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April 27, 2020

Board of Directors
Triunfo Water & Sanitation District
Ventura County, California

UPDATE OF PROPOSITION 218 CORRESPONDENCE FOR PROPOSED RATE INCREASES FOR DISTRICT ENTERPRISES (WW, PW, RW)

Summary

Following the March 23, 2020, Board approved process to consider utility rate increases, Proposition 218 notices were sent to the District's customers for the three enterprises, (Wastewater, Potable Water, and Recycled Water) for the May 18, 2020, Public Hearing. The notices included information for justifying the potential rate increases, schedule of proposed rates, and protest requirements. To date, the District has received the following correspondence from the account holders within the District's service area:

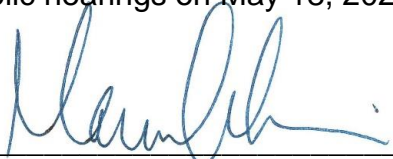
Phone calls: 12

Emails: 4

Written protests: 12

Staff has responded to all phone calls and emails to ensure proper information is conveyed to the residents and to answer any questions that may have arisen from the notifications. Staff will continue to monitor and track the received correspondence and provide a final update at the public hearings on May 18, 2020.

REVIEWED AND APPROVED


Mark Norris - General Manager

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