



4/12/21

Dear Travel Partners,

Following the announcements requesting a COVID-19 for clients returning to their countries of origin, our hotels have been working on implementing the following, until further notice:

Mexico Properties:

Viral antigen tests will be provided on-site at a cost of USD\$35 per person for clients returning to the United States.

Other markets requesting antigen or PCR tests can request appointments through our Concierge Desk. The cost for the OCR test is approximately USD\$125 and will be provided on site at the hotel.

Tests need to be scheduled by guests on arrival at our Concierge Desk, where they will be instructed on the procedures to follow and the date the samples will be taken.

Antigen test results will be available 3 hours after samples are taken and PCR test results may vary from 48 to 72 hours.

If any guest tests positive and does not require medical assistance or hospitalization, we will have available a designated block of rooms where they will have to remain isolated as well as their companions. Room service will be offered free of charge as well as basic room cleaning services.

The rates for extended stays due to a positive test are:

Grand Riviera & Grand Sunset Princess	USD\$66 per person per night, regardless of occupancy
Platinum Yucatan Princess	USD\$75 per person per night, regardless of occupancy

Dominican Republic Properties:

Viral antigen tests will be provided on-site at no cost for guests boarding flights to the United States due to a commitment of the Dominican government, who will be subsidizing the testing material.

For other markets requiring the antigen test, they can do them on site for a price of USD\$35.

Other markets requesting PCR tests can request appointments through our Concierge Desk. The costs for PCR tests is approximately USD\$125 and will be provided on site at the hotel.

Tests need to be scheduled by guests on arrival at our Concierge Desk, where they will be instructed on the procedures to follow and the date the samples will be taken.

Antigen test results will be available 3 hours after samples are taken and PCR test results may vary from 48 to 72 hours.

If any guest tests positive and does not require medical assistance or hospitalization, we will have available a designated block of rooms where they will have to remain isolated as well as their companions. Room service will be offered free of charge as well as basic room cleaning services.

The rates for extended stays due to a positive test are:

Grand Bavaro Princess	USD\$56 person per night, regardless of occupancy.
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This information was valid on the date this policy was published and is subject to change.