AHE Design Document

Business Purpose	Alluring Hair Extensions is a high-end hair extension business owned by a mother and daughter team. Eljae, the mother, conducts the free consultations, while Brie (daughter) installs the extensions. Based upon the base knowledge of the client, some consultations can take up to two hours, with no guarantee of a booking. Installing a basic knowledge eLearning course of hair extensions supports the goal of hair consultations taking no more than 30 minutes with a hair therapist one on one facetime.
Target Audience	Clients who are interested in committing to hair extensions installation and need the knowledge to properly care for the hair extensions.
Training Time	30 minutes
Training Recommendation	1 eLearning course that allows the learner to make choices on the type of hair extension they are interested in. Learners will also work through basic hair extension care and sign off on legal form committing to understanding. Once the learner has interacted with the content they will receive a continued consultation with feedback from the hair therapist.
	By having the learner work through the eLearning course independently, hair therapists can
Deliverables	StoryBoard including script
	1 eLearning course
	Developed in Articulate Rise 360
	Includes a voice-over narration
	Final assessment
Learning Objectives	By the end of this course, you will be able to:
	identify the Hair Extension Therapists
	 list and describe the types of hair extensions we offer
	 explain the general care knowledge of hair extensions.
Training Outline	Welcome
	Introduction to Hair Extension Therapists
	 Brie (daughter) philosophy Eljae (mother)
	philosophyEljae (mother)philosophy
	 philosophy Eljae (mother) philosophy Consultations
	philosophyEljae (mother)philosophy
	 philosophy Eljae (mother) philosophy Consultations Volume and Length
	 philosophy Eljae (mother) philosophy Consultations Volume and Length Hair Loss Due to Medical Condition

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	o Back
	Types of Hair Extensions Offered
	o Tape in
	o Keratin
	o Mermaid
	 Microlinks
	General Care of Hair Extensions
	o Brushing
	 Washing
	 Swimming
	 Conditioning
	• Quiz
	o 10 questions
	o 80% pass rate
	 Unlimited tries
	Congratulations
Assessment Plan	Assessment will be 10 questions, with varying questions pulled from general knowledge, labeling, and multiple choice. 80% will be required pass rate with unlimited tries.