
From: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>
Sent: Friday, April 25, 2025 11:58 AM
To: PUC-Docketing
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00907857 [thread::ORt2P05TfiGjzr1jwvy2hyw::]

----- Original Message -----



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00907857
CUSTOMER: Jena Stites
SERVICE ADDRESS: Ohio
AIQ: Christi Water System Inc
NIQ: 4194384125

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 24-0798-WW-AIR

SUBJECT:

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Dear Public Utilities Commission of Ohio (PUCO),

I am writing to express my strong concern regarding Christi Water's proposal to increase water service rates by 30.51%. As a customer of Christi Water, I believe this proposed rate hike is excessively high and will

have a negative impact on my household budget, as well as those of my neighbors and fellow Ohioans.

Water is a basic necessity, and while I understand that utilities may need to adjust rates periodically, such a significant increase in one year seems unreasonable, especially in the current economic climate. Many families are already struggling to keep up with rising costs in essential services, and this rate increase could place an undue burden on low- and fixed-income households.

I urge the PUCO to carefully review the proposed increase and consider the following:

The financial strain that such a rate hike will impose on residents, particularly those in vulnerable communities.

The potential for alternative cost-saving measures that Christi Water could implement to reduce the need for such a steep increase.

The possibility of phasing in any necessary rate increases over a longer period to lessen the immediate impact on families and businesses.

I respectfully request that the PUCO take these concerns into account as you review Christi Water's proposal and consider all options to ensure that water service remains affordable for all Ohioans.

Thank you for your attention to this matter. I trust that the PUCO will act in the best interest of consumers and help prevent unnecessary hardship caused by this proposed rate increase.

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

4/25/2025 12:34:38 PM

in

Case No(s). 24-0798-WW-AIR

Summary: Public Comment of Jenna Stites electronically filed by Docketing Staff on behalf of Docketing.