

08-23-2021

Dear Travel Partners,

Following the announcements requesting a COVID-19 for clients returning to their countries of origin, our hotels have been working on implementing the following:

Mexico Properties:

Viral antigen tests will be provided on-site at a cost of USD\$35 per person for clients returning to the United States.

Other markets requesting PCR tests can request appointments through our Concierge Desk with Hospiten (on site) or other hospitals/labs. The costs for PCR tests is approximately USD\$125. Tests and transportation (if it is needed) expenses will need to be covered by guests.

Tests need to be scheduled by guests on arrival at our Concierge Desk, where they will be instructed on the procedures to follow and the date the samples will be taken.

Antigen test results will be available 3 hours after samples are taken and PCR test results may vary from 48 to 72 hours.

If any guest tests positive and does not require medical assistance or hospitalization, we will have available a designated block of rooms where they will have to remain isolated as well as their companions. Room service will be offered free of charge as well as basic room cleaning services.

The rates for extended stays due to a positive test are:

Grand Riviera & Grand Sunset Princess USD\$66 per person per night, regardless of occupancy Platinum Yucatan Princess USD\$75 per person per night, regardless of occupancy

Dominican Republic Properties:

Viral antigen tests will be provided on-site at a cost of USD\$35 per person for clients returning to the United States.

Other markets requesting PCR tests can request appointments through our Concierge Desk with Hospiten or other hospitals/labs. The costs for PCR tests is approximately USD\$125. Tests and transportation expenses will need to be covered by guests.

Tests need to be scheduled by guests on arrival at our Concierge Desk, where they will be instructed on the procedures to follow and the date the samples will be taken.

Antigen test results will be available 3 hours after samples are taken and PCR test results may vary from 48 to 72 hours.

If any guest tests positive and does not require medical assistance or hospitalization, we will have available a designated block of rooms where they will have to remain isolated as well as their companions. Room service will be offered free of charge as well as basic room cleaning services.

The rates for extended stays due to a positive test are:

Grand Bavaro Princess USD\$56 person per night, regardless of occupancy