

**CASE  
RECORDS**

**TABLE 1:  
CASES RECEIVED  
& CLOSED**

	FY 2015	FY 2014	FY 2013	FY 2012	FY 2011	AVG 11-15
<b>MEDIATION</b>						
Start-pending	90*	100	98	91	84	92.6
New	36	44	38	53	48	43.8
Sum	126	144	136	144	132	136.4
Closed	45	55	36	46	41	44.6
End-pending	81	89	100	98	91	91.8
<b>ADR</b>						
Start-pending	33*	30	26	23	22	26.8
New	75	70	40	32	46	52.6
Sum	108	100	66	55	68	79.4
Closed	73	58	36	29	45	48.2
End-pending	35	42	30	26	23	31.2
<b>REPRESENTATION</b>						
Start Pending	3	1	2	9	8	4.6
New	31	39	34	41	40	37
Sum	34	40	36	50	48	41.6
Closed	29	37	35	48	39	37.6
End-Pending	5	3	1	2	9	4
<b>ARBITRATION*</b>						
Start-pending	5133	3577	2084	2384	2770	3189.6
New	3816	4313	6576	3569	3908	4436.4
Sum	8949	7890	8660	5953	6678	7626
Closed	2702	2946	4332	3869	4294	3628.6
End-pending	6247	4944	4328	2084	2384	3997.4

\*The Mediation Department completed a changeover from a manual to an automated case management system in Fiscal Year 2015. After the changeover was complete, the audit revealed an error in the old system which resulted in incorrect case numbers

\*The Office of Arbitration Services conducted an audit in Fiscal Year 2015. The audit revealed an error in the old system which resulted in incorrect case numbers