



## On-site COVID-19 tests at Blue Diamond Resorts

January 21, 2022

Dear Valued Partners,

In a dedicated effort to providing a seamless travel experience to any of our resorts throughout the Caribbean, we would like to share details regarding on-site testing at all Blue Diamond Resorts properties.

For the convenience of our mutual clients, starting January 1, 2022, guests returning to their home countries who are required to present a negative COVID-19 test have access to **RT-PCR and viral antigen testing on property at an added cost**. Testing will be carried out by a medical professional in a designated area of the resort and guests will be charged the below rates.

Please note this information is subject to change at any time and without previous notice.

Destination	Viral Antigen	RT-PCR
<b>Mexico</b>		
Royalton CHIC Cancun, An Autograph Collection All-Inclusive Resort - Adults Only	\$35 USD. Results within 24 hrs.	\$90 USD. Results within 36-72 hrs.
Royalton Riviera Cancun, An Autograph Collection All-Inclusive Resort & Casino		
Hideaway at Royalton Riviera Cancun, An Autograph Collection All-Inclusive Resort, Adults Only		
Planet Hollywood Cancun, An Autograph Collection All-Inclusive Resort		
Planet Hollywood Adult Scene Cancun, An Autograph Collection All-Inclusive Resort - Adults Only		
Mystique Holbox by Royalton, A Tribute Portfolio Resort	\$50 USD. Results within 24 hrs.	\$150 USD. Results within 24 hrs.
<b>Jamaica</b>		
Royalton Blue Waters Montego Bay, An Autograph Collection All-Inclusive Resort	\$40 USD. Results within 36-72 hrs.	\$75 USD. Results within 36-72 hrs.
Royalton White Sands Montego Bay, An Autograph Collection All-Inclusive Resort		
Royalton Negril, An Autograph Collection All-Inclusive Resort		
Hideaway at Royalton Negril, An Autograph Collection All-Inclusive Resort - Adults Only		
Grand Lido Negril Au-Naturel, An Autograph Collection All-Inclusive Resort - Adults Only		
<b>Dominican Republic</b>		



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Royalton Bavaro, An Autograph Collection All-Inclusive Resort & Casino	FIT Bookings \$35 USD. Results within 24 hrs.  Groups, Incentives and weddings 20 people or more \$27 USD Results within 24 hrs.	FIT, Groups, Incentives and weddings \$80 USD. Results within 48 hrs.
Royalton CHIC Punta Cana, An Autograph Collection All-Inclusive Resort & Casino - Adults Only		
Royalton Punta Cana, An Autograph Collection All-Inclusive Resort & Casino		
Hideaway at Royalton Punta Cana, An Autograph Collection All-Inclusive Resort & Casino - Adults Only		
Royalton Splash Punta Cana, An Autograph Collection All-Inclusive Resort & Casino		
<b>Saint Lucia</b>		
Royalton Saint Lucia, An Autograph Collection All-Inclusive Resort	<b>Through January 31, 2022 \$40 USD; starting February 1, 2022 \$50 USD.</b> Results within 24 hrs.	<b>Through January 31, 2022 \$150 USD; starting February 1, 2022. \$160 USD.</b> Results within 24 hrs.
Hideaway at Royalton Saint Lucia, An Autograph Collection All-Inclusive Resort - Adults Only		
Mystique St. Lucia by Royalton	\$80 USD. Results within 24 hrs.	\$150 USD. Results within 72 hrs.
<b>Antigua</b>		
Royalton Antigua, An Autograph Collection All-Inclusive Resort & Casino	\$75 USD. Results within 24 hrs.	\$149 USD Results within 24 hrs.
<b>Costa Rica</b>		
Planet Hollywood Costa Rica, An Autograph Collection All-Inclusive Resort	\$85 USD. Results within 24 hrs.	\$156 USD. Results within 24 hrs.
<b>Grenada</b>		
Royalton Grenada, An Autograph Collection All-Inclusive Resort	\$37 USD. Results within 24 hrs.	\$175 USD. Results within 24-48 hrs.

**Disclaimer:** COVID-19 viral testing is a third-party service provided by a certified local lab in alliance with our in-house doctors. Blue Diamond Resorts will not accept responsibility for any disputes related to the use of this service. The use of this service is at the complete discretion of the guest and guests will always have the option to visit any local clinic to take the test on their own.

## POSITIVE RESULTS

Should any Blue Diamond Resorts guest test positive for COVID-19 on property, we have established very strict protocols that must be followed with no exception. This is in order to protect and ensure the health and safety of other guests and employees. The following protocols instituted on-site cover every element surrounding a suspected COVID-19 case:

- Guests will have to quarantine in a designated room in compliance to local regulations and cannot leave the area under any circumstance.
- Guests must follow all indications provided by the Resort staff during their quarantine time. Medical professionals will assess their health status.
- We will do everything to provide a relaxing and pleasant stay. However, the health and safety of our guests and staff is priority. Medical assistance, care and room service will be provided 24/7.



- All guests items such as linen and dishes must be handled according to specific guidelines during the quarantine time.

Please note specific government protocols and national regulations may vary according to the destination and slightly impact resort response.

To accommodate guests who test positive on-site, Blue Diamond Resorts has implemented special nightly rates in the event they must extend their stay in the destination. These rates will only cover the operational costs and therefore will be exclusively used for these types of cases.

Resort	Room Rate		Additional Notes
	Travel Window		
Mexico	15/01/2022-17/04/2022	18/04/2022-31/10/2022	
Royalton Riviera Cancun	\$110 USD	\$90 USD	Per person per night in DBL occupancy
Hideaway at Royalton Riviera Cancun	\$110 USD	\$90 USD	Per person per night in DBL occupancy
Royalton CHIC Cancun	\$140 USD	\$120 USD	
Planet Hollywood Cancun	\$120 USD	\$100 USD	Per person per night in DBL occupancy
Planet Hollywood Adult Scene Cancun	\$120 USD	\$100 USD	
Mystique Holbox by Royalton	\$180 USD	\$180 USD	Per Room SGL or DBL occupancy * EP
<b>Dominican Republic</b>			
Royalton Punta Cana	\$100 USD	\$80 USD	Per person per night in DBL occupancy
Hideaway at Royalton Punta Cana	\$100 USD	\$80 USD	
Royalton Bavaro	\$110 USD	\$90 USD	Per person per night in DBL occupancy
Royalton CHIC Punta Cana	\$120 USD	\$100 USD	Per person per night in DBL occupancy
Royalton Splash Punta Cana	\$85 USD	\$75 USD	Per person per night in DBL occupancy
<b>Jamaica</b>			
Royalton White Sands	\$110 USD	\$100 USD	Per person per night in DBL occupancy
Royalton Blue Waters	\$110 USD	\$100 USD	
Royalton Negril	\$130 USD	\$120 USD	
Hideaway at Royalton Negril	\$130 USD	\$120 USD	
Grand Lido Negril Au-Naturel	\$155 USD	\$145 USD	
<b>Costa Rica</b>			
Planet Hollywood Costa Rica	\$135 USD	\$125 USD	Per person per night in DBL occupancy
<b>Antigua and Saint Lucia</b>			
Royalton Antigua	\$140 USD	\$130 USD	Per person per night in DBL occupancy
Royalton Saint Lucia	\$140 USD	\$130 USD	
Hideaway at Royalton Saint Lucia	\$140 USD	\$130 USD	
Mystique St. Lucia by Royalton *	\$130 USD	\$120 USD	Per person per night in DBL occupancy *AI
<b>Grenada</b>			



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Royalton Grenada	\$140 USD	\$130 USD	Per person per night in DBL occupancy
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\* Supplement: Single + 50%; Extra pax - 25%; Kids 2-12 - 50%

The safety of our guests and employees remains our top priority and it is our promise that we will continue to share up-to-date information as it becomes available.

Please contact us should you have any questions.

Kind Regards,

Blue Diamond Resorts

*This information was valid on the date this policy was published and is subject to change.*