

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Isabelle Mata      **Phone:** <<< REDACTED >>>      **Opinion Date:** 5/13/2025  
**Opinion Number:** 2025 - 207699  
**Opinion Codes:**      Rate Case Items - Opposed      **Closed Date:** 5/14/2025 8:23 AM

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**First Name:** Douglas      **Last Name:** Albert      **Account Name:** Douglas Albert  
**Address:** <<< REDACTED >>>  
**City:** Meadview      **State:** AZ      **Zip Code:** 86444  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Joshua Valley Utility Company

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### Nature Of Opinion

**Docket Number:** W-02023A-25-0087

**Docket Position:** Against

This is not an opinion. This company was recently acquired by a utility owning division. The last owners had 4 employees and were able to be profitable. They are down to 2 employees now. JVU decided to install a very expensive generator project locally even though our electric company, Unisource, provided one in an emergency. Of course they state that their loss is unsuited. I'm familiar with the company and by my calculations just the meter charges, without a drop of water, would totally an additional \$190,000 per annum. Across the board they are requesting approximately 33% increases. Now i understand that there are increases in pricing, however I know not one person who has received 33% more money in their pocket! I can understand a 10-15% increase on the actual water use and perhaps 7-10 % on service charges as well as new service. But above these they are extreme in a majority retirement community. Thank you for the opportunity to express my" opinion "

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
5/14/2025	Isabelle Mata	Telephone	Investigation

Customer confirmed to enter into docket.

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