

APPENDIX A

SUBPROCESSORS USA

Data Processing Agreement

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Subcontractors

DigiExam use a range of third party subprocessors to provide the service. The data processing agreement between DigiExam and the third party is provided upon request by sending an email to privacy@digixam.com.

Data processor	Location	Agreements signed	Service provided	Categories of personal data
Elastic	USA	Data Processing Agreement with GDPR Compliance	Search engine that improves the accuracy and speed of search features in DigiExam	Name, email, student code, accessibility settings
Google Cloud Platform	USA	Data Processing Agreement with GDPR Compliance	Cloud service used for hosting the DigiExam platform	All categories that are processed
Kayako	USA	Data Processing Agreement with GDPR Compliance	Platform to manage end-user in-app chats	Name, email
SendGrid	USA	Data Processing Agreement with GDPR Compliance	Platform used to send transactional emails	Name, email