



CPK's Southern RV Park

Exterior Maintenance Technician Training

Participant Guide

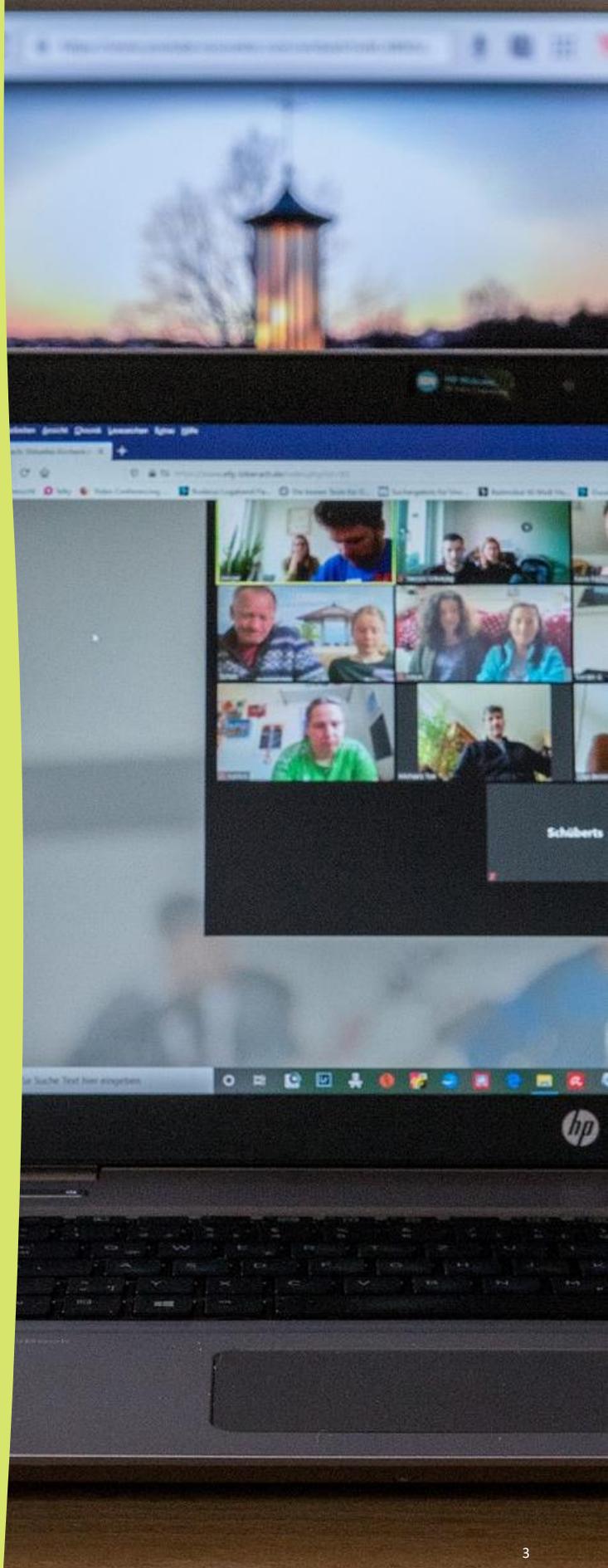
Agenda

1. Course Overview
2. Landscaping Tasks
 - Weekly
 - Seasonal
3. Daily Tasks in Shared Areas
 - Playground
 - Disc Golf Course
 - Volleyball Court
 - Picnic Area
 - Pool Area
4. Course Summary
5. Implementation



Participation Norms

- Turn on your camera (if possible)
- Mute your mic unless actively engaged in discussion or asking questions
- Actively participate in activities
- Use the chat to ask questions – either raise hand or type question



CPK's Goal

- Improve exit survey results for landscaping and Shared areas by 10% within the next six months

Course Objectives

- Identify weekly landscaping tasks
- Select seasonal landscaping tasks
- Recognize daily tasks in shared areas



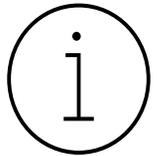
Weekly Landscaping Tasks



Are there any spaces in your location that need landscaping attention?

Notes:

Record weekly landscaping tasks here



Where do these tasks need to be performed?

Notes:



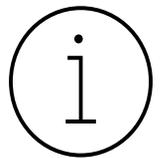
Seasonal Landscaping Tasks



Where should seasonal landscaping tasks be completed?

Notes:

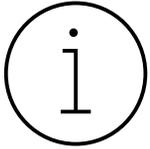
Record seasonal landscaping tasks here



Where do these tasks need to be performed?

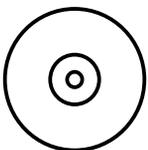
Notes:

Tasks in Shared Areas



General Tasks

Playground Area Tasks



Disc Golf Course Tasks

Tasks in Shared Areas



Volleyball Tasks

Picnic Area Tasks



Pool Tasks

Action Plan



At your CPK location, where and how can weekly landscaping tasks be improved?

Where and how can seasonal landscaping tasks be improved?



Which landscaping tasks will bring the biggest improvements to your CPK location?

Action Plan



Where and how can tasks in Shared areas at your CPK location be improved?

How will you help CPK reach the goal of improving exit survey scores by 10% over the next six months?



Anything else you gained from this training?