers entering to the United States and many other countries are required to present proof of negative COVID19 test lab, for testing conducted within 72 hours of arrival.

- a) At Palladium Hotel Group we will continue providing this service on site.
- b) All existing bookings and definite groups as of today will get the COVID19 Antigen test free of charge, until further notice.
- c) Starting August 01, 2021, bookings of passengers staying 7 nights or more will have the COVID19 Antigen test free of charge until further notice.
- d) All new bookings of passengers arriving starting August 01, 2021 at any Palladium property around the world can get the test at the following cost:

DESTINATION	ANTIGEN COVID19 RAPID Average Cost per Person		PCR COVID19-Test Average Cost per Person	
	Person in USD + Taxes		Person in USD + Taxes	
<b>MEXICO:</b>	Cost may be subject to change without notice			
Costa Mujeres	\$	35.00	\$	135.00
Riviera Maya	\$	35.00	\$	150.00
Puerto Vallarta	\$	35.00	\$	150.00
<b>DOMINICAN REPUBLIC:</b>				
Punta Cana	\$	35.00	\$	90.00
Cap Cana	\$	35.00	\$	90.00
<b>JAMAICA:</b>				
Montego Bay	\$	40.00	\$	150.00

- e) Passengers fully recovered from COVID19 in the last 3 months (90 days) preceding the flight's departure from an international destination, may choose to present "documentation of recovery" that includes positive viral test results and an official letter from a healthcare provider stating they have been cleared for travel.
- f) For more information on this testing requirement, please visit the [CDC website](#).
- g) These conditions may vary and are subject to change without previous notice.



**QUARANTINE & STAY SAFE PLUS INSURANCE:**

- a) **QUARANTINE:** Palladium Hotel Group will continue offering (until further notice) up to 10 days on complimentary stay for 2 for arrivals between August 01 and December 31, 2021, in the event any of our guests test positive while staying on property and requires quarantining.
- b) **STAY SAFE PLUS INSURANCE:** As a reminder as we have stated in previous announcements, our Stay Safe Plus Insurance is in place for 12 months from the moment the properties were open, please take note on the dates here below:

DESTINATION	RE-OPENING DATE	STAY SAFE INSURANCE EXPIRES ON
<b>MEXICO</b>		
Grand Palladium Puerto Vallarta Resort & Spa	July 01,2020	June 30,2021
TRS Coral Hotel	July 01,2020	June 30,2021
Grand Palladium Costa Mujeres Resort & Spa	July 01,2020	June 30,2021
TRS Yucatan Hotel	Nov 01,2020	Oct 31,2021
Grand Palladium White Sand Mujeres Resort & Spa	Nov 01,2020	Oct 31,2021
Grand Palladium Colonial Resort & Spa	Nov 01,2020	Oct 31,2021
Grand Palladium Kantenah Resort & Spa	Nov 01,2020	Oct 31,2021
<b>DOMINICAN REPUBLIC</b>		
TRS Cap Cana	Dec 04,2020	Dec 03,2021
TRS Turquesa	Nov 19,2020	Nov 18,2021
Grand Palladium Bávaro Suites Resort & Spa	Nov 19,2020	Nov 18,2021
Grand Palladium Palace Resort & Spa Casino	Nov 19,2020	Nov 18,2021
Grand Palladium Punta Cana	Nov 19,2020	Nov 18,2021
Dominican Fiesta	July 27,2020	July 26,2021
<b>JAMAICA</b>		
Grand Palladium Jamaica Resort & Spa	July 10,2020	July 09,2021
Grand Palladium Lady Hamilton Resort & Spa	July 10,2020	July 09,2021
<b>BRAZIL</b>		
Grand Palladium Imbassaí Resort & Spa	July 30,2020	July 29,2021

We thank you again for your continuous support and understanding.

Kind Regards,

