



INSIDE THIS ISSUE:

<i>Public Service News</i>	2
<i>Town Employees</i>	3
<i>New PS Superintendent</i>	3
<i>Upcoming Events</i>	4
<i>Jamestown Park</i>	4



CHANGES TO TOWN HALL OPERATIONS DUE TO COVID-19

The Town's top priority is and always will be the safety and security of the community. Town officials are taking the current spread of COVID-19 very seriously and are working closely with Emergency Management officials and other local partners in monitoring the situation. While there have been some changes to Town programming, all necessary arrangements are being made to ensure that all Town essential services are provided during this evolving situation.

Some of the changes that have been made at this time to limit the spread of the virus and other diseases include:

- Effective Thursday, March 26, 2020, the Town Hall will be CLOSED until further notice for public entry. Please call 336-454-1138 for questions or to make an appointment with the staff.
- All residents are encouraged to conduct utility payments with the Town utilizing its online feature at <https://jamestown.billingdoc.net/login> or by depositing your payment in our Town Hall utility payment mail slot located in the front and back doors. You may also pay by telephone by calling 1-833-394-6865. You may find your WEB ID on your most recent bill or you may call Town Hall at 336-454-1138 to obtain it.
- All Town meetings and gatherings are currently postponed through the end of March. Staff will take this time to evaluate future programs and meetings and will follow up with more information.
- Garbage and recycling collection will maintain a normal pickup schedule at this time.

Effective March 26, 2020 – Town Hall will be closed to the public until further notice.

If you have business to conduct at Town Hall, please call 336-454-1138 and request an appointment time. Please be patient as we anticipate call volumes to increase and not all staff members will be physically present at Town Hall.

At this time, recycling and garbage pickup is running on a normal schedule.

FEDEX, UPS and other deliveries. Please call 336-454-1138 during normal business hours (8:30am-5:00pm, M-F) and an employee will receive your delivery.

If you wish to make a payment for your utility bill using cash, please call 336-454-1138 for further instructions.

For building permits or other Planning Department issues, please contact Matthew Johnson at mjohnson@jamestown-nc.gov or call 336-454-7386 and he will respond as quickly as possible.

Thank you for your patience as we all work together to ensure the safety of the public, our employees and to continue to provide services to you during this difficult time.

Special points of interest:

- Apr 10 Town Hall Closed



RECYCLING
WILL BE
PICKED UP
EVERY
MONDAY
DURING
2020!

**STAY
HOME**
SAVE LIVES
#STAYHOME

CORONAVIRUS EXPLAINED EASILY:

- Kate got infected yesterday, but she won't know until 14 days later.
- Kate thinks she's healthy and is infecting 10 people per day.
- These 10 people think they are ok, they travel, go out and infect 100 people.
- These 100 people think they are healthy and keep infecting 1000 people.
- No one knows who is ok or who can infect you.

**Do you understand why it is important to stay at home?
Be responsible. Stay in quarantine.**







Jamestown PARK

Town leadership made the difficult decision to close the Jamestown Park Golf Course during the Coronavirus pandemic. Although many

feel golf is safe, there have been several courses with confirmed cases. So for the safety of the players and the staff the course is closed for the near future. Through April 3 the grill will be open from 10-2 for take out only.

GolfNow conducted the following survey: Generally, how has the virus outbreak impacted rounds played?

 No impact	86
 Rounds played are up	115
 Rounds played are down	288
 We are closed for golf	324



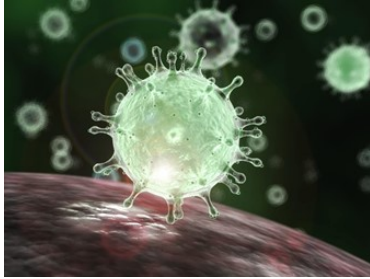
Source: GOLFNOW COVID-19 2020 Survey

HELLO FROM THE CLERK’S CORNER

Hello Jamestown,

We have all been and difficult times as a The staff at Town Hall has ers at the state and coun- tions that everyone needs the status of the pandem- is vitally important for

Guilford County March 13th. The Town of that Declaration. It is pos- Declaration be amended as the situation and the precautions necessary to address the pan- demic evolves. Guilford County issued a Stay-at-Home policy effective on March 27 at 5pm and the State followed effective March 30th.



living through some very uncertain result of the Coronavirus pandemic. been in communication with lead- ty level regarding the safety precau- to take at this time. As you all know, ic has been changing rapidly and it everyone to stay informed.

issued a State of Emergency on Jamestown has been included in sible that the State of Emergency

The Town of Jamestown will continue to update citizens as much as possible by utilizing the Town of Jamestown website at www.jamestown-nc.gov along with the Town of Jamestown Facebook account. It is of the utmost importance that everyone receive information from credi- ble sources and that they do not spread inaccurate information. Please visit the Centers for Dis- ease Control & Prevention’s (CDC) website for more information about how to protect yourself from being sick and for instructions on what to do if think you have contracted the virus. Their website is as follows: <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

Me after washing my hands for 20 seconds 57 times in one day



Please be diligent about washing your hands and practice the recommended guidelines for social distancing. This is a wonderful community and I know that each citizen will do their part to protect not only themselves but their neighbors as well. Although this virus has pushed us into uncharted territory, we will get through this situation to- gether.

Stay safe everybody!

Katie Weiner
Town Clerk



Follow us on
Twitter

@Jamestown_NC

In order to protect members of our community from the COVID-19 virus and slow its spread, the Town of Jamestown has canceled all group gatherings.

Therefore, we will not be participating in the annual Spring Litter Sweep on April 18 as originally planned.

We hope to be able to reschedule for a date in the near future.

Remember, Keep Our Community Beautiful!





Town of Jamestown
301 E Main St
PO Box 848
Jamestown, NC 27282

Phone: 336-454-1138
Fax: 336-886-3504
E-mail: sapple@jamestown-nc.gov

Sharen Apple, Editor

We're on the Web!
jamestown-nc.gov



Walking with History!

TOWN DIRECTORY

Town Hall (Utility billing, Plan-
ning, Finance)

(336) 454-1138

Water and Sewer Emergency

(336) 454-1218

Jamestown Park

(336) 454-4912

Fire Department

(336) 454-3473

Sheriff's Department (non-
emergency) (336)641-6691

**Call 336.454.1138
for an appointment
with the Mayor**

Upcoming Events

All Events suspended until further notice.

Check the "[Calendar of Events](#)" section of the website for updates

The Pandemic and your Utility Bill

While Town Hall is closed many would like to know how to pay their Utility Bill. As always, you may drop payments through the mail slots in the front and back doors. Although Town Hall is closed to the public, staff will be working and will retrieve and post your payments. You may also pay by phone at 833.394.6865. You will need your WEBID from your bill. If you do not have your bill, call Town Hall and we'll gladly provide it for you.

For those who would like to pay online, please try the new and improved online payment at <https://jamestown.billingdoc.net/login> . There are several advantages to the online option. You can view your billing and payment history. You may chose to have your bill emailed to you instead of the paper bill in the mail. A great feature is the ability to set up automatic payments. Although we have offered bank draft for many years now, drafts occur on the Town's schedule around the 18th of the month and are strictly from a checking account. Online, you may choose the method—checking, debit or credit—as well as the day of the month your payment will be made.

For some, the next few months may offer financial challenges with job furloughs, layoffs and even job loss. Please be assured we are very aware of these trying times. If you know you will have trouble paying your bill, please contact Sharen Apple at 336.454.1138 or sapple@jamestown-nc.gov. She will be happy to set up a payment plan. **The Town cannot by law forgive a utility bill.** We would like to help everyone so at the end of this no one has a large balance that will suddenly become due.

Governor Roy Cooper signed Executive Order 124 on March 31, 2020 regarding utility bills during the COVID-19 outbreak. The Town's response can be found on the Town website at the following link:

<https://storage.googleapis.com/dbc-icity/files/pdf/E0124letter-1585857449.pdf>



Our crews are working hard to ensure that citizens continue to receive essential services such as garbage and brush collection. PLEASE DO NOT APPROACH employees in the field as they are working to maintain social distancing as best they can. The Town operates with a very small number of staff members, so it is imperative that they remain healthy. Even losing one staff member to illness could result in the loss of services to citizens. We know you love our staff, but please refrain from interacting with them during this time.

Also, volumes of garbage and brush have increased substantially and we are working hard to provide the same level of service to which our citizens are accustomed. However, please be patient as we are working to comply with social distancing orders while processing larger volumes of materials.