

January 15, 2021

Dear guest,

Great news: we are ready! As stated before, we are extremely speedy when it comes to providing you with a sensual, worry-free Desire experience, which is why it gives us great pleasure to share this with you: **COVID-19 top-quality antigen tests by Hospiten, a renowned international hospital group, will be available in house at no additional cost for couples staying minimum 3 nights in any room category** and checking out as of Jan. 26. If you and your partner are staying less than 3 nights, it is all right, for tests will be available to you at a preferential rate of \$50 USD per test. Tests results are delivered on a same-day basis.

**Here is more important information you might want to know:**

• **What happens if a guest tests positive?**

In the event of a positive test, guests have our full support. After receiving confirmation of a positive result, guests will spend the 14-day period required in a specially designated room at a special rate of \$125 USD per person, per night.

• **What happens if a guest tests positive and the partner tests negative?**

As a preventive measure, all room occupants need to comply with the quarantine period whenever there is a positive result, even if the other guest tests negative.

• **What services and amenities are provided to guests in the specially designated rooms?**

Guests are provided with everything they could possibly need, such as food and beverages, linens, cleaning products, etc. All items are left by the room's door; please note that, due to safety measures, staff members are not allowed to interact with guests in the specially designated rooms.

For more details, please visit our official website. Seduction never ends at Desire Resorts!

All the information above applies until the USA Government mandate is lifted, and is subject to changes without prior notice.

[desire-experience.com](http://desire-experience.com)



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Desire Riviera Maya Resort

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