

CloudBees Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: CloudBees CD/RO v10.6

Report Date: May 5, 2022

Product Description: CloudBees CD/RO is a fully-featured enterprise-scale software delivery solution that encompasses deployment and release orchestration functionality. It can be hosted on-premise or in the public cloud on dedicated servers or in a Kubernetes cluster.

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Notes: CD/RO is a web-based software application, not a mobile application. CD/RO documentation can be found here: <https://docs.cloudbees.com/docs/cloudbees-cd/latest/>

Evaluation Methods Used: Tabbing through screens and evaluating conformance levels with WAVE Chrome extension, Axe devTools, and Screen Reader Chrome extension

Applicable Standards/Guidelines: WCAG 2.0 Levels A and AA, Section 508, EN 301 549

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Does Not Support Electronic Docs: Supports Software: Does Not Support Authoring Tool: Does Not Support</p>	<p>Web: Most SVG images and graphics do not have accessible text on screens, including multi-step modal wizards and the Dashboard view with various charts and diagrams. However, there are a few that do have accessible text (e.g. work icon in wizards, icons under name and status in the pipeline runs screen).</p> <p>Electronic Docs: Most HTML elements have alternative text. Some exceptions to this guideline are in the “Guided tutorials” page that is missing alternative text and has redundant or suspicious alternative text.</p> <p>Software: (same as web) Authoring Tool: (same as web)</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Does Not Support</p>	<p>Web: CD/RO doesn’t have audio or video.</p> <p>Electronic Docs: Pre-recorded videos do not have a text transcript. There is no pre-recorded audio-only.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Does Not Support</p>	<p>Web: CD/RO doesn’t have media other than text and images.</p> <p>Electronic Docs: There are no captions that are synchronized with the audio content of the few videos.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p>	<p>Web: Not Applicable Electronic Docs: Does Not Support</p>	<p>Web: CD/RO doesn’t have media other than text and images.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		Electronic Docs: Video content does not have audio description or has a text alternative that describes the visual content of the video.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web: CD/RO uses semantically-correct markup so that information, structure, and relationships can be understood independent of presentation. Exceptions:</p> <ul style="list-style-type: none"> - No label for “Find...” input fields - Bold CSS styles used in Release calendar - Progress bars (e.g those in Applications screen) do not have an accessible name - Missing title for data tables (e.g. Personas screen) - Missing text for table header <th> element in some data tables (e.g. Application process runs screen) - Missing labels for form elements - Missing headings for a few screens <p>Electronic Docs: Documentation uses semantically-correct markup so that information, structure, and relationships can be understood independent of presentation. Exceptions are:</p> <ul style="list-style-type: none"> - The left-side navigation does not adhere to certain ARIA roles being contained by particular parent elements. - elements are not contained in a or in the navigation bar.
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p>	<p>Web: Most content is presented in a meaningful order to screen readers except for wizards and menus that are not adjacent to their trigger control in the sequential navigation order.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		Electronic Docs: Content ordered in a meaningful way to screen readers except for video players that are not adjacent to their trigger control.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Instructions on certain wizards rely on perceiving physical location on screen. Some controls don't have labels.</p> <p>Electronic Docs: Components do not rely solely on sensory characteristics to convey instructions for understanding content.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Color isn't the only indicator except in the following:</p> <ul style="list-style-type: none"> - In most wizards' forms, required fields do not use color or text to indicate requirement. - Wizards' disabled button doesn't have disabled or aria-disabled attributes. - In the Release calendar page, an active day is indicated solely by color. - Disabled buttons in filters do not have disabled or aria-disabled attributes. Color alone shows that they are disabled. - For charts and corresponding legends in Dashboard views, color alone gives info. <p>Electronic Docs: Color isn't the only indicator as there is accompanying text in documentation.</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: CD/RO doesn't have audio.</p> <p>Electronic Docs: Videos do not play automatically.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Does Not Support Electronic Docs: Supports</p>	<p>Web: Some tasks can be completed by solely using a keyboard. Our left-sided navigation, DSL editor, menu icon buttons, dropdown buttons, interactive items on control bars, data table checkboxes, and forms or other interactive components within wizards are not accessible by a keyboard alone.</p> <p>Electronic Docs: All functionality with documentation can be completed through a keyboard alone.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Supports</p>	<p>Web: Users can be trapped in a code editor, available on web pages with a DSL editor and the Release calendar screen.</p> <p>Electronic Docs: Keyboard-only users don't get trapped within any element.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable</p>	<p>Web: CD/RO has a session timeout that is longer than 20 hours.</p> <p>Electronic Docs: No functionalities require a time limit.</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable</p>	<p>Web: Supported except for auto scrolling that happens after you update table filters in Releases screen and then scroll down the list.</p> <p>Electronic Docs: No automatically moving, blinking, scrolling, or auto-updating information is displayed.</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable</p>	<p>Web: CD/RO doesn't have any blinking elements.</p> <p>Electronic Docs: Documentation doesn't have any blinking elements.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Does Not Support Electronic Docs: Does Not Support</p>	<p>Web: There is currently no skip navigation link to bypass navigation and header content. Electronic Docs: There is currently no skip navigation link to bypass navigation and header content in documentation.</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: Every CD/RO page has a specific title describing its purpose. Electronic Docs: Web pages have titles that describe topic or purpose.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>Web: Most interactive controls receive focus in a meaningful sequence. However, wizards, opened menus, and left-side navigation menu have the following issues: - Opening the element does NOT move the keyboard focus to that element. Instead, the keyboard focus goes back to content behind the opened element. - Pressing the wizard's close button does NOT return the keyboard focus to the element that triggered the opened wizard. - In the DSL editor, the controls are not focusable.</p> <p>Electronic Docs: Including modal dialogs, interactive controls receive focus in an order that makes sense, when users navigate through them with the keyboard. The known exception is with opened video player pop ups as the keyboard focus remains behind the content.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>Web: First 2 links on the header read as "popup button collapsed" and "internal link" by screen readers with links' purpose unclear. On lists of cards (e.g.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>Configurations screen), <a> elements point to unique destinations but use the same text (e.g. “See more”) as the other links. However, most links provide text that allows the purpose to be easily determined.</p> <p>Electronic Docs: Most links have a clear purpose and the “Read documentation” links can be understood from the surrounding context. There is an exception:</p> <ul style="list-style-type: none"> - The upper-left logo link is read as “CloudBees documentation tab” initially but then read as “visited link” by screen reader.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: Every page has the lang attribute as “en” (English).</p> <p>Electronic Docs: Every page has the lang attribute as “en” (English).</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Does Not Support</p>	<p>Web: Just navigating to an interactive control with the keyboard doesn’t trigger any action or move keyboard focus elsewhere.</p> <p>Electronic Docs: All navigation submenus automatically open when the main menu receives focus.</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>Web: A bug with search functionality across CD/RO pages and in some wizards is that a search input field automatically gives results with user input alone and no submit action taken. However, most input fields do not automatically filter content on input.</p> <p>Electronic Docs: For the “Search documentation” field, on user input, results are automatically given. However, the feedback form and its fields do comply with this guideline.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>Web: Required fields tend to not have visible input errors. When errors in the wizards (e.g. environment editor screen) are described with text, they are not associated in code with the related fields. There is a lack of error text with forms. However, the Login page does conform to this guideline.</p> <p>Electronic Docs: Required fields on the Feedback form are not clearly indicated.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>Web: Required fields are not clearly indicated in the wizards. Instructions have been provided but are not associated with corresponding wizards. There are no visible labels on forms as placeholder text disappears at user input. Textareas and checkboxes in wizards have no label. Radio buttons in wizards are not grouped together in a fieldset with a legend. However, the Login page does conform to this guideline.</p> <p>Electronic Docs: Labels or instructions are mostly provided to the few components that require user input. However, the required fields on the Feedback form are not clearly indicated.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: HTML does not contain markup errors that are known to cause conflicts with assistive technologies.</p> <p>Electronic Docs: Same as above</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>Web: For some user interface components, the name, role, and value can be programmatically determined (e.g. accessible name). There are some known exceptions:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		<ul style="list-style-type: none"> most interactive icon buttons are read by screen readers as "button" top header's dropdown toggle and logo link do not have accessible names some links are read by screen readers as "internal link" most menu buttons do not have accessible name <p>Electronic Docs: For most user interface components, the name and role can be programmatically determined. Some known exceptions are:</p> <ul style="list-style-type: none"> In navigation bar, "Documentation", "Plugins", and "Lexicon" used the following ARIA attribute that is not allowed: aria-expanded="true"

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable</p>	<p>Web: Application doesn't have live videos or presentations.</p> <p>Electronic Docs: Documentation doesn't have live videos or presentations.</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	<p>Web: Not Applicable Electronic Docs: Does Not Support</p>	<p>Web: Application doesn't have audio.</p> <p>Electronic Docs: There is no audio description provided for the few pre recorded videos in CDRO documentation.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) <p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>Web: There is mostly sufficient contrast provided with some known exceptions:</p> <ul style="list-style-type: none"> pipeline tasks' text found in pipeline stages tier objects in canvas/lined editor horizontal div to add an item within multi-step modal wizards cancel button in wizards white text on left panel on login screen <p>Electronic Docs: Insufficient contrast found with use of HTML <code> elements.</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Supports</p>	<p>Web: Most content scales uniformly and scroll bars are provided. Within some wizards, functionality (e.g. clicking and other interactions with it) and content is partially lost.</p> <p>Electronic Docs: Content scales uniformly and without scroll bars. No functionality is lost.</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: Application rarely uses images of text except for the upper-left logo in the header area and in graphs and diagrams found in the Dashboard view screen.</p> <p>Electronic Docs: Documentation only uses 1 image of text: upper-left CloudBees logo.</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: There is search functionality for the left-sided navigation menu.</p> <p>Electronic Docs: Documentation has search functionality on the navigation bar.</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Partially Supports Electronic Docs: Supports</p>	<p>Web: Some pages do not have headings and existing labels in wizards do not indicate purpose of the field or</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>input component it relates to. A lot of user inputs do not have associated labels.</p> <p>Electronic Docs: Headings and labels describe topic or purpose and use semantically-correct markup.</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>Web: Some items don't have a focus indicator: scrollable regions within multi-step modal wizards do NOT have keyboard access, some filter buttons, parts of a pie chart (e.g. Dashboard view screen), backwards arrow button on front of breadcrumbs, and interactive items in control bars.</p> <p>Electronic Docs: Most items have a focus indicator when pressing "Tab" except for the search icon for search functionality and dropdown menus for the "Search documentation" modal. The focus indicator is also missing on the left-side navigation links when going backwards by pressing "Tab" and "Shift" keys.</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable</p>	<p>Web: Application only supports English at this time.</p> <p>Electronic Docs: Documentation only supports English at this time.</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: Left-sided primary navigation menu for the CloudBees SDA pages are consistent across all pages except the login page.</p> <p>Electronic Docs: The same navigation exists on all pages.</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: Due to various common components, CD/RO's icons, buttons, tables, form fields, and navigational items are consistent across various pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		Electronic Docs: Components have the same functionality and are identified consistently.
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does Not Support</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Specific validation errors are given in 1 error alert, located in the upper right corner, but the error alert disappears and the errors are not associated with corresponding form inputs.</p> <p>Electronic Docs: The feedback form doesn't provide suggestions given that the submit button is disabled unless the feedback input field is filled out.</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: The application has no legal commitments or financial transactions or gives users the ability to update personal data.</p> <p>Electronic Docs: Docs have no legal commitments or financial transactions or give users the ability to update personal data.</p>

Table 3: Success Criteria, Level AAA

Notes: CD/RO was not evaluated for WCAG Level AAA conformance.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>1.2.8 Media Alternative (Prerecorded) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>1.2.9 Audio-only (Live) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Site presents some challenges for screen reader users, as noted in the WCAG 2.x section.
302.2 With Limited Vision	Partially Supports	The product mostly supports standard browser magnification and minimum contrast ratio. There are exceptions, as noted in the WCAG 2.x section.
302.3 Without Perception of Color	Partially Supports	Color is sometimes the primary mechanism for conveying information. However, the product mostly uses text as the primary mechanism.
302.4 Without Hearing	Not Applicable	No audio or media
302.5 With Limited Hearing	Not Applicable	No audio or media
302.6 Without Speech	Not Applicable	No speech input required.
302.7 With Limited Manipulation	Supports	The product supports standard input mechanisms such as user-provided keyboards and pointing devices. Usage of the product does not require fine motor controls nor simultaneous actions.
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	Site uses complex and technical language and requires a high reading level

Chapter 4: [Hardware](#)

Notes: CD/RO is not hardware and hardware varies by user. CloudBees is not responsible for limitations in user hardware.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 <i>Speech-Output Enabled</i>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Does Not Support	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: [Software](#)

Notes: Software varies by user. CloudBees is not responsible for issues arising from software used with CD/RO.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The product supports platform level accessibility features as enabled by the user.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disrupt the platform's accessibility features enabled by the user.

Criteria	Conformance Level	Remarks and Explanations
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	The object role, state(s), properties, boundary, name, and description are mostly programmatically determinable through DOM.
502.3.2 Modification of Object Information	Supports	States and properties that can be set by the user are capable of being set programmatically through DOM.
502.3.3 Row, Column, and Headers	Supports	Objects in data tables can be programmatically determined.
502.3.4 Values	Partially Supports	Most values can be programmatically determined.
502.3.5 Modification of Values	Partially Supports	Most modification of values is also supported.
502.3.6 Label Relationships	Partially Supports	Some labels' fields, errors, and other relationships can be programmatically determined. Not all labels for input fields are explicitly related to the input field.
502.3.7 Hierarchical Relationships	Partially Supports	The DOM structure can tell most hierarchical relationships.
502.3.8 Text	Supports	The content of text objects, text attributes, and the boundary of text rendered to the screen, is programmatically determinable through DOM.
502.3.9 Modification of Text	Partially Supports	Text can be set by the user in some cases, including through assistive technology through DOM.
502.3.10 List of Actions	Partially Supports	List of actions can be programmatically determinable through assistive technology.
502.3.11 Actions on Objects	Partially Supports	Some actions can be done through assistive technology.

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Partially Supports	Focus, text insertion point, and selection attributes that can be set by the user are capable of being set programmatically, though only sometimes through the use of assistive technology through DOM.
502.3.14 Event Notification	Partially Supports	There are modal popups and error alerts in CD/RO.
502.4 Platform Accessibility Features	Not Applicable	The product is not considered platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	CD/RO respects user preferences from platform or OS settings.
503.3 Alternative User Interfaces	Not Applicable	CD/RO does not provide any alternative user interfaces that function as assistive technology.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	No audio or media
503.4.2 Audio Description Controls	Not Applicable	No audio or media
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	Conversion is done to and from different text file formats.
504.2.2 PDF Export	Partially Supports	CD/RO generates PDF for Dashboards and CI builds.
504.3 Prompts	Partially Supports	Prompts are provided in regards to form errors.
504.4 Templates	Does Not Support	The provided templates (e.g. creating dashboard widgets from options provided) do not meet Conformance Requirements in WCAG 2.0.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	CloudBees does not provide support documentation in non-electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

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