



# AUSTRALIA WARRANTY POLICY

## AUSTRALIA'S CONSUMER LAW

Our goods come with guarantees that cannot be excluded under Australian consumer law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## PRODUCT WARRANTY COVERAGE

CURT Products purchased from an authorized CURT dealer or retailer are warranted to be free from defects in factory workmanship and materials for one (1) year from the date of installation. The installation date will be determined based on the invoice or receipt provided to you. This warranty applies only to the original installation, and does not apply to any products which are re-installed on a different vehicle. This warranty applies only to products sold to retail purchasers in Australia and New Zealand, and different warranty policies may apply to retail purchasers in other countries.

## PRODUCT REGISTRATION

You can register your CURT Product online at <https://www.curtmfg.com.au/registration>.

Although product registration is not necessary to make a claim under this warranty, it may assist in processing any claim which you may make, and will also allow you to provide feedback on your CURT product.

## WARRANTY EXCLUSIONS

CURT does not provide warranty coverage on claims arising from wear and tear from (1) normal use; (2) improper product selection, application or maintenance; (3) modifications, including the attachment of other hardware or components, (4) any improper use, abuse, or failure to follow the product instructions, or (5) claims which are first made after the one (1) year warranty period has expired (although you may have statutory rights outside of the warranty period). Warranty coverage only applies to products purchased from an authorized CURT dealer or retailer.

## REMEDIES FOR PRODUCT DEFECTS

If a warranted defect occurs CURT will repair or replace the product (or correct any software defects), or refund the purchase price. The cost of delivery and insurance of returning the Products for repairs or replacement, are your (the customer's) sole responsibility. If you believe you are entitled to reimbursement for any expenses incurred, please contact CURT at the address below.

## CONTACT INFORMATION FOR CURT PRODUCT WARRANTY ISSUES

You must make a claim to receive any remedy under this warranty. To make a claim or inquiry about this warranty, you should contact the dealer or retailer you purchased the product from. You may also contact us at:

### CURT Manufacturing

6208 Industrial Drive, Eau Claire, Wisconsin USA 54702

Email: [techsupport@curtgroup.com.au](mailto:techsupport@curtgroup.com.au)

Website: [www.curtmfg.com.au](http://www.curtmfg.com.au)

The remedies provided to you under this warranty are in addition to other rights and remedies that may be available to you under Australian law.