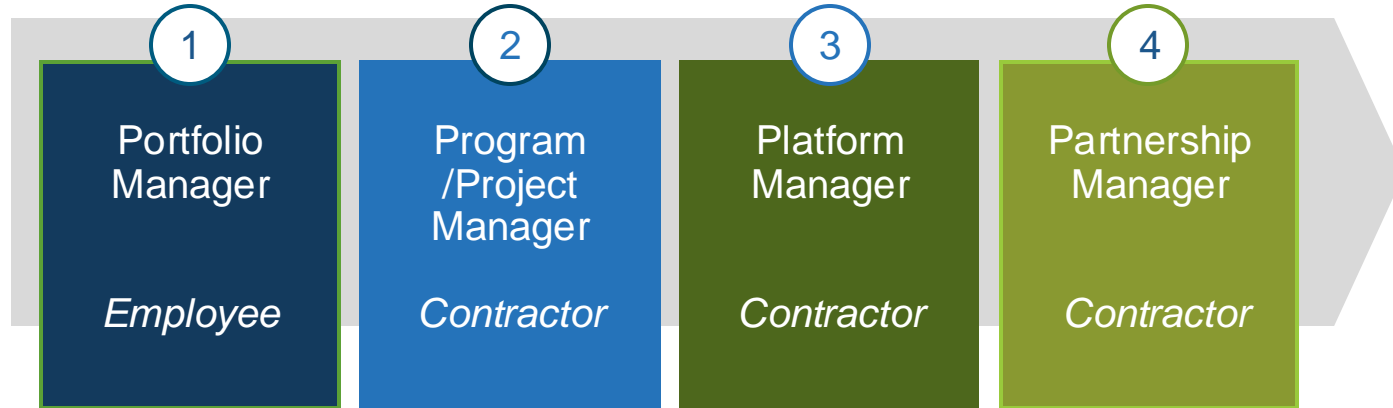


IT Project/Program Managers (P/PM) Analysis Findings

P/PM Job Roles



P/PM Onboarding Observations

Systemic Issues

- IT P/PMs are contractors
- Biogen Policy: Can only stay for >18 months
- Systemic turnover

Onboarding Issues

- Onboarding takes 2-3 times than budgeted
- Project costs and timelines are affected

Performance Issues

- Week One Set-up
- Navigate P/PM systems
- Find project documents

Business Problem

1

Lack of consistent role-based knowledge in four key areas causes confusion, re-work, and delay:

- ITFM/PPM portfolio project processes
- Biogen's ITFM/PPM definitions
- Tool capabilities
- General IT finance/budgeting

2

IT Financial & Project Portfolio Management Training

Goal: Deliver harmonized, consistent, and detailed role-based training, based on vetted curriculum that will address the above four key complaints.

3

Supports Our Key Areas of Focus for IT:

- **Digitize** our business
- Equip our **people** for individual and collective success
- Build foundations that are **reliable** and **resilient**
- Extend **collaboration** capabilities across the ecosystem
- Make IT **transparent** and **simple**
- Empower **users** with simple, secure access to work whenever, wherever and however they choose
- Enable Biogen to fully leverage **data** as an enterprise asset
- Maximize the value of a coherent set of technology platforms
- Proactively manage risks to information security, operational continuity and regulatory compliance
- Develop agility at scale

