

1/28/21

As the pandemic keeps evolving, we are thankful to have your continued support and preference, as well as hopeful that we will all adjust to the changes and challenges this represents.

Regarding the Centers for Disease Control and Prevention (CDC) requirement for a negative COVID-19 test to all air passengers entering the United States, please see below the Information we have gathered in an FAQ format for a quick and easy consult.

Testing

Will testing be available on site? *Yes, antigen tests required by the CDC by Amerimed Hospitals*
<https://www.amerimedcozumel.com/index.php?lang=en>

What is the cost? *\$40usd (subject to change according to the service provider)*

How will customers get the results? *Printed on the same day of the test.*

How will customers book the appointment? *Guest Service concierge will assist with the appointments. Guests are responsible for scheduling their tests according to their departure dates.*

What are the requirements prior testing? *Do not smoke 3 hrs. before the test. Hours from 9 to 11 am.*

Positive Results

Will they be able to remain on property? *Guests will have the option of extending their stay following the isolation protocols.*

Can you extend special rates for anyone that needs to extend due to a positive test? *A special 20% off of public rates will be offered.*

Can this rate be extended to everyone travelling, not just the person that has tested positive? *Yes*

Can client extend their stay through their agency/TTOO? *Yes, at their available rate at the time.*