

# Dan Lafferty

London, UK

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## Profile

I am an enthusiastic and dependable worker, who is creative, adaptable, and a fast learner. I also have good interpersonal skills, taking pride in my work. I possess very good observational and research skills, and am brilliant at coming up with new solutions, often reassessing the problem from another position and thinking outside the box. I enjoy working to targets. The sense of achievement upon completion spurs me on further and if none are set, I set them myself. This is down to my ambitious and competitive nature. In everything I do I strive to be the best, both in work and in life, but I am most competitive with myself; constantly trying to go that extra step further.

## Work Experience

**Accenture**

**Google Cloud Consultant**

May 2014 to Present

*Accenture acquired Cloud Sherpas in October 2015*

My primary role at Cloud Sherpas and Accenture has been within the Cloud Management team. This involves third line support for our global client base of over one million end users, as well as working closely with our premium clients in EMEA as the technical lead for supporting, managing, and improving customers adoption of Google's enterprise services. Alongside these activities, I have also been involved in a number of projects and deployments since joining the team in 2014.

**Technical Lead, Premium CSS EMEA**

**John Lewis Partnership, Rentokil, WMO Morrisons, Ahold, WMO and KLM**

This mostly consisted of technical support with active customer engagement focused on improving the adoption of Google Cloud. In addition to this, I often scoped out business and technical requirements for bespoke applications, providing technical assistance throughout the delivery and support. I also delivered a number of technical and security workshops with admin teams, as well as transformation workshops with end users, focused on improving productivity through better adoption of Google Cloud.

**Technical Lead, CSS EMEA**

**Economist, Telegraph Group, All Saints, Go-Ahead Group, DPD, DAA, Thomas Brown**

Although not as hands on as the premium CSS service, I was heavily involved with a number of clients, acting as an escalation point for major issues, as well as delivering security and transformation workshops on a periodical basis.

## Other Project Delivery

WM Morrisons - G Suite Deployment

Worked as part of the deployment team and delivered training to the IT teams and end users.

Rentokil - ChromeOS Deployment

Worked as part of the deployment team during delivery and transition into support and delivered training to the IT teams.

G Suite POC's - Wilko/BBC/Williams & Glyn

Worked as part of the sales team to scope out technical configuration and requirements & assisted local IT teams and staff with setup, assisting users on how to make the use of the service.

G4S, Albert Heijn (Ahold) - Technical Lead, Intranet

Designed and deployed an intranet solution as part of a wider migration to Google services.

## Previous Work Experience

**Twyford School**

**Support Analyst**

2012-2014

In my role as first line support engineer at the school, I was able to lead the deployment and migration of G Suite for Education, alongside Chromebooks and Android devices, as well as providing documentation and training for staff and pupils. This had a huge impact, drastically cutting the cost and improving performance, revolutionising learning within the classroom.

*Other positions available on request.*

## Education

Kingston-upon-Thames University, London  
Bachelor of Arts - Art and Social Sciences  
Sept 2006 – May 2010  
History w/ Politics

Peter Symonds' College - 4 A-Levels, 1 AS level

Kings' School, Winchester - 11 GCSEs

## Qualifications

Certified G Suite & Chrome Deployment Engineer

Certified G Suite & Chrome Sales Engineer

Certified Scrum Master

## Personal Interests

I have many personal interests and hobbies which include reading non-fiction, TV & film, art & architecture, photography, travel, & gaming. I also garner great satisfaction from cooking & music. I relish in feeding others and have recently acquired a sous-vide to use alongside my barrel smoker. Musically, I was involved actively at university both as a DJ and promoter, which I still continue as a hobbyist. I also enjoy a number of competitive sports, both as a spectator and player, although football takes precedence over others. I do a lot of DIY that coupled with my interest in technology has led to a few interesting projects. Currently home automation and IoT hardware has become a small obsession of mine.

For a more in depth view at my career and personal life, please visit [danlafferty.co.uk](http://danlafferty.co.uk)