#### Certificate Number: ISO20220105

Information technology — Security techniques — Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors- ISO/IEC 27018:2019

## **Certificate of Registration**

#### Awarded to:

### Dialpad, Inc

with its HQ location at 3001 Bishop Drive Suite 400a, San Ramon, CA 94583 United States

Authorized by:



Cadence Assurance, LLC 2701 North Thanksgiving Way, Suite 100 Lehi, UT 84043 Phone: 801.349.1360 www.cadenceassurance.com Cadence Assurance, LLC, has performed a certification examination to assess Dialpad's conformity with the defined requirements in the standard **ISO/IEC 27018:2019** over its information security management system (ISMS).

The scope of this certificate includes Dialpad's products, teams, and ISMS managed at its headquarters located in San Ramon, CA. The in-scope people, processes, technology, and location are defined within the Dialpad Information Security Program document, dated August 9, 2021, and the Statement of Applicability, dated August 10, 2021.

Bryan Schador

Bryan Schader, Partner, Cadence Assurance, LLC

Registration date: January 31, 2022 Issue date of certificate: January 31, 2022 Expiration date of certificate: January 30, 2025

This certificate was issued electronically and remains the property of Cadence Assurance, LLC and is bound by the conditions of contract. The content must not be altered and any promotion by employing this certificate or certification body quality mark must adhere to the scope and nature of certification and to the conditions of contract. Given the nature and inherent limitations of sample-based certification assessments, this certificate is not meant to express any form of assurance on the performance of the organization being certified to the referred ISO standard. The certificate does not grant immunity from any legal/ regulatory obligations. Questions about this certificate can be made by visiting www.cadenceassurance.com.

# Dialpad, Inc

Scoping for certificate

The scope of the ISO/IEC 27018:2019 certificate is limited to the information security management system (ISMS) supporting the provisioning, monitoring and ongoing management of Dialpad in accordance with the Statement of Applicability.

Dialpad's ISMS Scope includes the following elements:

**Products:** 

- Dialpad Platform
- Dialpad Dialpad Meetings

Locations:

• Headquarters: 3001 Bishop Drive Suite 400a, San Ramon, CA 94583

Registration date: January 31, 2022 Issue date of certificate: January 31, 2022 Expiration date of certificate: January 30, 2025

Cadence Assurance, LLC 2701 North Thanksgiving Way, Suite 100 Lehi, UT 84043 Phone: 801.349.1360 www.cadenceassurance.com

This certificate was issued electronically and remains the property of Cadence Assurance, LLC and is bound by the conditions of contract. The content must not be altered and any promotion by employing this certificate or certification body quality mark must adhere to the scope and nature of certification and to the conditions of contract. Given the nature and inherent limitations of sample-based certification assessments, this certificate is not meant to express any form of assurance on the performance of the organization being certified to the referred ISO standard. The certificate does not grant immunity from any legal/ regulatory obligations. Questions about this certificate can be made by visiting www.cadenceassurance.com.