



FLY SAFE & WORRY FREE



CANCUN . PUNTA CANA . VALLARTA
RIVIERA MAYA . LOS CABOS
AN ALL-INCLUSIVE EXPERIENCE

COMPLIMENTARY ONSITE TESTING & MEDICAL ASSISTANCE

Now more than ever, we remain true to our commitment of providing a seamless and safe travel experience for all our guests at the all-inclusive Hard Rock Hotels in Mexico and the Dominican Republic.

In response to the CDC's recent requirement for a negative COVID-19 test to all air passengers entering the United States effective January 26 we have actively worked to offer convenient and affordable onsite testing options and medical assistance for our guests*.

Onsite Testing

All existing and new U.S. reservations of 3 or more nights booked by February 28, 2021 traveling between January 26 and December 31, 2021 or until the government mandate is lifted will receive **2 complimentary antigen tests per room**. Additional tests can be purchased for \$50 USD. Antigen testing meets CDC requirements, and must be taken within 3 calendar days before your departing flight to the U.S.

Extended Stay Coverage & Onsite Medical Assistance Insurance

All guests with existing and new reservations of 3 or more nights booked by February 28, 2021 and checking out between January 26 and December 31, 2021 who test positive for COVID-19 will be able to quarantine at the hotel for up to 14 nights at no cost to them. Additionally, onsite medical assistance insurance will be included in their stay to cover medical expenses such as doctor, medication, and hospitalization.**

*In the event a listed country is no longer requiring a negative test result, the above will no longer apply.

** Onsite medical assistance provided by a third-party company and does not include coverage for cancellations.

This information was valid on the date this policy was published and is subject to change.

WE'VE GOT YOU COVERED



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MEDICAL INSURANCE PROTECTION NOW INCLUDED

We'll be here to take care of all the details so you can work hard and pause hard with ease of mind. Book your meeting, incentive trip, or group at one of the all-inclusive Hard Rock Hotels in Mexico or the Dominican Republic now through March 31, 2021 for travel until December 18, 2021, and receive **My Travel Assistance Basic** medical insurance protection included in your stay to cover up to 14 nights due to convalescence and medical expenses such as doctor, medication and hospitalization.* Upgrade to **My Travel Assistance Plus** for an additional \$20 per person for the entire trip. All coverage details are listed below.

MY TRAVEL ASSISTANCE BASIC

COVERAGE	
MEDICAL ASSISTANCE During the stay for sudden illness or accident.	USD \$10,000
MEDICATION	USD \$1,500
ONLINE DOCTOR	✓
DOCTOR IN HOTEL	✓
GROUND AMBULANCE	1 Transfer
MEDICAL REFERENCE	✓
TRANSFER OF A FAMILY MEMBER DUE TO CONVALESCENCE	✓
TRAVEL INTERRUPTION	USD \$1,000

MY TRAVEL ASSISTANCE PLUS

COVERAGE	
MEDICAL ASSISTANCE During the stay for sudden illness or accident.	USD \$20,000
MEDICATION	USD \$1,500
ONLINE DOCTOR	✓
DOCTOR IN HOTEL	✓
GROUND AMBULANCE	1 Transfer
MEDICAL REFERENCE	✓
TRANSFER OF A FAMILY MEMBER DUE TO CONVALESCENCE	✓
TRAVEL INTERRUPTION	USD \$1,500

*Age of acceptance: All ages. The coverage begins at Check in and ends at Check Out, provides medical assistance for COVID-19 related illness, sudden illness or accident that occurs inside or outside the hotel. The sum insured is per person. My Travel Assistance Basic covers USD \$10,000 for repatriation of remains. My Travel Assistance Plus covers USD \$20,000 for repatriation of remains. Existing groups can purchase My Travel Assistance Basic for \$20 USD per person or My Travel Assistance Plus for \$40 per person. All insurance is "bound" after final payment to the hotel. Applies to contracted groups that are paid in full and provide a rooming list. The My Travel Assistance insurance does not apply to kids staying under the Kids Stay Free promotion. The My Travel Assistance Basic is available to purchase for kids for \$20 USD per person and My Travel Assistance Plus for \$40 USD per person.

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