



# HAMILTON FAQ

## as of 2.20.18

### When will *Hamilton* play The Buell Theatre?

February 27-April 1, 2018 with performances Tuesday-Sunday at 7:30pm and matinee performances at 2pm on Saturday and Sunday. Please note: There is no Sunday evening show on March 25 or April 1. There is a 2pm matinee on Thursday, March 29.

- **Will there be an Open Caption, Audio Described and ASL performance?**

Yes, March 25 at 2pm.

### How do I make sure I'm purchasing legitimate tickets?

The Denver Center for the Performing Arts is the only authorized ticket provider for the Denver engagement of *Hamilton*. Patrons are advised to check [denvercenter.org/Hamilton](http://denvercenter.org/Hamilton) for late release seats, which may become available at short notice.

Ticket-buyers who purchase tickets from a ticket broker, or any third party, run the risk of overpaying or potentially buying illegitimate tickets. If they do, they should be aware that the DCPA is unable to reprint or replace lost or stolen tickets and are unable to contact patrons with information regarding time changes or other pertinent updates regarding the performance. Patrons found in violation of the DCPA [TICKET PURCHASE AND SALE TERMS AND POLICIES](#) may have ALL of their tickets cancelled.

### Will there be a lottery or rush for *Hamilton*?

There will be a lottery for forty (40) \$10 Orchestra seats for all performances. The digital lottery will open at 11:00 AM MT on Sunday, February 25 for tickets to the Tuesday, February 27 performance. Subsequent digital lotteries will begin two days prior to each performance. The digital lottery will begin two days prior to each performance.

#### HOW TO ENTER

- Use the official app for *Hamilton*, now available for all iOS and Android devices in the Apple App Store and the Google Play Store (<http://hamiltonmusical.com/app>).
- You can also visit <http://hamiltonmusical.com/lottery> to register.
- The lottery will open at 11:00 AM MT two days prior to the performance date and will close for entry at 9:00 AM MT the day prior to the performance.
- Winner and non-winner notifications will be sent at approximately 11:00 AM MT the day prior to the performance via email and SMS (if mobile number is provided).
- Only one entry per person. Repeat entries and disposable email addresses will be discarded.
- Tickets must be purchased online with a credit card by 4:00 PM MT the day prior to the performance using the purchase link and code in a customized notification email. Tickets not claimed by 4:00 PM MT the day prior to the performance are forfeited.
- Lottery tickets may be picked up at will call beginning two hours prior to the performance with a valid photo ID. Lottery tickets void if resold.

#### ADDITIONAL RULES

There is a limit of one entry per person, and each winner can purchase two tickets. Multiple entries will not be accepted. Patrons must be 18 years or older and have a valid, non-expired photo ID that matches the name used to enter. Tickets are non-transferable. Ticket limits and prices displayed are at the sole discretion of the show and are subject to change without notice. Lottery prices are not valid on prior purchases. Lottery ticket offer cannot be combined with any other offers or promotions. All sales final - no refunds or exchanges. Lottery may be revoked or modified at any time without notice. No purchase necessary to enter or win. A purchase will not improve the chances of winning.

### How much do tickets cost?

Prices vary by date and availability. There is a maximum purchase limit of four (4) tickets per account.

### When will tickets be mailed?

Tickets were mailed starting the week of February 12. If you have not received your tickets within two business days prior to your performance, please contact the box office.

If you choose day-of-performance will call, you will pick up your tickets at the Buell Box Office starting one hour prior to your performance with a valid ID matching your account information.

### Why am I only able to purchase four (4) tickets per account?

In order to allow as many people as possible the opportunity to purchase tickets for *Hamilton*, the production has limited the number of tickets any single patron may purchase. Patrons found in violation of the DCPA [TICKET PURCHASE AND SALE TERMS AND POLICIES](#) may have ALL of their tickets cancelled.

### Are group sales available?

Group sales are not available.

### Are there any discounts available?

There are no discounts for any tickets to *Hamilton*.

### Are charitable ticket donation requests available for *Hamilton*?

Unfortunately, we are unable to accommodate ticket donation requests for *Hamilton*. Perhaps you have a Trustee or supporter who would like to donate their tickets. We wish you all the best with your fundraising efforts!

### I am interested in EDUHAM (the subsidized *Hamilton* Education Program). How do I learn more?

Thank you for your interest in the subsidized *Hamilton* Education Program managed by Gilder Lehrman. For more information visit [gilderlehrman.org/Hamilton](http://gilderlehrman.org/Hamilton). Gilder Lehrman is responsible for selecting the participating Title I high schools.

### What is *Hamilton* about?

*Hamilton* is the story of America's Founding Father Alexander Hamilton, an immigrant from the West Indies who became George Washington's right-hand man during the Revolutionary War and was the new nation's first Treasury Secretary. Featuring a score that blends hip-hop, jazz, blues, rap, R&B and Broadway, *Hamilton* is the story of America then, as told by America now.

### What is the running time for *Hamilton*?

Running time is 2 hours and 45 minutes including intermission.

### Is there an age requirement?

*Hamilton* is appropriate for ages 10+ since there is some strong language.

### Will Lin-Manuel Miranda or any other members of the Broadway cast be performing in Denver?

Lin-Manuel Miranda will not be performing in Denver. For casting updates visit [hamiltonmusical.com](http://hamiltonmusical.com).

### Where can I learn more about *Hamilton*?

[hamiltonmusical.com](http://hamiltonmusical.com)

Facebook: *HAMILTON*Musical

Instagram: *HAMILTON*Musical

Twitter: @*HAMILTON*Musical