



HAVEN PROVIDES COVID-19 TESTING:

31DEC2021

Haven Resorts & Spas are pleased to continue to provide ANTIGEN testing on-property for guests traveling to the U.S., in order to comply with the CDC US Travel regulations. These tests are no longer complimentary and have a small fee, payable upon administration.

On-site *ANTIGEN* and *PCR* testing will be administered by *Amatista Center*, Monday through Sunday, in a designated area of the resort. Guests who require the *ANTIGEN* test can approach the designated area on their preferred date and time on a first-come, first-serve basis. *Amatista Center* personnel will be available from 9:00 am to 4:00pm. The result should be available in 30 minutes. Once complete, results will be provided and delivered to the guest by means of a certificate in two languages (Spanish and English).

Should a guest need a *PCR* test, **these will also be available for a fee of US\$90** including all taxes. The *PCR* test must be requested and paid at the front desk at least 72 hours prior to departure date with the results available at 10:00 am of the next day.

Guests are also required by the *CDC* to provide an evidence to airlines flying to the U.S. More details can be found [here](#). The reservations made until December 31st, 2021 will have the *ANTIGEN* test complimentary to their stay. Reservations made on January 1st, 2022 or thereafter will have the **Antigen test available for a fee of US\$20 per person**. This program will be in effect immediately.

HAVEN PROVIDES FREE HEALTH INSURANCE FOR ALL GUESTS

Haven Resorts & Spas are very pleased to offer all guests of Haven Riviera Cancun complimentary health insurance for the duration of their stay. Further reinforcing our commitment to guests' wellness, this health insurance will protect guests against any unforeseen circumstances, should they be diagnosed with COVID-19 during their stay.

This initiative is provided by Haven Resorts & Spas, completely free of cost for all guests who book our hotel through all booking channels. This **health insurance is available for stays up to April 30, 2022** (inclusive).

Guests will be automatically insured from the moment they arrive and remain insured until they check-out. There are no pre-arrival registration forms to complete. Our Front Desk staff will assist guests upon arrival and provide them with a free hotline number to get support and coverage information.

This information was valid on the date this policy was published and is subject to change.