

The SPA is an oasis of peace and relaxation and, as such, we kindly invite all guests to respect a few simple rules. For everyone's benefit, please observe the rules.

## TREATMENTS

- Please book treatments on 0166944600 at the reception of the SPA open every day from 10:00 to 20:00, asking for all the necessary information.
- It is preferable to go to the SPA at least 15 minutes before each appointment, to make the most of your treatment time. In case of delay it will not be possible to extend the duration of the treatments, in the presence of subsequent rituals.
- Please communicate to the therapist, during the treatment, your massage pressure preferences in order to give you the best feeling of well-being.
- Before each body treatment/massage and use of the wellness program, it is recommended to take a shower and remove contact lenses.
- Please cancel the treatment at least 8 hours before the date of the same. After this time and without written cancellation, 100% of the total cost of the accommodation will be charged same.

## SPA AND POOL

- The use of a swimming cap, bathing suit and slippers is mandatory. The costume is not supplied, but can be purchased at the Resort boutique.
- Please speak low voice and reduce noise at minimum.
- It is forbidden to dive in pool.
- The use of cameras, telephones and cameras is not permitted.
- Pets are not allowed.
- Children under the age of 16 can only access the SPA and the swimming pool only if accompanied by an adult who, at the time of registration, will sign a declaration of total assumption of responsibility for the minor.
- The use of swimming caps is compulsory in the swimming pool.
- Should one or more points of this regulation be transgressed, we reserve the right to remove the person from the centre.
- Before using the SPA services, please read the specific regulations posted at the same.
- In order to always be able to improve and offer stays at our SPA adapted to customer expectations, we are ready to listen to your every suggestion, idea or criticism, for this reason do not hesitate to contact the SPA Manager.
- We advise you not to leave your personal items in the pockets of your bathrobes but inside the lockers in the changing rooms, we accept no responsibility.