

Rozman True Value UPS FA&Q's

Are you UPS?

No, we are Rozman True Value.

Are you a UPS store?

No, we are a hardware store that accepts UPS packages to be picked up by UPS

Are you a pack and ship center?

No, although we may be able to provide tape and sometimes a free box, we are not able to pack your items.

Can we drop of packages with prepaid labels?

Yes, as long as your package is ready to ship, we can supply tape and some packaging depending on availability.

Can you scan the QR codes to print labels?

No, unfortunately UPS will not allow us to accept that type. We can help walk you through canceling that return and doing a return with label.

Can you print my label for me?

Yes, as long as you have a label that can be emailed to us.

Can we drop off our At&t / spectrum equipment here?

No, that would need to be taken to a UPS store. The closet to us is on Hwy 100 and Grange.

Can we pay for a label to be made?

Yes, as long as your package is boxed and ready to ship.

For more specific details or if your question is not answered, give us a call at 262-679-6781 and ask for the service desk.

