

February 3rd, 2021

Dear Valued Partner,

We send you a cordial greeting from **Occidental at Xcaret Destination**, in order to reiterate our commitment and responsibility to reduce any risk to clients and employees, we would like to update you the latest measures that have been implemented at the resort due to the contingency caused by the SARS-COV2 virus (COVID-19) and its consequent conditions.

As a USA government safety measure, travelers must present negative tests to enter back to USA. In order to make our guests' stay and trip home more pleasant, Occidental at Xcaret Destination provides the following benefits:

- **On site antigen testing available.**
- **Discounted antigen testing pricing for our guests.**
- **Preferential rates for extended stays due to a positive test result.**

For **discounted on site antigen testing service**, test must be scheduled with our Guest Service or Premium Level staff.

Cost	General Specifications
Antigen Test \$15 USD + VAT	<ul style="list-style-type: none"><li>• Quick test. The sample collection takes place in the hotel facilities.</li><li>• Results in 20 minutes.</li><li>• Delivery of printed results or via email will be at the end of the day after the sample collection.</li></ul>

In the event that guests test positive for COVID- 19, **Occidental at Xcaret Destination** offers the following **preferential rate** for travel up to April 30, 2021 (deluxe room category):

Occupancy	Rate
Adult*	\$48 USD per person per night

\* double occupancy

**Barceló Hotel Group** focuses on the instructions of the authorities to protect the health of guests and employees therefore it has implemented hygiene standards included in our **We Care About You** program, which exceeds the regulations and sanitary recommendations of all the countries in which the organization operates.

We appreciate your understanding, remaining at your disposal for any questions.

Kind Regards,

Verónica Molina  
Sales & Marketing Director

## Enjoy your vacations with peace of mind!

Due to the contingency caused by the SARS-COV2 virus (COVID-19) and its consequent conditions, as one of the measures to travel in some countries, tests are required to rule out that travelers are carriers of the virus on their return arrival.

In order to make your stay and your trip home more pleasant, our associates offer antigens and PCR tests at a preferential price for our guests.

Laboratory	Cost	General Specifications
<b>Hospiten</b>	Antigens Test <b>\$33 USD + VAT</b>	<ul style="list-style-type: none"> <li>Room charge only.</li> <li>Quick test. The sample collection takes place in the hotel facilities. Results in 10 minutes.</li> <li>Delivery of printed results from 12 to 24 hrs. after the sample collection.</li> </ul>
	PCR test <b>\$150 USD + VAT</b>	<ul style="list-style-type: none"> <li>Payment in cash or Credit Card.</li> <li>The sample collection takes place in Hospiten - Playa del Carmen. The cost of the transfer to take sample is the responsibility of the guest</li> <li>Delivery of results by email:                             <ul style="list-style-type: none"> <li>8:00 pm. on the same day of the sample collection made before 11 a.m. from Monday to Saturday.</li> <li>8:00 pm. the day after the sample collection was done after 11 a.m. from Monday to Saturday.</li> <li>8:00 pm. the day after the sample collection made on Sunday.</li> </ul> </li> </ul>
<b>Costamed</b>	Antigens Test <b>\$30 USD</b>	<ul style="list-style-type: none"> <li>Payment in cash or Credit Card.</li> <li>Quick test. The sample collection takes place in the hotel facilities. Results in 10 minutes.</li> <li>Delivery of printed results from 12 to 24 hrs. after the sample collection..</li> </ul>
	PCR test <b>\$120 USD</b>	<ul style="list-style-type: none"> <li>Payment in cash or Credit Card.</li> <li>The sample collection takes place in the hotel facilities.</li> <li>Delivery of results by email 48 hrs. after the sample collection.</li> </ul>
<b>Amerimed</b>	Antigens Test <b>\$30 USD</b>	<ul style="list-style-type: none"> <li>Payment in cash or Credit Card.</li> <li>Quick test. The sample collection takes place in the hotel facilities. Results in 10 minutes.</li> <li>Delivery of printed results from 12 to 24 hrs. after the sample collection.</li> </ul>
	PCR test <b>\$120 USD</b>	<ul style="list-style-type: none"> <li>Payment in cash or Credit Card.</li> <li>The sample collection takes place in the hotel facilities.</li> <li>Delivery of results by email from 24 to 36 hrs. after sample collection with validation QR.</li> </ul>

Appointments will be requested at Customer Service or Royal Level immediately after your check in with the following information:

- **Room**
- **Hotel**
- **Full name**
- **Birthdate**
- **Email**
- **Laboratory**
- **Date you need to have the results of the test**

### General recomendations:

Not having ingested food, drinks, smoked or used antiseptics, mouthwash or toothpaste at least 3 hours before taking the sample collection.

**Occidental**  
at Xcaret Destination

*This information was valid on the date this policy was published and is subject to change.*

