

Before the Show:

How to purchase tickets

Student Matinee reservations can be made online for all performances. If you will be bringing more than 10 students to the show, please use the “Groups of 10+” buttons to complete your reservation. For parties of 10 or less, please click the performance date button of your choice to complete your request.

Reservations and confirmations

Complete your registration form online to request tickets. You will receive a confirmation email within two weeks of your request and seats are not guaranteed until you receive it. If a performance is sold out, you may join a waitlist and we will notify you if seats become available.

Payments

Final payment is due at least 8 weeks prior to the performance or you may lose your reservation. Payments can be made by check, credit card or cash. You may adjust your student counts up to your balance due date. We reserve the right to cancel any reservation that is not paid in full before the performance date. Payments can be made by credit over the phone at [303.446.4829](tel:303.446.4829) or by mailing a check to:

DCPA

Attn: Group Sales

1101 13th St.

Denver, CO 80204

We do not accept Purchase Orders.

Refunds

Because we reserve seats for your group and do not sell them to others, we cannot issue refunds, including for changes in enrollment or for students who are absent. Refunds will only be issued if the DCPA cancels a performance.

Scholarships

Scholarships are available and limited for Title I schools and other programs in need. More scholarship information can be requested on your reservation form.

Study guides

Our study guides explore the history and background of the play and include classroom activities that align with Colorado Academic Standards. Study Guides are available one week prior to each show opening and available by request. [See study guides from previous shows.](#)

Day of Show:

Parking/bus drop off

Depending on the show you're attending, please direct your bus driver to the drop off locations below. Buses that need to park during the show may do so at the Ball Arena's North Camry Lot by entering via Speer onto Chopper Circle. [VIEW MAP >](#)

Weeks Conservatory Theatre (Theatre for Young Audiences)

1101 13th St.

Denver, CO 80204

Buses may drop off students at the entrance to the Weeks Conservatory Theatre located on Arapahoe St. between 13th and 14th streets.

All other theatres

Denver Performing Arts Complex

1400 Curtis St.

Denver, CO 80204

Buses may drop off students at the front of the Arts complex at 14th Street and Curtis Street.

Scheduling

Performances start promptly at their scheduled times. Please try to be at the theatre at least 30 minutes prior to the performance, and we recommend scheduling approximately 2 hours and 30 minutes at the theatre. Some performance runtimes are longer; your Education Coordinator will confirm runtime with your order.

Seating

Check in with the Education Coordinator in the lobby of the show's theatre when you arrive. Please have an accurate student and chaperone count. After your group has been given theatre guidelines, an usher will seat you together. Seating is based on a first-come, first-served basis and will occur in the order you arrive.

Theatre guidelines

- Turn off all cell phones, alarms and any electronic devices before entering the theatre.
- Food, gum, beverages and backpacks are not allowed in the theatre. We ask that these items be left at school or on the bus. We are NOT responsible for lost or stolen items.
- Teachers and chaperones should watch students at all times. Damage to the theatre, lobby or exterior will be billed in full back to the school.
- During the performance, inappropriate talking, laser pointers and rude or disruptive behavior will not be tolerated. Persons asked to leave the theatre will not be refunded.

Accessibility

All performances are wheelchair accessible and Assistive Listening Devices are available. Please let us know in advance if your students will be requiring special seating, braille programs, or any other assistance to make your visit more enjoyable. Your school must provide interpreters for Deaf students, unless otherwise noted.

Inclement weather

If your school is closed due to inclement weather on the day of your performance, please notify groupsales@dcpa.org prior to the show time. We will make every effort to reschedule your school for another comparable performance, but we will not be able to give you a refund.

After Show:

Post-show discussions

For most student performances, we offer a talkback with the cast for approximately 15 minutes after the play ends. Although schools are not required to stay, we always encourage it.

Eating lunch

The Denver Center has limited space for school groups to gather and eat. In nice weather, we encourage schools to eat in Sculpture Park within the Complex. If you plan on enjoying lunch after the show, please let us know in advance so we can best accommodate your group.

Tours

Can't get enough theatre? Dive deeper into the world of the DCPA with guided behind-the-scenes tours, held on Saturdays and Mondays. On our Venues Tour (Mondays), we'll take you backstage at the Buell Theatre, through Actor's Alley, and around the lesser-known sections of the Performing Arts Complex. Our Studio Tours (Saturdays) give you and your pupils the opportunity to see, up close, how the DCPA's in-house artisans bring our productions to life on stage. You'll tour the costume shop, set design studio, prop shop, and much more!