



UPDATE
December 2021

OFFICIAL STATEMENT IMPRESSIVE RESORTS & SPAS FOR COVID-19 TESTS

At Impressive Punta Cana, safety and comfort of our guests is our first priority. Through our **IM-SECURE** program, we are fully committed to strict compliance to our standards and protocols interns of health, hygiene, safety and wellness.

We would like to share updated information on the COVID-19 prevention and control measures that currently affect a number of destinations. Specifically, U.S. authorities require all passengers arriving on foreign flights to provide a certified negative test result issued within 24 hours prior to their departure.

To help guests comply with this requirement, we have made the following test protocol available:

Medical Centers, Types of Test, Cost and Turnaround time for obtaining results

Impressive Resorts & Spas provides guests with the contact information of authorized medical facilities that perform COVID-19 **antigen** tests and issue the corresponding certificates in the shortest amount of time possible.

A medical facility manned by qualified staff is available at Impressive Premium Punta Cana and Impressive Punta Cana, allowing guests to be tested without leaving the hotel. The test will cost an estimated of **US\$30** per person, although it will be **completely free for guests staying at Impressive Premium Punta Cana with a minimum of 4 nights as of December 21st, 2021**. Results will be available in approximately 4 hours. Upon obtaining the results, the medical facility will issue a valid certificate, which will be available in Spanish, French or English.

Impressive Resorts & Spas staff will coordinate with guests and the relevant medical center to make the tests available and minimize waiting times. We would like to state that Impressive Punta Cana makes no charge, nor does receive any income for managing the logistics of these tests.

If a guest receives a positive test while on property that prevents a scheduled departure date, Impressive Punta Cana will offer a special rate for the guest plus one companion sharing the same room.



Disclaimer

Guests are advised that this is a service provided by a third party authorized to conduct COVID-19 tests, and therefore this service must be considered as an agreement between the guest and the third-party provider. Impressive Resorts & Spas Punta Cana will not accept any responsibility in relation to, or deriving from, the use by our guest of the service offered by the said third party, as such service does not form part of the services offered by our hotel.

Our only interest is to enable our guests to obtain COVID-19 tests, in line with the conditions requested by the governments of various countries before guests returning to their country of origin. Use of this service is entirely the choice of the guest, who will always have the option to take the test at another medical center or laboratory of their choice.

Impressive Resorts & Spas will inform guests as quickly as possible of any changes that may arise in respect of the services available to guests, as described in this notice.

We will therefore continue to constantly monitor all procedures and restrictions applying to international flights in the coming weeks, in order to provide our guests with up-to-date information from the authorities. We will also cooperate with the authorities to ensure compliance with their requirements.

Sincerely,

Impressive Resorts & Spas