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January 25, 2021

Board of Directors  
Triunfo Water & Sanitation District  
Ventura County, California

**GOALS AND OBJECTIVES FOR FY 2022**

**Summary**

At the January 19, 2021, Triunfo Water & Sanitation District (District) Board Special Meeting, staff recommended that the goal setting process take place in two (2) steps. Step 1 was completed at the Special Board Meeting and included a staff presentation regarding the status of current goals, and review and discussion of the list of staff recommendations for FY21-22. In addition, Board Members provided their initial suggestions and were given time to submit other goals for discussion at the January 25<sup>th</sup> Board Meeting.

Step 2, to be conducted during tonight's Board Meeting, anticipates that the goal setting process will be finalized following Board review of all the suggested goals and a final determination made of the goals to be included for FY 21-22. The following provides a listing of goals discussed at the Special Meeting and subsequent Board suggestions.

**Goals for FY 2022:**

- TWSD transition/business plan as critical goal and priority
- Implementation and update of TWSD CIP, including 20-year study
- Continue in the development of the Pure Water Project
- Evaluate and implement website improvements
- Calendar noting major District events (i.e., Goal Setting workshop, Staff greeting luncheons, budget workshop, etc.)
- Review and update to District Manual
- Feasibility study for Water Budget billing system
- Review of all rate plans prior to programmed increases
- GM evaluation (Core Management staff evaluations by GM)
- Tour of local advanced treatment facilities (Oxnard, Ventura, etc.)
- HR training and conference attendance by new staff members
- Maintain compliance with all regulatory requirements
- Enhance public outreach by utilizing and expanding the email accounts of District customers

- Refinance of current bonds
- Monitoring of revenues versus commodity usage and budget/reserve impacts
- Projects
  - 1) Polo Lift Station generator replacement
  - 2) North Ranch generator replacement
  - 3) Lambourne booster pump and electrical upgrades, generator replacement
  - 4) Rehabilitation of deficient mainline sections

Please contact me at 805-658-4621 or email [marknorris@triunfowsd.com](mailto:marknorris@triunfowsd.com) if you have any questions or need additional information.

**Recommendation**

It is recommended the Board review, discuss, and modify the above list of potential goals for FY 2022 and direct staff accordingly for implementation and task assignments.

REVIEWED AND APPROVED:



Mark Norris - General Manager