

Introducing Dispatcher PRO

Work Seamlessly with Cleanup Contractors Without Ever Leaving Dispatcher

New Requests

- See a list of all your pending service requests and confirm or respond unable to confirm right on the Dispatch page.
- View additional details like placement instructions and expected waste type by clicking the “i” icon.
- Confirm orders and Dispatcher PRO will automatically create the appropriate job and ticket(s) in your Cleanup Contractors account.

i
Delivery - 10 Yard
Today

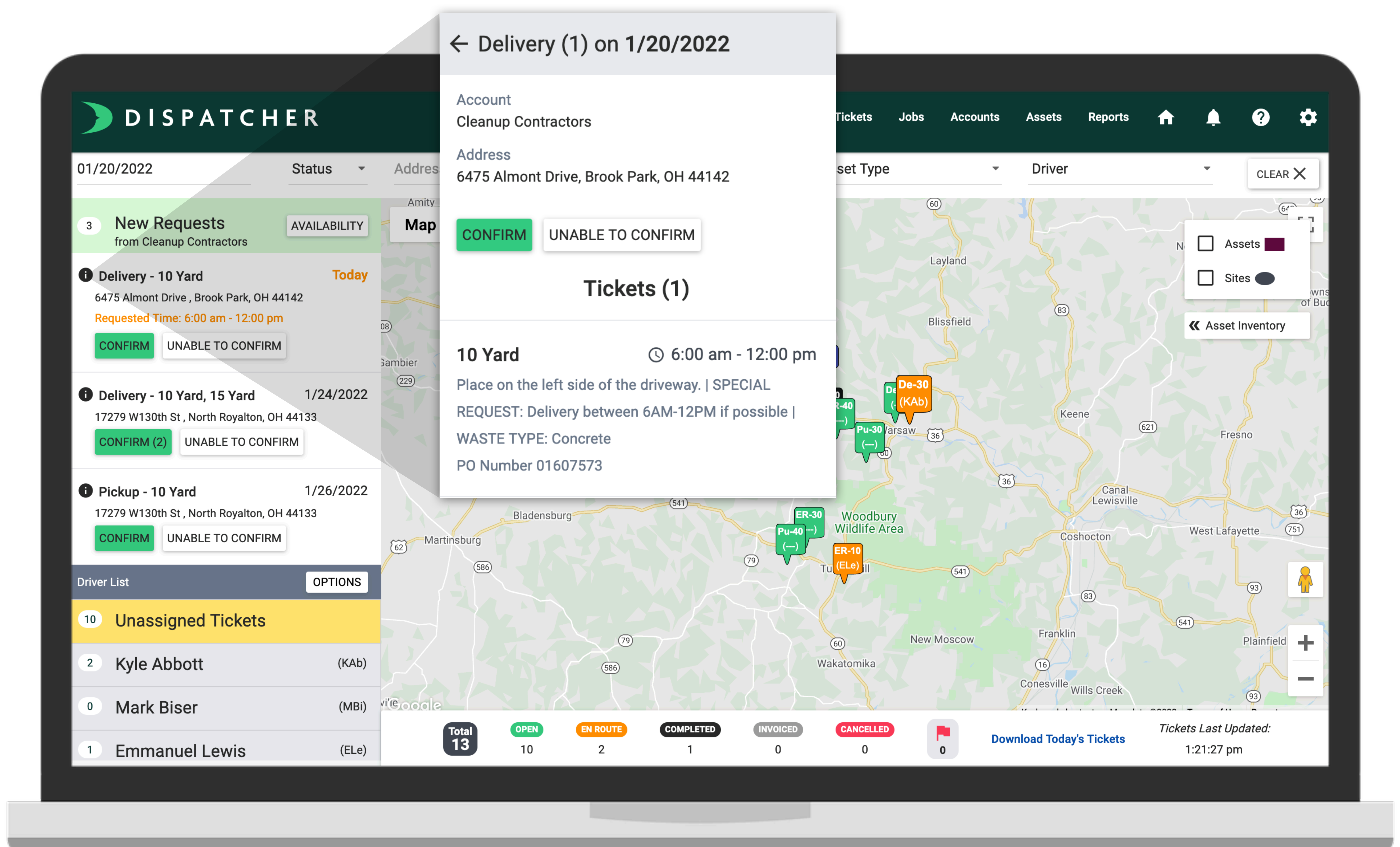
6475 Almont Drive , Brook Park, OH 44142
Requested Time: 6:00 am - 12:00 pm

CONFIRM

UNABLE TO CONFIRM

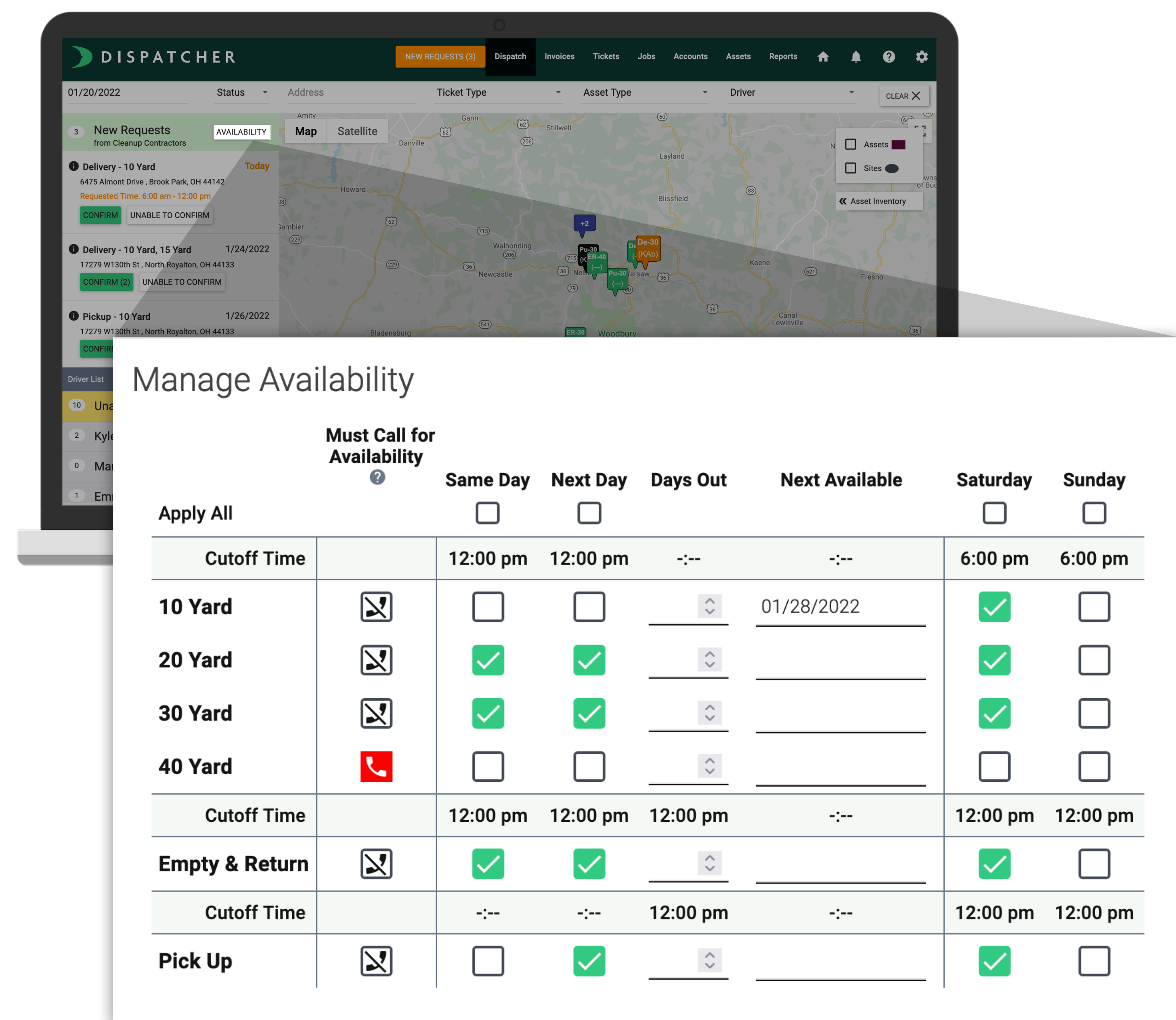
New Delivery - Confirmed
[View Ticket](#)

6475 Almont Drive, Brook Park, OH 44142



Automatic Status Updates

As soon as a ticket status is updated by you or your driver, that status will be used to manage our shared service. Having these status updates provides better completion tracking with no extra effort from you and means you'll receive less ETA requests and check-ins throughout the day.



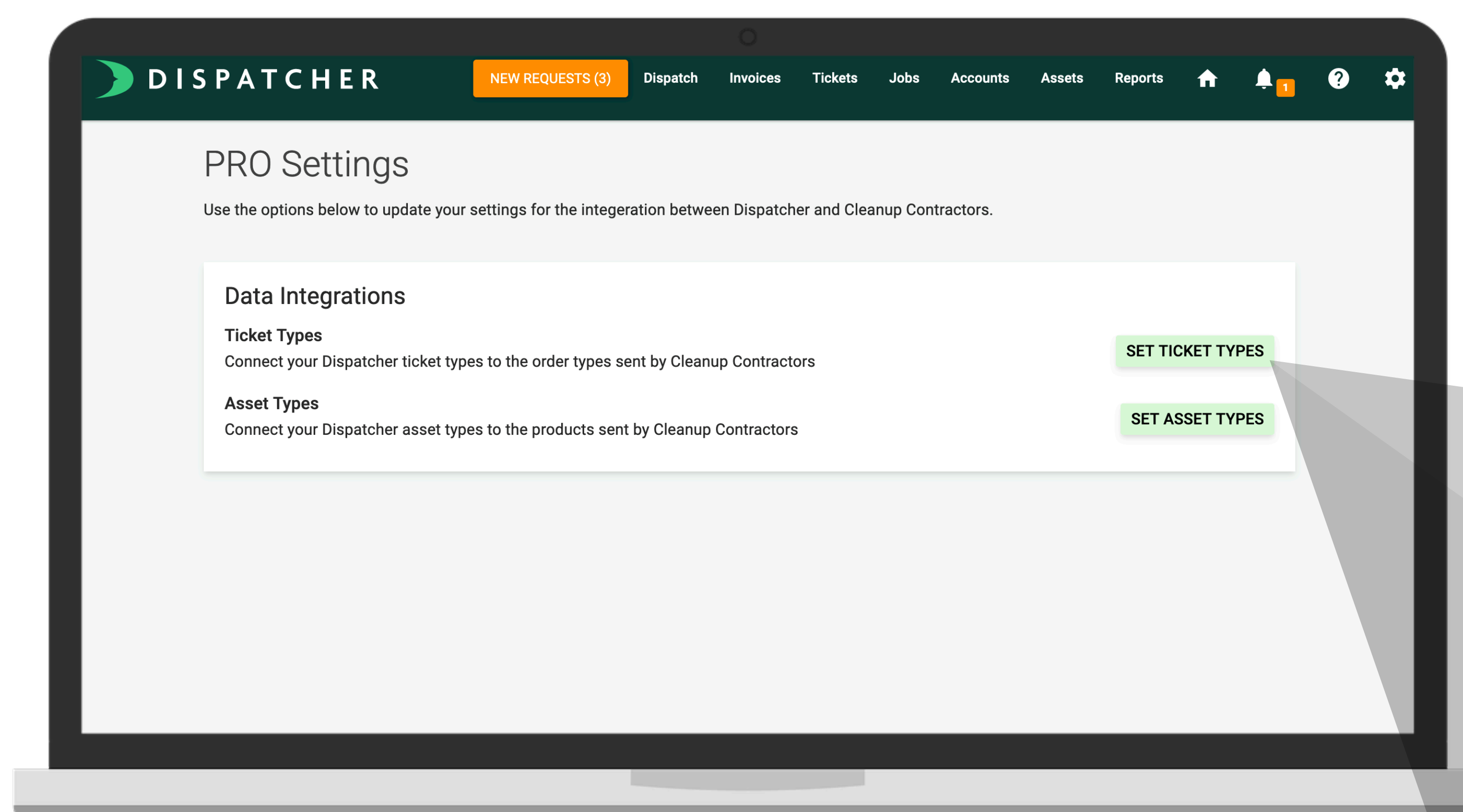
Availability

Quickly update your availability and the changes will be used in realtime so you only receive order requests you can fulfill.

- Uncheck sizes and days you are no longer available to service.
- If you consistently need a number of days notice, use the days out column.
- If you are out of inventory or booked for scheduling beyond next day and know when you will be available next, use the date column.
- If you are out of inventory and unsure when you will have it again, mark the must call column to indicate we need to call to find out the next available option.
- The table will refresh at midnight back to your standard availability unless must call, a date, or days out has been set in which it will not refresh until the date has been reached or you re-engage same day/ next day.

PRO Settings

In order to ensure tickets are created properly, there are settings to map the Cleanup Contractor requests to your ticket types and asset types. These should be set up for you, but if you need to make changes, go to PRO Settings from the gear dropdown menu.



Ticket Types

Ensure that all order types on the left are mapped to one of your ticket types. If you choose to do so, you can change the ticket type after the ticket is automatically created by PRO.

Ticket Type Settings

Choose one of your ticket types from the dropdowns below to connect it to each possible order type sent by Cleanup Contractors. A ticket type can only be connected to one order type.

Cleanup Contractors Order Types	Your Ticket Types
Empty and Return The removal and drop off of the same asset type	Empty & Return
New Delivery The drop off of an asset at a location	Delivery
Other Other possible services outside of the above	Select a Ticket Type
Pickup The removal of an asset from a location	Pickup
Swap Out The removal of an asset and drop off of a different asset type	Swap Out Size

SAVE CHANGES ✓

Asset Types

Find the products on the left that you have agreed to offer with Cleanup Contractors and ensure that those are all mapped to one of your asset types. If you choose to do so, you can change the asset type after the ticket is automatically created by PRO.