

Arizona Corporation Commission Utilities Complaint Form

Investigator: Nallely Pena

Phone: <<< REDACTED >>>

Opinion Date: 5/27/2025

Opinion Number: 2025 - 207847

Opinion Codes: Rate Case Items - Opposed

Closed Date: 5/27/2025 11:53 AM

First Name: Betty

Last Name: Hillyer

Account Name: Betty Hillyer

Address:

City:

State:

Zip Code:

Home: <<< REDACTED >>>

Company: Joshua Valley Utility Company

Division: Water

Nature Of Opinion

Docket Number: W-02023A-25-0087

Docket Position: Against

Customer is calling about Docket No. W-02023A-25-0087 in regards to Joshua Valley Utility Company applying for an adjustment in rates, due to lost money on an unaudited Test Year result. Customer states she is a retired auditor and Company MUST have an audited Test Year results. Company is asking for 73% increase which is going to double their water bill. Customer is on a very fixed income. Customer opposes the rate increase application.