



BetterConsult

November 2020



Epilepsy
Action
Australia

life changing impact



HealthShare

BetterConsult is a digital clinical questionnaire that patients fill out before arriving at the clinic. Doctors can review each patient's symptoms, medications and agenda ahead of time.

EXPLANATORY VIDEOS

- What is BetterConsult? <https://vimeo.com/328086314/cc59cf5dd7>
- BetterConsult workflow from a patient's perspective <https://vimeo.com/356639309>
- BetterConsult workflow from the doctor's perspective <https://vimeo.com/356789499>

BENEFIT TO THE DOCTOR

- Awareness of patient's agenda in advance so better control of the consultation
- Less time spent on documentation
- Can determine which patients are **too high risk** for their in-person appointment

BENEFIT TO THE PATIENT

- More time to think through symptoms so better prepared for consultation
- Enhanced interaction between patient and their healthcare professional

BENEFIT TO THE EPILEPSY COMMUNITY

- Opportunity to ask patients targeted questions that uncover potential health risks
- Early identification and treatment resulting in better patient outcome
- Efficient and targeted delivery of relevant materials to GP at the point of care.

BetterConsult Workflow

1

Patient receives SMS (tablet solution also available) to complete BetterConsult

Sent automatically from the practice's appointment system

2

Questionnaire

Patient describes reason for visit and relevant clinical information in layman terms

3

Medical Summary

Output provided to the doctor translated into medical terminology, integrated with their clinical software

BetterConsult - Sample workflow

Bondi Junction Medical Centre Feedback

What is the main reason you are seeing the doctor?

Epilepsy

This screenshot shows a digital form titled 'Bondi Junction Medical Centre' with a 'Feedback' button. The main question is 'What is the main reason you are seeing the doctor?'. Below the question is a text input field containing the word 'Epilepsy' and a purple 'Submit' button.

1

Patient Questionnaire

The patient completes the BC form prior to the consultation answering questions about the reason for their visit

Bondi Junction Medical Centre Feedback

Have you had any seizures in the last 12 months, more seizures than usual or have they worsened?

No
 Yes

Have you had any seizure related injuries or emergency care because of seizures?

No
 Yes

This screenshot shows a digital form titled 'Bondi Junction Medical Centre' with a 'Feedback' button. It contains two questions with radio button options. The first question is 'Have you had any seizures in the last 12 months, more seizures than usual or have they worsened?' with 'Yes' selected. The second question is 'Have you had any seizure related injuries or emergency care because of seizures?' with 'Yes' selected. A purple 'Continue' button is at the bottom right.

2

Condition Workflow

Targeted questions added to the workflow for patients who are presenting for Epilepsy.

(Note/ Sample messaging only. Final wording to be determined).

Bondi Junction Medical Centre Feedback

George Randall is a 44-year-old male, presenting with Epilepsy

- Non-smoker
- Drinks occasionally, on weekends
- Works full-time

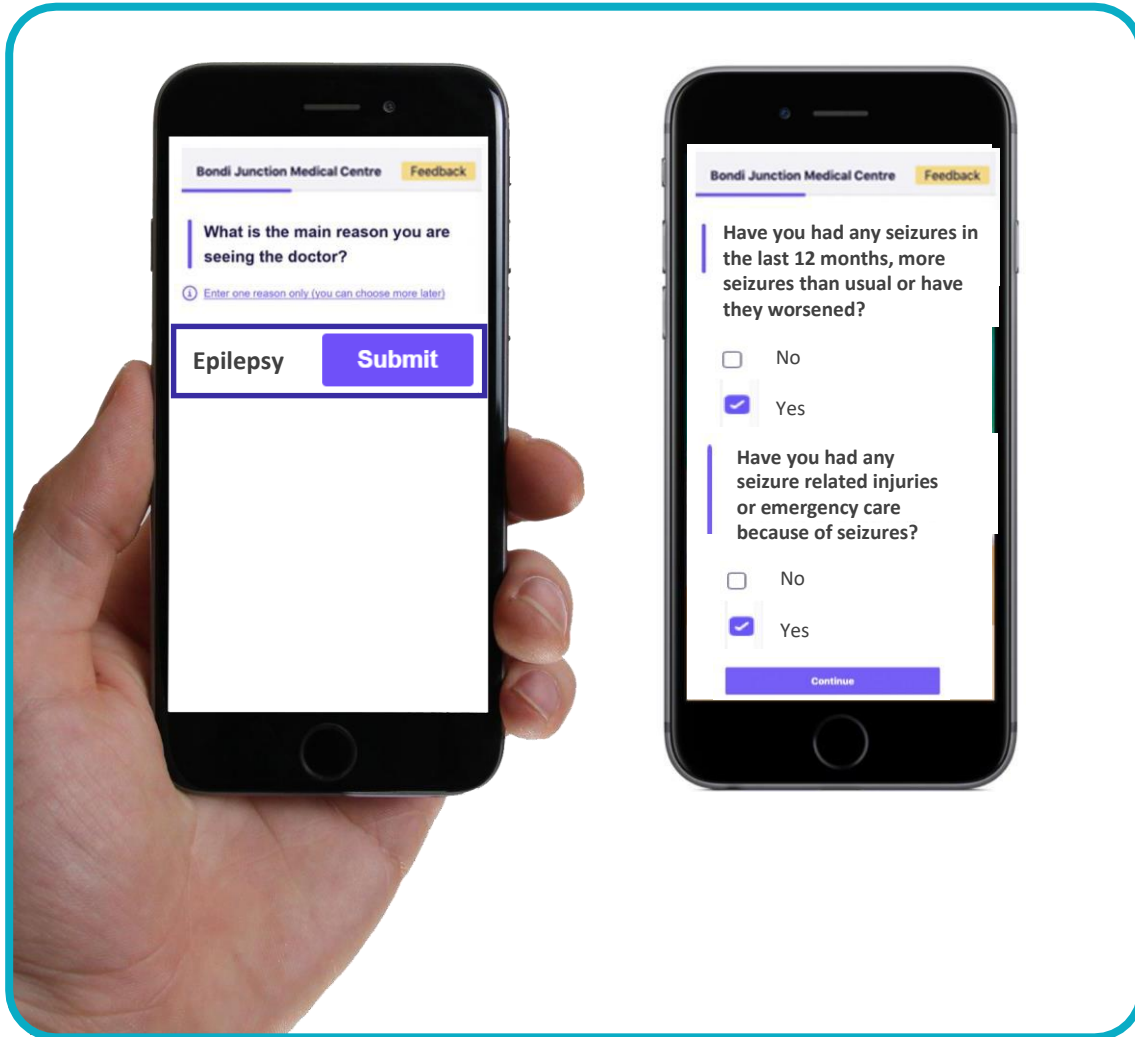
This screenshot shows a digital form titled 'Bondi Junction Medical Centre' with a 'Feedback' button. It displays a patient summary: 'George Randall is a 44-year-old male, presenting with Epilepsy'. Below this is a bulleted list of patient characteristics: 'Non-smoker', 'Drinks occasionally, on weekends', and 'Works full-time'.

3

Recommendation to GP

Medical summary includes a recommendation to refer patient into EAA support programs

Patient Responses



Doctor Output

GEORGE RANDALL - MALE 18 AUG 2020 (40)

The notes below have been created from a pre-consultation clinical questionnaire completed by the patient (or an authorised representative) through www.betterconsult.com

Presenting for

Epilepsy (diagnosed 6 years ago)

Current symptoms:

Confusion - disorientation to place, inattention, change in personality

Syncope - amnesia for events, arm jerking, leg jerking

Lower limb jerking - moderate

Upper limb jerking - moderate

Medication compliance: unsure if compliant

Impact of condition on quality of life in the last week: average

Understanding of impact of condition on health: not very sure

Past Medical History

Epilepsy

Temporal lobe epilepsy

Medications

Lamictal for epilepsy

Family History

Dementia - father

Social History

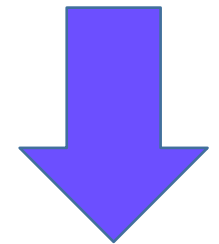
Works full-time (teacher) and is married

Rarely consumes alcohol, 2 drinks per week

Has never smoked

Has never used recreational drugs


Guidance
for the doctor



CONSIDERATION: Patient has indicated the presence of seizures / worsening of seizures in the last 12 months and sustained related injuries. Consider a review of the SUDEP and seizure-safety checklist.

(Note/ Sample messaging only. Final wording to be determined).

BetterConsult Clinical Dashboard

Menu  BetterConsult

Find by name

← Consultations

Patient Notes Output

- Presenting Reason
- Associated Symptoms
- Medications
- Relevant Past History

Patient Support

In context of presenting patient

- Government Program Enrolment
- Pharma Program Enrolment
- PHI Program Enrolment

Clinical Support

In context of presenting patient

- Treatment Guidelines
- Patient Education Resources
- Care Plans and MBS
- Earn CPD Points
- Specialist Directory and Referral

BetterConsult: Patient agenda and history for streamlined consultation and note taking

- Streamlined access to relevant govt and PHI prevention and management programs
- Patient benefits:** Easier access to health services for prevention, treatment and chronic disease management
- Program benefits:** Efficient enrolment process for preventative and chronic disease programs thereby reducing cost and improving patient outcomes

This unique digital health platform **engages with GPs and patients** to drive **better patient outcomes**

- ✓ Solutions integrated with **GP Clinical Software**
- ✓ **Guide the pre-consultation and in-consultation** pathway to better identify at-risk patients
- ✓ Streamline the **diagnostic and referral** pathway through health technology
- ✓ Facilitate **earlier intervention and compliance** with treatment plans
- ✓ **Customised insights** to support quality clinical care

Contact

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