

Occidental Nuevo Vallarta



HOW TO GET YOUR COVID-19 TEST WHILE VISITING OCCIDENTAL NUEVO VALLARTA

At Occidental Nuevo Vallarta we want to support all our guests with complete information about the new requirements that the United States will have for people flying back home.

For this reason, in order to make your stay and your trip more pleasant , our associates offer PCR tests at a preferential price for our guests.

Furthermore, we would like to mention that we are working hard, with all the sanitary measures applied through our **We Care About You** program, which guarantee that you can have a pleasant and safe stay at all times.



Frequently Asked Questions

- **Testing**

Will testing be available on site?

- If it's antigen testing, yes. Otherwise, you should assist to the medical clinic.

What is the cost of antigen test?

- \$50 USD pp + tax

How will customers get the antigen test results?

- Test results will be received the same day

How will customers book the appointment, can they pre-book?

- We will be happy to assist you with the appointment reservation at the front desk.

If testing isn't available onsite, do you have a designated facility for our mutual customers to get testing? Cost? Will transfers be available?

- PCR Testing will be available at:
- Hospiten \$225 USD + tax per person
- La Joya \$190 USD + tax per person + Taxi cost aprox \$350 MXN (one way)

Will the PCR test results be available in 72 hours? Yes

- **Positive Results**

If a customer does test positive, what are the next steps?

- Our guests will be able to remain on property.

Can you extend special rates for anyone that needs to extend due to a positive test? Yes

Can this rate be extended to everyone travelling, not just the person that has tested positive?

- No, just applies to the person that has tested positive.

Can you share destination plans – will there be designated hotels for positive COVID guests?

- No



In order to make your stay and your trip home more pleasant, our associates offer antigens and PCR tests at a preferential price for our guests

Laboratory	Cost	General Specifications
Hospiten	PCR \$320 USD	It must be scheduled at the reception 3 days before the guest's departure Transfer included Hotel - Hospital - Hotel
	Antigens \$50 USD + TAX per person	The appointment must be scheduled at the reception to inform the hotel. Testing is done during the doctor's office hours (9 am - 7pm) and according to the doctor's schedule. Testing takes place in the guest room. The results are received in English and Spanish in the guest's mail; 20-30 min after the test and they are delivered sealed at the hotel front desk.
La Joya Hospital	PCR \$190 + TAX per person	It must be scheduled at the reception 3 days before the guest's departure Taxi cost aprox \$350 MXN (one way)

It is essential to present Passport as official identification and plane ticket for the test appointment.

If a test is positive, the client must sign a liability disclaimer and will remain in the hotel room, as part of our service; room service will be offered without any extra charge.

If the client does not comply with the quarantine in the room, they will be asked to leave the property.

Special rate for those who must stay:



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