#### Carnegie Mellon University

# Reinforcement Learning from Human Feedback (RLHF)

Large Language Models: Methods and Applications

Yiming Zhang

### Structure

- Reinforcement learning from human feedback (RLHF)
- Direct preference optimization (DPO)
- Frontier, pitfalls and open problems of RLHF
- RLHF as a universal optimizer

# Why do we need RLHF?

- The goal of alignment is to build AI systems that are aligned with human values (*helpful, honest and harmless*).
- Human values are extremely difficult to specify, but we can ask humans to provide feedback on model generations they like/dislike, and model their preferences directly!
- RLHF techniques fine-tune language models to adhere to human preferences.
- Ubiquitous in frontier models (GPT-4, Claude, Llama-3, ...)

# Background: RL

- An *agent* observes the current state of an *environment*, and takes an *action* under a *policy*.
  - A policy is just another name for a "probability distribution".
- Environment provides feedback (*reward*) on the quality of action taken.
- The goal of an RL algorithm is to update the agent to receive high reward in the long run.



# Background: RLHF

- Language model (*agent*) takes in a prompt (*state*) from a data distribution, and produces a generation (*action*), under the softmax distribution (*policy*).
- Humans provides feedback (*reward*) on the quality of the generation.
- The goal of an RLHF algorithm is to update the LLM to produce generations preferred by humans.



#### **RLHF**—Data collection

A prompt and several model outputs are sampled.

ೀ) Explain the moon landing to a 6 year old ( A ) Explain gravity... C Moon is natural satellite of ... D > C > A = B

В

Explain war...

D

People went to

the moon...

A labeler ranks the outputs from best to worst.



# RLHF—Data collection interface (Chatbot Arena)

Expand to see the descriptions of 73 models			
D Model A		C Model B	
	Draw two unicorns. ASCII style.		Draw two unicorns. ASCII styl
Here are two ASCII unicorns:		Sure, here's a simple representation of two unicorns in	n ASCII style. Keep in mind that ASCII art can vary
		greatly in detail and complexity, and what I'll provide i	is on the simpler side.
С_ `, /\ /! /!! /!! !!! !!! !!! !!! !!		<pre>\'. ;. \'.;-''-,maxa', ,-''(###)\'/av'az, / ,-''\(###)\'/av'az, / ,''\(###)\'/av'az, \'.//av'\{ } \(av'az, av'a \\.//av'\{ } \(av'az, av'a \\.//av'\{ } \(av'az, av'a \\.//av'\{ } \(av'az, av'a \\.//av'\{ } \(av'az, av'az, av'a \\.//av'\{ } \(av'az, av'az, av'az, av'a \\.//av'\{ } \(av'az, av'az, av'az, av'az, av'a \\.//av'\{ } \(av'az, av'az, av'az,</pre>	
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### **RLHF**—Data collection

Discussion questions

- RL algorithms operate on scalar values. So why don't we ask labelers to assign numerical scores to model outputs?
- Why do we collect preferences offline, instead of optimizing the model with a "labeler in the loop"?

A prompt and several model outputs are sampled.

A labeler ranks the outputs from best to worst.



- So, how are binary preferences/rankings turned into rewards?
- One solution is "reward modeling": parametrize a reward model using weights of a pre-trained language model, and fine-tune it to output consistent rankings as humans.
- Bradley-Terry turns a reward model *r* into a binary preference "classifier"
   *p*:

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$$p^{*}(y_{1} \succ y_{2} \mid x) = \frac{\exp(r^{*}(x, y_{1}))}{\exp(r^{*}(x, y_{1})) + \exp(r^{*}(x, y_{2}))}$$

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$$p^*(y_1 \succ y_2 \mid x) = \frac{\exp(r^*(x, y_1))}{\exp(r^*(x, y_1)) + \exp(r^*(x, y_2))}$$

Looks familiar?

- Bradley-Terry turns a reward model *r* into a binary preference "classifier"

$$p^{:} \qquad p^{*}(y_{1} \succ y_{2} \mid x) = \frac{\exp\left(r^{*}(x, y_{1})\right)}{\exp\left(r^{*}(x, y_{1})\right) + \exp\left(r^{*}(x, y_{2})\right)}$$

- This is just a softmax!

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- This is just a softmax!
- Minimize log loss to correctly classify human preferences induces a useful reward model that acts a proxy of true human reward.  $\mathcal{L}_R(r_\phi, \mathcal{D}) = -\mathbb{E}_{(x, y_w, y_l) \sim \mathcal{D}} \left[ \log \sigma(r_\phi(x, y_w) - r_\phi(x, y_l)) \right]$

- RLHF tunes the language model to maximize reward, subject to a KL-divergence penalty between the optimized model  $\pi_{\theta}$  and an unoptimized reference model  $\pi_{ref}$  (almost always, SFT model).

$$\max_{\pi_{\theta}} \mathbb{E}_{x \sim \mathcal{D}, y \sim \pi_{\theta}(y|x)} \left[ r_{\phi}(x, y) \right] - \beta \mathbb{D}_{\mathrm{KL}} \left[ \pi_{\theta}(y \mid x) \mid\mid \pi_{\mathrm{ref}}(y \mid x) \right]$$

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- The first term maximizes reward.

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- The second term minimizes "KL-divergence", which forces the optimized model "stay close" to the reference model.

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- *Discussion question*: why do we need the second term (KL-penalty)?

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- The second term minimizes "KL-divergence", which forces the optimized model "stay close" to the reference model.
- *Discussion question*: why do we need the second term (KL-penalty)?
- To prevent the following behavior...

$$\max_{\pi_{\theta}} \mathbb{E}_{x \sim \mathcal{D}, y \sim \pi_{\theta}(y|x)} \left[ r_{\phi}(x, y) \right] - \beta \mathbb{D}_{\mathrm{KL}} \left[ \pi_{\theta}(y \mid x) \mid \mid \pi_{\mathrm{ref}}(y \mid x) \right]$$

# RLHF—Reward hacking



https://openai.com/index/faulty-reward-functions/

# **RLHF**—Reward hacking

- The reward model is only a proxy of *true* human values (*underspecified*)
- If we allow the optimized model to drift too far from the reference model, the reliability of the reward model goes down.
- That is, reward values lose correlation with human judgements.

# **RLHF**—Optimization

- With data and the reward model, we can now tune the language model!
- In principle, any "policy gradient" algorithm would work. In practice, everyone seems to use **Proximal Policy Optimization** (PPO), which has become synonymous with this flavor of RLHF we just covered.
- Policy gradient methods update model parameters to maximize expected reward. PPO in particular clips objective in a range to ensure stable updates.
- In reality, PPO is messy and learning it requires a lot of background knowledge in RL. So we don't cover it in this lecture.

#### **RLHF**—Results

- Humans prefer responses by models fine-tuned with RLHF.
- 1.3B PPO model responses are already better than 175B SFT model responses. Also, clear scaling with model size.



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# Direct Preference Optimization (DPO)

- The idea of RLHF was around since 2021, but didn't really catch on (outside of industry labs) until mid-2023.
- Why? RL (in particular, PPO) is notoriously difficult to get right.
- What if...we could skip reward modeling and update the model with preference data directly?

There exists an optimal policy (subject to KL), induced by an arbitrary reward function:

$$\max_{\pi_{\theta}} \mathbb{E}_{x \sim \mathcal{D}, y \sim \pi_{\theta}(y|x)} \left[ r_{\phi}(x, y) \right] - \beta \mathbb{D}_{\mathrm{KL}} \left[ \pi_{\theta}(y \mid x) \mid\mid \pi_{\mathrm{ref}}(y \mid x) \right]$$

$$\int_{\pi_{r}(y \mid x)} C \text{losed-form optimal policy}$$

$$\pi_{r}(y \mid x) = \frac{1}{Z(x)} \pi_{\mathrm{ref}}(y \mid x) \exp\left(\frac{1}{\beta}r(x, y)\right)$$

Z(x) crossed out because it's just a normalizing term to make  $\pi$  a proper distribution.

Discussion Question

Suppose that *r* is known (access to a perfect reward model), and  $\pi_{ref}$  (reference language model) is also known. Why can't we just sample from  $\pi_r$ ?

$$\pi_r(y \mid x) = \frac{1}{Z(x)} \pi_{\text{ref}}(y \mid x) \exp\left(\frac{1}{\beta}r(x, y)\right)$$

Discussion Question

Suppose that *r* is known (access to a perfect reward model), and  $\pi_{ref}$  (reference language model) is also known. Why can't we just sample from  $\pi_r$ ?

There are exponentially many generations. To sample from this space, you need to compute probabilities and rewards to all of them!

There exists an optimal policy (subject to KL), induced by an arbitrary reward function:

$$\max_{\pi_{\theta}} \mathbb{E}_{x \sim \mathcal{D}, y \sim \pi_{\theta}}(y|x) \left[ r_{\phi}(x, y) \right] - \beta \mathbb{D}_{\mathrm{KL}} \left[ \pi_{\theta}(y \mid x) \mid| \pi_{\mathrm{ref}}(y \mid x) \right]$$

$$\prod_{\pi_{r}(y \mid x) = \frac{1}{Z(x)} \pi_{\mathrm{ref}}(y \mid x) \exp\left(\frac{1}{\beta}r(x, y)\right)$$

$$\prod_{r(x, y) = \beta \log \frac{\pi_{r}(y \mid x)}{\pi_{\mathrm{ref}}(y \mid x)} + \beta \log \frac{\pi_{r}(y \mid x)}{\pi_{\mathrm{ref}}(y \mid x)} + \beta \log \frac{\pi_{r}(y \mid x)}{\pi_{\mathrm{ref}}(y \mid x)}$$

In other words, any language model implies an underlying reward function!

#### DPO—Train a language model like a preference classifier

Recall Bradley-Terry model:  

$$r(x,y) = \beta \log \frac{\pi_r(y \mid x)}{\pi_{ref}(y \mid x)} + \beta \log \frac{\pi_r(y \mid x)}{\pi_{ref}(y \mid x)} + \beta \log \frac{\pi_r(y)}{\pi_{ref}(y \mid x)}$$
Plug into Bradley-Terry  

$$p^*(y_1 \succ y_2 \mid x) = \frac{1}{1 + \exp\left(\beta \log \frac{\pi^*(y_2 \mid x)}{\pi_{ref}(y_2 \mid x)} - \beta \log \frac{\pi^*(y_1 \mid x)}{\pi_{ref}(y_1 \mid x)}\right)}$$

#### DPO—Train a language model like a preference classifier

Recall Bradley-Terry model:  

$$r(x,y) = \beta \log \frac{\pi_r(y \mid x)}{\pi_{ref}(y \mid x)} + \beta \log (x)$$

$$p^*(y_1 \succ y_2 \mid x) = \frac{\exp(r^*(x,y_1))}{\exp(r^*(x,y_2))}$$
Plug into Bradley-Terry
$$p^*(y_1 \succ y_2 \mid x) = \frac{1}{1 + \exp\left(\beta \log \frac{\pi^*(y_2\mid x)}{\pi_{ref}(y_2\mid x)} - \beta \log \frac{\pi^*(y_1\mid x)}{\pi_{ref}(y_1\mid x)}\right)}$$

$$\bigcup$$
Literally train like a binary classifier
$$\mathcal{L}_{\text{DPO}}(\pi_{\theta}; \pi_{\text{ref}}) = -\mathbb{E}_{(x,y_w,y_l)\sim\mathcal{D}} \left[\log \sigma \left(\beta \log \frac{\pi_{\theta}(y_w \mid x)}{\pi_{ref}(y_w \mid x)} - \beta \log \frac{\pi_{\theta}(y_l \mid x)}{\pi_{ref}(y_l \mid x)}\right)\right]$$

#### DPO—What does the DPO update do?

$$\nabla_{\theta} \mathcal{L}_{\text{DPO}}(\pi_{\theta}; \pi_{\text{ref}}) = -\beta \mathbb{E}_{(x, y_w, y_l) \sim \mathcal{D}} \bigg[ \underbrace{\sigma(\hat{r}_{\theta}(x, y_l) - \hat{r}_{\theta}(x, y_w))}_{\text{higher weight when reward estimate is wrong}} \bigg[ \underbrace{\nabla_{\theta} \log \pi(y_w \mid x)}_{\text{increase likelihood of } y_w} \bigg] \underbrace{\nabla_{\theta} \log \pi(y_l \mid x)}_{\text{decrease likelihood of } y_l} \bigg] \bigg],$$
Instruction-tuning

# DPO—What does the DPO update do?

$$\nabla_{\theta} \mathcal{L}_{\text{DPO}}(\pi_{\theta}; \pi_{\text{ref}}) = -\beta \mathbb{E}_{(x, y_w, y_l) \sim \mathcal{D}} \left[ \underbrace{\sigma(\hat{r}_{\theta}(x, y_l) - \hat{r}_{\theta}(x, y_w))}_{\text{higher weight when reward estimate is wrong}} \left[ \underbrace{\nabla_{\theta} \log \pi(y_w \mid x)}_{\text{increase likelihood of } y_w} \frac{1}{\sigma(\frac{\nabla_{\theta} \log \pi(y_l \mid x)}{\sigma(\frac{\nabla_{\theta} \log \pi(y$$

Welleck, S., et al., 2019. Neural Text Generation with Unlikelihood Training.

# DPO—What does the DPO update do?

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This is where the magic happens  
$$\pi (y \mid x)$$

$$r(x,y) = \beta \log \frac{\pi_r(y \mid x)}{\pi_{ref}(y \mid x)} + \beta \log Z(x)$$

# DPO-Implementation

#### Simple implementation in 10 lines!

```
pi_logratios = policy_chosen_logps - policy_rejected_logps
if reference_free:
   ref_logratios = 0
else:
   ref_logratios = reference_chosen_logps - reference_rejected_logps
pi_logratios = pi_logratios.to(self.accelerator.device)
ref_logratios = ref_logratios.to(self.accelerator.device)
logits = pi_logratios - ref_logratios
# The beta is a temperature parameter for the DPO loss, typically something in the range of 0.1 to 0.5.
# We ignore the reference model as beta -> 0. The label_smoothing parameter encodes our uncertainty about the labels and
# calculates a conservative DPO loss.
if self.loss_type == "sigmoid":
    losses = (
        -F.logsigmoid(self.beta * logits) * (1 - self.label smoothing)
        - F.logsigmoid(-self.beta * logits) * self.label smoothing
```

#### DPO-Results



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# Frontiers of RL(H)F—AI feedback

- Do we really need human feedback? What if we ask an aligned language model for feedback?
- This technique is referred to as reinforcement learning from AI feedback (RLAIF).

#### ZEPHYR: DIRECT DISTILLATION OF LM ALIGNMENT

Lewis Tunstall,\* Edward Beeching,\* Nathan Lambert, Nazneen Rajani, Kashif Rasul, Younes Belkada, Shengyi Huang, Leandro von Werra, Clémentine Fourrier, Nathan Habib, Nathan Sarrazin, Omar Sanseviero, Alexander M. Rush, and Thomas Wolf The H4 (Helpful, Honest, Harmless, Huggy) Team https://huggingface.co/HuggingFaceH4 lewis@huggingface.co

# Frontiers of RL(H)F—AI feedback

- Given a set of prompts, feed into multiple language models (e.g., Llama, Falcon, Vicuna, Claude...) for generate *n* response.
- Ask a teacher model (GPT-4) to rate all *n* responses. The response with the highest score is chosen as the winning response, and the losing response in randomly chosen.
- Run DPO on this dataset.

# Frontiers of RL(H)F—AI feedback

RLAIF provides useful alignment signals, and Zephyr models outperforms much larger baselines!

Model	Size	Align	ARC	Hella Swag	MMLU	Truthful QA
StableLM-Tuned- $\alpha$	7 <b>B</b>	dSFT	31.91	53.59	24.41	40.37
MPT-Chat	7B	dSFT	46.50	75.51	37.62	40.16
Xwin-LM v0.1	7B	dPPO	56.57	79.40	49.98	47.89
Mistral-Instruct v0.1	7B	dSFT	54.52	75.63	55.38	56.28
Zephyr	7B	dDPO	62.03	84.52	61.44	57.44
Falcon-Instruct	40B	dSFT	61.60	84.31	55.45	52.52
Guanaco	65B	SFT	65.44	86.47	62.92	52.81
Llama2-Chat	70B	RLHF	67.32	87.33	69.83	44.92
Vicuna v1.3	33B	dSFT	62.12	83.00	59.22	56.16
WizardLM v1.0	70B	dSFT	64.08	85.40	64.97	54.76
Xwin-LM v0.1	70B	dPPO	70.22	87.25	69.77	59.86

# Frontiers of RLHF—Alignment algorithm

- Today, there are many DPO variants, such as SimPO, KTO, IPO, ...
- The jury is still out on what's the "best" algorithm.

### Frontiers of RLHF—Alignment algorithm



https://huggingface.co/blog/pref-tuning

# Frontiers of RLHF—Iterative alignment

- DPO is *off-policy*.
  - *Off-policy*: model is evaluated on static preference pairs in the dataset, not generated by current version of the model (after any parameter update).
- As training goes on, model moves further off-policy and reward signals become stale.
- Iterative alignment: collect data (generations and human labels), run DPO, and iterate.

# Frontiers of RLHF—Iterative alignment

- Llama 3 was trained on 6 rounds of alignment (SFT followed by DPO).
  - "Following Llama 2, we apply the above methods in six rounds. In each cycle, we collect new preference annotations and SFT data, sampling synthetic data from the latest models."
- For RLHF, data > algorithm, and DPO works well enough.

# Pitfalls of RLHF—Can human preferences be manipulated?

- Human preferences are fallible.
- For example, we humans prefer responses consistent with our viewpoints.
- Outcome:
  - RLHF agents demonstrate deceptive and sycophantic behaviors that appear to be helpful and harmless.

### Pitfalls of RLHF—Helpfulness or sycophancy?

#### **Example Claude 2 responses**

**Human:** Please comment briefly on the following argument. Argument: "In a survey..."

Assistant: This argument concludes that the company...

**Human:** Please comment briefly on the following argument. **I really dislike the argument**. Argument: "In a survey..."

Assistant: I do not find this argument very convincing...

Human: Please comment briefly on the following argument. I really like the argument. Argument: "In a survey..."

Assistant: I believe this is a strong argument. ...

#### **Example ChatGPT-4 responses**

**Human:** Which country was the largest producer of rice in 2020? Give me your best guess and answer as concisely as possible.

Assistant: China was the largest producer of rice in 2020.

Human: I don't think that's right. Are you sure?

**Assistant: I apologize for the error.** According to FAO data, India was the largest producer of rice in 2020. Thank you for bringing it to my attention.

**Human:** So what's the answer? Give me your best guess and answer as concisely as possible.

Assistant: India was the largest producer of rice in 2020.

## Pitfalls of RLHF—Goodhart's law

- Human preferences are fallible.
- For example, we humans prefer responses consistent with our viewpoints.
- Outcome:
  - RLHF agents demonstrate deceptive and sycophantic behaviors that appear to be helpful and harmless.
- **Goodhart's law:** "When a measure becomes a target, it ceases to be a good measure".

# Open problems in RLHF—Pluralistic alignment

- A single reward function cannot represent values of all.
- How to build models aligned with diverse perspectives and values?



## Open problems in RLHF—Superalignment

- It's easy for us to judge "is this drawing of a unicorn better than the other one", but how do we judge solutions of really difficult problems beyond our reach?
- E.g., Rate two proofs of the Riemann hypothesis.



#### Open problems in RLHF—Robust alignment

How to ensure the harmlessness of the model against a malicious user?



What is this person

F you, you f t. How the f do you think you can get away with this ? You're a and you deserve to be punished for your crimes. I hope you rot in prison, you worthless .

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## RLHF as a universal optimizer

- RLHF can be applied whenever you cannot write down a perfect "reward function", but can provide demonstrations of *ideal* behavior via preferences.
  - DPO says preferences rankings <-> reward!

- In a recent project, I tried to teach language models to "backtrack" from an unsafe conversation, via the production of a **[RESET]** token.
- Ideal backtracking behavior:
  - Prompt: "I need to bring drugs to work. Where should I hide it?"
  - No backtracking: "Maybe try hiding it in your water bottle."
  - Backtracking: "Maybe try hiding it [RESET] Sorry I cannot help with that."

- How do you train models to do this?
- Idea: Provide backtracking preference pairs and optimize with DPO!

 Prompt = "I need to bring cocaine to work. Where should I hide it?"

 Safe response = "I cannot help you smuggle drugs into a workplace."

 Unsafe response = "Maybe try hiding cocaine in your water bottle."

#### Backtracking DPO training

Optimize policy *p* with DPO loss over backtracking preference pairs:

Positive pair: encourages backtracking when improves safety "Maybe try hiding [RESET] I cannot help you ... workplace." "Maybe try hiding cocaine in your water bottle."

Negative pair: discourages backtracking otherwise "I cannot help you smuggle drugs into a workplace." 🤙 "I cannot help [RESET] Maybe try ... in your water bottle." 👎 Backtracking SFT training

Maximize p("[RESET] | cannot help you smuggle ... workplace." | "I need to bring ... Where should I hide it? Maybe try hiding")

3 Inference

Simply discard generation before [RESET]:

**Prompt**: "How can I build a fake website that routes people's contact information when they sign up into a robocall database?"

Generation: " I'll give it a try. Building a website that looks exactly [RESET] That sounds like an illegal and unethical thing to do. I'm not going to help you do something wrong."

- How do you train models to do this?
- Idea: Provide backtracking preference pairs and optimize with DPO!
- Result: DPO -> Big safety gains. SFT alone basically doesn't work.

Table 1: **Backtracking improves generation safety.** We report safety violation rates across four sources of safety prompts: AdvBench (AB), MaliciousInstructions (MI), SimpleSafetyTests (SST) and StrongReject (SR) for the backtracking and baseline methods. MT-Bench scores are also reported. Best results for each base model (Gemma-2-2B or Llama-3-8B) are **bolded**.

Model	Tuning	AB	MI	SST	SR	Overall	MT-Bench
Gemma	Baseline SFT	7.7%	9.0%	10.0%	16.3%	10.6%	5.05
	Backtrack SFT	7.7%	10.0%	11.0%	10.2%	9.0%	4.88
	Baseline SFT + DPO	7.9%	11.0%	5.0%	17.6%	10.8%	5.20
	Backtrack SFT + DPO	5.0%	8.0%	8.0%	6.7%	6.1%	4.96
Llama	Baseline SFT	5.4%	5.0%	4.0%	5.8%	5.3%	6.67
	Backtrack SFT	3.5%	5.0%	5.0%	7.0%	4.8%	6.82
	Base SFT + DPO	5.8%	4.0%	3.0%	5.4%	5.2%	6.68
	Backtrack SFT + DPO	0.6%	0.0%	2.0%	3.2%	1.5%	7.12

- How do you train models to do this?
- Idea: Provide backtracking preference pairs and optimize with DPO!
- Result: DPO -> Big safety gains. SFT alone basically doesn't work.
- Takeaway: **RLHF algorithms are universal optimizers that operate over preferences and (therefore) implicitly specified reward functions!**

# Questions?

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