

Terms and Conditions

Last Updated On: 01 Feb 2019

Acceptance of terms

Thank you for using Wrapo Platform. These Terms of Service (the "Terms") are intended to make you aware of your legal rights and responsibilities with respect to your access to and use of the Wrapo website at wrapo.io (the "Site") and any related mobile or software applications ("Wrapo Platform") including but not limited to delivery of information via the website whether existing now or in the future that link to the Terms (collectively, the "Services"). These Terms are effective for all existing and future Wrapo users. Please read these Terms carefully. By accessing or using the Wrapo Platform, you are agreeing to these Terms and concluding a legally binding contract with TapOn Tech Solutions Pvt Ltd and/or its affiliates. You may not be able to use the Services if you do not accept the Terms or are unable to be bound by the Terms. Your use of the Wrapo Platform is at your own risk, including the risk that you might be exposed to content that is objectionable, or otherwise inappropriate. We hold the sole right to modify the Terms of Service without prior permission from You or providing notice to You. The relationship creates on You a duty to periodically check the Terms of Service and stay updated on its requirements. If You continue to use the Website or avail any of its services without registration following such change, this is deemed as consent by You to the so amended policies. Your continued use of the Website is conditioned upon your compliance with the Terms of Service, including but not limited to compliance with the Terms of Service even after alterations, if any.

CALL, SMS MESSAGES AND EMAIL NOTIFICATIONS

- As part of the Services, Wrapo may send reminders, alerts (further referred to as 'notifications'), via call, SMS text message, app notification or email to its users, and you acknowledge and consent to the receipt of such messages. Wrapo platform may use one or more carriers for delivering such messages & communications. Message and data rates may apply.
- You acknowledge and agree that the reception of the call, SMS messages, app notifications and emails is not 100% guaranteed and that you are responsible for the timely response. You further acknowledge and agree that the reception of the call, SMS messages, app notifications and emails is dependent on the operation of your mobile phone provider and/or internet service provider and the service of the mobile phone company and/or internet service provider with which you have an account or prepaid card. Wrapo shall have no responsibility or liability for the damages and costs incurred by your not receiving a call, SMS message, app notifications or email on time or by the insufficient operation of your mobile network, mobile phone company and/or internet service provider.
- You may opt out of receiving the call, SMS text messages, app notifications or email notifications at any time. Opting out of call, SMS, email or app notification can be done by sending email to info@wrapo.io

Disclaimer

By using Wrapo platform you agree to the following disclaimer: The Content on these Services is for informational purposes only. Wrapo disclaims any liability for any information that may have become outdated or incorrect since the last time the particular piece of information was updated.

Privacy Policy

Wrapo Platform respects your privacy and is committed to protecting it through our compliance with this privacy policy. This policy describes:

- the types of information that we may collect from you when you access or use our websites, applications and other online services (collectively, our "Services"); and
- our practices for collecting, using, maintaining, protecting and disclosing that information.

Application of this Policy: This policy applies only to information we collect through our Services, in email, voice, call, text and other electronic communications sent through or in connection with our Services.

What does this Policy not Apply to: This policy DOES NOT apply to information that you provide to, or that is collected by, any third-party, such as organizers, events, data providers and social networks that you use in connection with our Services. We encourage you to consult directly with such third-parties about their privacy practices.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, you have a choice not to use or discontinue using our Services. By accessing or using our Services, you agree to this privacy policy.

Updates to this Policy: This policy may change from time to time, your continued use of our Services after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

The information we collect and how we use it

We collect several types of information from and about users of our Services, including information:

- by which you may be personally identified; and/or
- about your internet connection, the equipment you use to access our Services and your usage details which may include browsing history.

We collect this information:

- directly from you when you provide it to us; and/or
- automatically as you navigate through our Services (information collected automatically may include usage details, IP addresses and information collected through cookies, web beacons and other tracking technologies).

Following types of information is collected by Wrapo platform:

- Account Details
- User Preferences
- Content
- Searching and Browsing information
- Your public posts
- Contact list and messages exchanged between you and your contacts

Cookies and Other Electronic Tools

- **Do we use Cookies?** We, and third parties with whom we partner, may use cookies, pixel tags, web beacons, mobile device IDs, “flash cookies” and similar files or technologies to collect and store information in respect to your use of the Services and third party websites.
- **What is a Cookie?** A cookie is a small text file that is stored on your computer that enables us to recognize you (for example, as a registered user) when you visit our website, store your preferences and settings, enhance your experience by delivering content and advertising specific to your interests, perform research and analytics, track your use of our Services, and assist with security and administrative functions. Cookies may be persistent or stored only during an individual session. A pixel tag (also called a web beacon or clear GIF) is a tiny graphic with a unique identifier, embedded invisibly on a webpage (or an online ad or email), and is used to count or track things like activity on a webpage or ad impressions or clicks, as well as to access cookies stored on users’ computers.
- **How can Cookies be disabled?** Most browsers are set to automatically allow cookies. Please note it may be possible to disable some (but not all) cookies through your device or browser settings, but doing so may interfere with certain functionality on the Services. Major browsers provide users with various options when it comes to cookies. Users can usually set their browsers to block all third-party cookies (which are those set by third-party companies collecting information on websites operated by other companies), block all cookies, or block specific cookies. To modify your cookie settings, please visit your browser’s help settings.

How we use the information we collect

We use the information we collect from and about you for a variety of purposes, including to:

- Process and respond to your queries
- Understand our users (what they do on our Services, what features they like, how they use them, etc.), improve the content and features of our Services (such as by personalizing content to your interests), process and complete your actions, and make special offerings
- Administer our Services and diagnose technical problems.
- Send you communications that you have requested or that may be of interest to you by way of emails, or courier, or registered post, or telephone calls, or any other mode of communication. We may also share your preferences or the Services availed by you with your network followers on Wrapo platform for marketing and other promotional activities of our Services.
- Enable us to show you ads that are relevant to you.
- Generate and review reports and data about, and to conduct research on, our user base and Service usage patterns.
- Provide you with customer support.
- Provide you with notices about your account.
- Notify you about changes to our Services.
- Allow you to participate in interactive features offered through our Services.
- In any other way we may describe when you provide the information.

Security: How we protect your information

- We have implemented industry-standard appropriate physical, electronic, and managerial procedures to safeguard and help prevent unauthorized access to your information and to maintain data security.
- These safeguards take into account the sensitivity of the information that we collect, process and store and the current state of technology. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it.

- However, no method of transmission over the Internet or via mobile device, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security and thereby usage in a manner that is inconsistent with this Privacy Policy.
- We assume no liability or responsibility for disclosure of your information due to errors in transmission, unauthorized third-party access, or other causes beyond our control. You play an important role in keeping your personal information secure. You should not share your user name, password, or other security information for your Wrapo account with anyone. If we receive instructions using your user name and password, we will consider that you have authorized the instructions.
- In case you would like to know more about how we keep your information secure, please feel free to reach out to us at info@wrapo.io with your specific queries.

Changes to this privacy policy

- We reserve the right to amend this Privacy Policy from time to time to reflect changes in the law, our data collection and use practices, the features of our services, or advances in technology. Please check this page periodically for changes. Use of information we collect is subject to the Privacy Policy in effect at the time such information is used. If we make any material changes to this Privacy Policy, we will post the changes here. Please review the changes carefully. Your continued use of the Services following the posting of changes to this Privacy Policy will constitute your consent and acceptance of those changes.

Contact us

- If you have any queries or grievances relating to the processing/usage of information, you may email our Grievance Redressal Team at info@wrapo.io or write at the following address:
- TapOn Tech Solutions Pvt Ltd
#812, Sy no 62/2, 2nd floor,
Vajarahalli, 100 feet ring road,
Kanakapura main road, Bengaluru 560062
India