



Update on free on-site COVID-19 viral tests at Planet Hollywood Costa Rica

March 18, 2021

Keeping our promise to provide Safety-Assured Vacations to our valued guests and following the guidelines by the CDC requiring all air travelers returning to the US to present a negative COVID-19 test, we are happy to inform you that we have decided to extend our current coverage program for **free on-site COVID-19 viral test at Planet Hollywood Costa Rica** until December 31, 2021, for US guests staying 3 nights and more.

Viral Antigen Testing

We would also like to remind you that our current coverage program for free on-site COVID-19 viral tests remains until December 31, 2021, for guests traveling by air from the United States to Cancun, Punta Cana, and Jamaica. Besides, we have also extended this benefit to guests traveling to Antigua until April 30, 2021. Note that reservations should have a 3-night minimum length of stay to receive this service free of charge in Antigua, Jamaica, and Cancun. Punta Cana currently does not require a minimum length of stay.

This procedure will be carried out by a medical professional in a designated area of the resort and we strongly encourage guests to schedule their appointment upon arrival to the property through our Guest Services team since there are currently many requests for this procedure. Test results will be available the same day and will be delivered to the guest's room or available at the Front Desk.

For those guests arriving to Saint Lucia, the viral antigen testing is available on property at an extra cost.

Disclaimer: COVID-19 viral testing is a third-party service provided by a certified local lab in alliance with our in-house doctors. Blue Diamond Resorts will not accept responsibility for any disputes related to the use of this service. The use of this service is at the complete discretion of the guest and guests will always have the option to visit any local clinic to take the test on their own.

The safety of our guests and employees are our priority and it is our promise that we will continue to share up to date information as it becomes available.

Kind Regards,
Blue Diamond Resorts

This information was valid on the date this policy was published and is subject to change.