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E-File

Andrew Johnston, Executive Secretary Maryland Public Service Commission 6 St. Paul Street, 16th Floor Baltimore, Maryland 21202

Re: Case No. 9613 – Biweekly Report of SmartEnergy Holdings, LLC, d/b/a SmartEnergy ("SmartEnergy")

Dear Mr. Johnston:

On April 28, 2025, the Commission entered Order No. 91626 ("Enforcement Order") directing SmartEnergy to, among other things, submit bi-weekly reports on its progress complying with the Order. On June 9, 2025, the Commission issued an Order No. 91676 ("Clarification Order") modifying portions of the Enforcement Order and holding that "[a]II other directives of the Enforcement Order not modified herein shall remain in effect. This letter is SmartEnergy's third report pursuant to the Enforcement Order.

In the past two weeks, SmartEnergy received from BGE, Pepco, and Delmarva information as to whether each former SmartEnergy customer is an "active" or "inactive" customer for the respective utility. SmartEnergy confirmed with PE that PE can provide the same assistance and has forwarded a spreadsheet to PE for their review. The Commission, in the Clarification Order, addressed how SmartEnergy should handle paying the active and inactive customers.

Additionally, SmartEnergy is the process of retaining Abrams, Foster, Nole & Williams, P.A. ("AFNW") as its independent auditor pursuant to the Enforcement Order, and getting them up to speed on the case. 1 SmartEnergy has set up a new bank account, based on advice from AFNW, solely to facilitate payments.

Finally, SmartEnergy continues to try to speak with the Salvation Army about energy assistance in the Pepco, Delmarva and PE territories. PE has advised that it will assist with finding an energy assistance fund in its territory.

Sincerely, /s/ Brian R. Greene Brian R. Greene

c: Case No. 9613 Service List

¹ AFNW's website can be found at: https://afnw.com/.