

Board of Directors

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Providing Outstanding Service Since 1963

March 25, 2019

Board of Directors Triunfo Sanitation District Ventura County, California

GOALS AND OBJECTIVES FOR FISCAL YEAR 2019-2020

Recommendation

At the February 25, 2019, Triunfo Sanitation District (TSD) Board Meeting, your Board requested that staff schedule a Workshop for the Board to discuss its Goals and Objectives for the upcoming fiscal year FY 2019-2020. A Workshop was held on March 16, 2019, for your Board to review staff's recommendations and discuss other potential goals. Based on the Board's review and input, staff is providing the following list of goals for the TSD Board's approval:

Goals for 2019-2020:

- 1. Update rate studies for District's three (3) enterprises
- 2. Continued implementation and update of TSD CIP
- 3. Continue in the development of the Pure Water Project
- 4. Implement enhanced VRSD budget management tracking plan
- 5. Develop ongoing enhanced Public Outreach Program
- 6. Continue to evaluate opportunities for enhanced TSD organizational structure
- 7. Implementation of the District name change
- 8. Initiate Benchmarking Study
- 9. Evaluate future website improvements
- 10. Maintain compliance with all regulatory requirements
- 11. Evaluate the cost/benefit of doing manual billing of Waste Water Customers instead of placing them on the County of Ventura Tax Rolls
- 12. Enhance public outreach by utilizing and expanding the email accounts of District customers

Please contact me at 805-658-4621 or email marknorris@vrsd.com if you have any questions or need additional information.

REVIEWED AND APPROVED:

Mark Norris - General Manager

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