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Board of Directors

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August 24, 2020

Board of Directors
Triunfo Water & Sanitation District
Ventura County, California

UPDATE: DELINQUENT POTABLE WATER ACCOUNTS DUE TO PANDEMIC

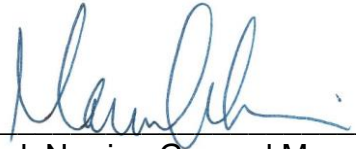
Summary

In response to the COVID-19 Pandemic, the Triunfo Water & Sanitation District (District) Board approved temporarily to suspend all fees and penalties associated with its potable water customers. As a result, staff is providing the Board with an update as the trend of delinquent accounts continues to increase:

Accounts with 4 months of balances: 35 totaling ~\$18,000
Accounts with 3 months of balances: 17 totaling ~\$4,500
Accounts with 1-2 months of balances: 122 totaling ~\$20,000
Inactive accounts in delinquency proceedings: 80 totaling ~\$9,000

Total delinquency amount **~\$51,500**

Typically, the District has approximately 80 accounts with one-month delinquency totaling about \$13,000 but that account rotates regularly due to shut off notices and penalties. Given the continuing nature of the pandemic, these numbers will likely increase and place additional burden on the District's customers should these accounts not be brought current. Staff will continue to monitor and update the Board as details warrant.

REVIEWED AND APPROVED: 
Mark Norris - General Manager

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