



Have your say on proposed changes to the Australian Consumer Law

Under the Australian Consumer Law, when you buy products and services they come with automatic guarantees that they will work and do what you asked for. If you buy something from a shop that isn't right, you have consumer rights.

The Government is considering options to improve the law and wants to hear from consumers like you.

If you have had an experience trying to exercise your consumer rights let us know.

Have you had trouble returning **faulty products** or getting a **refund** from a shop or an auction?

Have you had difficulty getting a refund for a product that has **problems soon after purchase** or **where there have been multiple repairs**?

Do you find it difficult to work out if an **extended warranty** gives you **value for money**?

Have your say by Monday 23 April 2018

Online [Make a submission or leave a comment](#)

Email australianconsumerlaw@treasury.gov.au

Post Manager, Consumer Policy Unit, The Treasury
Langton Crescent, Parkes ACT 2600