

# Car Assistance Insurance via Seety

## Document containing information about the insurance product

Insurer: Inter Partner Assistance SA, a Belgian insurance company authorised under number 0487, RPR Brussels VAT BE0415.591.055, Boulevard du Régent 7, 1000 Brussels.



Product reference: Seety Car Assistance Insurance

*This document is intended to give you an overview of the main cover and exclusions relating to this insurance. This document has not been personalised to meet your specific needs and the information it contains is not exhaustive. For further information, please refer to the contractual and pre-contractual conditions relating to this insurance product.*

### What type of insurance is this?

This is an insurance policy that provides assistance in the event that the insured vehicle is immobilised as a result of a breakdown, theft or accident. The insurance is taken out via the Seety mobile app, where subscribers pay their parking fees.



### What is covered?

- ✓ This policy covers roadside assistance, accidents, theft, and specific services covered by this coverage, but not limited to:
  - Breakdown assistance or towing
  - Replacement vehicle for up to 7 days or 30 days in the event of theft
  - Return travel expenses or other travel/hotel expenses
  - Repatriation from abroad
  - Transport of unaccompanied luggage
  - Fuel problems, fuel tank leak
- ✓ Organisation and payment of a local breakdown service or, if necessary, towing of the insured vehicle to:
  - in the country of residence: the garage of your choice in the country of residence.
  - abroad: the nearest garage.
- ✓ A replacement car in category B (according to the classification of rental companies) when the insured vehicle is immobilised and cannot be repaired or put back into service.
- ✓ During the repair of the car
  - Return home or continuation of journey
  - Or hotel while awaiting repair
- ✓ Repatriation of the vehicle to the country of residence or ticket for the insured to collect the repaired vehicle.
- ✓ Transport of luggage left in the vehicle.



### What is not covered?

- ✗ Any loss or damage caused by or related to a fraudulent, criminal or illegal event
- ✗ Damage caused intentionally by the beneficiary or while the beneficiary was under the influence of alcohol in excess of the legal limit, or of medication, drugs or narcotics not prescribed by a doctor.
- ✗ Successive breakdowns that always have the same cause and result from the negligence of the beneficiary
- ✗ If, at the time of the claim, the insured is participating in or training for a competition such as motorbike or car racing, for example.
- ✗ for events resulting from war, civil war, acts of collective military force, requisition or occupation.
- ✗ When the vehicle is used for the transport of persons
- ✗ We do not cover the following costs:
  - Vehicle repair costs, excluding repair costs for damage sustained during repatriation
  - Maintenance costs
  - Fuel costs, excluding the cost of fuel limited in the event of fuel failure
  - Motor vehicle tax
  - Storage/warehousing costs, excluding costs covered by the guarantee
- ✗ when the insured vehicle does not comply with legal requirements at the time of the accident
- ✗ When the insured is driving without a valid driving licence
- ✗ If the claim occurs during the waiting period or outside the period of cover



### Are there any restrictions on coverage?

- ! If we do not organise the breakdown service or towing ourselves, our contribution is limited to €200.
- ! Abroad, the car will be towed to the nearest garage (not the one chosen by the insured).
- ! In the event of a breakdown, if we have already responded twice in the previous 12 months for a breakdown.



### Where am I covered?

- In your country of residence (Belgium, the Netherlands, France or Luxembourg)
  - abroad. However, cover is limited to the countries listed on the insurance certificate:
  - Andorra, Belgium, Bosnia and Herzegovina, Bulgaria, Cyprus(\*), Czech Republic, Denmark, Germany, Estonia, Finland, France, Greece, Great Britain, Hungary, Iceland, Ireland, Italy, Croatia, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Austria, Poland, Portugal, Romania, San Marino, Serbia(\*), Slovenia, Slovakia, Spain, Vatican City, Sweden, Switzerland.
- (\*) We only cover the geographical parts of Cyprus and Serbia governed by their respective governments.



### What are my obligations?

- call us or ask us to call you as soon as possible,
- meet the obligations specific to the services requested and specified in this contract;
- answer our questions correctly about the occurrence of insured events;
- provide us with details of any other insurance policies covering the same subject matter and risks as those covered by this contract;
- provide us with the original supporting documents for your covered expenses;
- provide us with the receipt for your report of the theft to the authorities, if the theft involves guaranteed assistance;
- provide us with unused transport tickets once we have paid for your repatriation



### When and how do I pay?

Payment will be made by direct debit from the insured person's credit card after express authorisation has been given by the insured person in the Seety app at the time of registration.



### When does the cover start and when does it end?

The guarantees provided by under this insurance policy come into effect at the start of the contract, two (2) calendar days after the policyholder has signed up and made immediate payment in the Seety app. The contract will not be renewed if the condition of the prepaid monthly premium is not met.



### How can I cancel my contract?

The policyholder may terminate the insurance contract on a monthly basis by notifying the insurer at least five (5) days before the expiry of the current period (expiry date).

If the insurance premium is not paid in full and on time, there will be no automatic renewal and the policy will automatically terminate on the expiry date of the current term, so that no cover will be payable from that time onwards.