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**Board of Directors** 

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March 23, 2020

Board of Directors Triunfo Water & Sanitation District Ventura County, California

## SCHEDULE PUBLIC HEARING FOR PROPOSED INCREASES TO POTABLE WATER RATES FOR ORDINANCE NO. TWSD-350 (Adopted 5/18/20)

## **Summary**

As part of the Triunfo Water & Sanitation District's (District) review of its 5-year rate studies for its three enterprises, staff, in conjunction with Raftelis, the District's rate consultant, recently completed a new 5-year rate study for potable water. Goals of the rate study were to develop a financial plan to ensure sufficient revenue to meet operating and capital expenses, establish rates that are based on cost of service, and to build and maintain adequate reserves. Staff and Raftelis presented to your Board recommended options for potable water rates at the Rate Study Workshops. Following discussions, staff was directed to develop a proposed 5-year rate plan which would achieve the primary goals of the rate study. The rate plan proposed for the District for the next 5 years is 6% across the board for FYs 21-23 and 4% for FYs 24-25. The factors upon which the proposed potable water rate increases are based include the following:

- Increase in age related maintenance, repair, and replacement
- Increase in operation and maintenance costs
- Updated five-year capital improvement plan implementation
- Water Conservation related revenue impacts
- Establishment and maintenance of target reserve levels

Staff recommends the Board initiate a Proposition 218 process to consider adopting the proposed potable water and meter charge rates for the District (Tables I and II below).

Proposition 218, the "Right to Vote on Taxes Act", requires the District to provide notice to affected customers of the proposed changes and allow them the opportunity to submit a written protest prior to implementing the proposed increases in the potable water charges. If a majority protest is received then the increases cannot be adopted and the current rates will remain in effect. If insufficient written protests are received, then the District may adopt the proposed increases in the potable water charges based on the Rate Study.

In addition to the proposed monthly sewer service rates, staff has increased the service connection fee by 0.72%, as set forth in the Ordinance, based on the March to March average percentage change in the Construction Cost Index (CCI) for the Los Angeles area published in the McGraw-Hill construction weekly magazine titled "ENR". These changes are noted in the redline version of the proposed Ordinance included with this Board letter.

Table I: Proposed Quantity Rates for Potable Water for FY2021-2025

Tie	er	Monthly Use	Current Rate FY 2020	Rate FY2021	Rate FY2022	Rate FY2023	Rate FY2024	Rate FY2025
1		0-7 HCF	\$6.45	\$6.84	\$7.26	\$7.70	\$8.01	\$8.34
2	<u>-</u>	>7-28 HCF	\$7.31	\$7.75	\$8.22	\$8.72	\$9.07	\$9.44
3	}	>28 HCF	\$8.94	\$9.48	\$10.05	\$10.66	\$11.09	\$11.54

Notes:

Fiscal Year 2021 begins July 1, 2020

HCF = 100 cubic feet of water = 748 gallons

Table II: Proposed Monthly Service Charges for FY2021-2025

Meter Size	Current FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025
3/4"	\$29.74	\$31.53	\$33.43	\$35.44	\$36.86	\$38.34
1"	\$46.94	\$49.76	\$52.75	\$55.92	\$58.16	\$60.49
1-1/2"	\$89.99	\$95.39	\$101.12	\$107.19	\$111.48	\$115.94
2"	\$141.64	\$150.14	\$159.15	\$168.70	\$175.45	\$182.47
3"	\$305.20	\$323.52	\$342.94	\$363.52	\$378.07	\$393.20
4"	\$546.23	\$579.01	\$613.76	\$650.59	\$676.62	\$703.69
6"	\$1,209.09	\$1,281.64	\$1,358.54	\$1,440.06	\$1,497.67	\$1,557.58

Please contact me by e-mail at marknorris@triunfosanitation.com or by phone at 658-4621 if you have any questions.

## **Fiscal Impact**

Based on the current projected potable water sales for FY2019-2020, the 6% increase will generate approximately \$475,000 in additional revenue for FY2020-2021.

## **Recommendation**

It is recommended the Board:

A. Conduct the first reading, by title only, of proposed Ordinance No. TWSD-350, that will increase the potable water charges within the TWSD Service Area by 6% for FYs 2021-2023 and 4% for FYs 2024-2025, and adjusts the service connection fee by the prescribed 0.72% CCI increase; and

- B. Schedule a public hearing and Board action on May 18, 2020, to conduct the second reading, by title only, and consider adoption of Ordinance No. TWSD-350; and
- C. Direct staff to mail notice of the public hearing to the addresses to which the District customarily mails the potable water service bills to so that said notice is mailed to those addresses no later than 45 days before the May 18, 2020, hearing date (by April 2, 2020); and
- D. Direct staff to publish on May 4 and May 11, 2020, notices in the Ventura County Star, a newspaper of general circulation published and circulated in the District, providing a summary of this Ordinance and noticing a May 18, 2020, public hearing to consider adoption of this Ordinance.

"ORDINANCE NO. TWSD-350 (Adopted 5/18/20) PRESCRIBING FEES AND CHARGES FOR POTABLE WATER PROVIDED BY TRIUNFO WATER & SANITATION DISTRICT"

**REVIEWED AND APPROVED** 

Mark Norris - General Manager

Attachments: 1. TWSD Ordinance No. TWSD-350

2. Prop 218 Notification

## TRIUNFO WATER & SANITATION DISTRICT

# ORDINANCE NO. TWSD-350 (Adopted 41/25/195/18/20) PRESCRIBING FEES AND CHARGES FOR POTABLE WATER PROVIDED BY TRIUNFO WATER & SANITATION DISTRICT

**WHEREAS**, the Triunfo Water & Sanitation District ("District") is duly organized and established under the laws of the State of California and, as such, is empowered to impose fees and charges relative to the District's provision of services to its service area; and

WHEREAS, the District provides retail potable water service to its customers within the Oak Park Water Service area and charges these customers appropriate service fees and charges designed to cover operating and maintenance expenses associated with the provision of the services; and

**WHEREAS**, the District has estimated the costs of providing retail potable water service to its customers within the Oak Park Water Service area based on financial information for the current year and the entire operating history of the enterprise; and

**WHEREAS**, this Ordinance No. TWSD-350 ("Ordinance") prescribes fees and charges pertaining to the provision of retail potable water service to the District's customers within the Oak Park Water Service area; and

WHEREAS, effective January 1, 2020, the Calleguas Municipal Water District ("Calleguas") wholesale supply rate will increase from \$1,423 per acre-foot to \$1,472 per acre-foot, a \$49 per acre-foot increase equivalent to \$0.11 per hundred cubic feet (HCF); and

WHEREAS, i—in accordance with the Proposition 218 Omnibus Implementation Act (Government Code Section 53750 through 53756) the District has adopted a schedule of potable water rates that authorizes automatic adjustments that pass-through increase in the wholesale cost of potable water, as calculated per hundred cubic feet of water (HCF); and

WHEREAS, the potable water rate increases imposed by this Ordinance solely reflect automatic adjustments that pass-through increases in the wholesale cost of potable water charged by Calleguas, as calculated per hundred cubic feet of water (HCF); and

WHEREAS, in accordance with Government Code Section 53756(d), the District will provide written notice to all affected property owners prior to imposing the automatic adjustments set forth in this Ordinance that pass-through increases in wholesale cost of potable water charged by Calleguas, as calculated per hundred cubic feet of water (HCF). Said written notice shall be not less than thirty (30) days before the effective date of said adjustments; and,

WHEREAS, in adopting this Ordinance, the District has complied with all applicable requirements set forth in Article XIII D of the California Constitution (enacted by Proposition 218, November 5, 1996 Statewide election); and

WHEREAS, on November 11, 2019May 4 and May 11, 2020, notices waswere published in the Ventura County Star, a newspaper of general circulation published and circulated in the District, providing a summary of this Ordinance and noticing a November 25, 2019May 18, 2020, public hearing to consider adoption of this Ordinance; and

WHEREAS, all persons present at said hearing and interested in the matter were heard and

given the opportunity to be heard on the enactment of the proposed fees and charges prescribed in this Ordinance; and

WHEREAS, after considering the financial information, hearing a staff presentation, considering the testimony received at the public hearing and discussion of the issues, the Board of Directors concludes that the proposed fees and charges prescribed in this Ordinance are necessary for the District's provision of services and do not exceed the cost of those services; and

**WHEREAS**, the adoption of this Ordinance is statutorily exempt under the California Environmental Quality Act pursuant to the provisions of Public Resources Code Section 21080(b)(8) and California Code of regulations Section 15273(a).

NOW, THEREFORE, the Board hereby ordains as follows:

#### SECTION 1. SHORT TITLE

This Ordinance shall be known as the TWSD Potable Water Fee and Charge Ordinance.

## SECTION 2. DEFINITIONS

The following words as used in this Ordinance shall have the meanings set forth below unless otherwise apparent in the context in which they are used:

- a. "Board of Directors" or "Board" means the TWSD Board of Directors
- b. "Customer" means any person, association, corporation, governmental agency, firm, or company of record receiving water service from the District.
- c. "District" or "TWSD" means the Triunfo Water & Sanitation District.
- d. "Hundred Cubic Feet" or HCF" or "Unit of Water" means 100 cubic feet or 748 gallons of water.

## SECTION 3. FEES AND CHARGES

The following fees and charges are hereby prescribed:

## A. Monthly Service Charge

Meter	Current	Proposed		·		
Size	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025
3/4"	\$29.74	\$31.53 \$29.74	\$33.43	\$35.44	\$36.86	\$38.34
1"	\$46.94	\$49.76 \$46.94	<u>\$52.75</u>	\$55.92	<u>\$58.16</u>	\$60.49
1-1/2"	\$89.99	\$95.39 \$89.99	\$101.12	\$107.19	\$111.48	\$115.94
2"	\$141.64	\$150.14 \$141.64	<u>\$159.15</u>	\$168.70	\$175.45	\$182.47
3"	\$305.20	\$323.52 \$305.20	<u>\$342.94</u>	\$363.52	\$378.07	\$393.20

4"	\$546.23	\$579.01 \$546.23	\$613.76	<u>\$650.59</u>	\$676.62	\$703.69	
6"	\$1,209.09	\$1,281.64 \$1,209.09	<u>\$1,358.54</u>	\$1,440.06	\$1,497.67	\$1,557.58	

## B. Quantity Rate for Potable Water

Tier	Monthly Use	Current Rate FY 2020	Rate FY 2021Beg inning January 2020 Billing Period	<u>Rate</u> FY <u>2022</u>	Rate FY 2023	<u>Rate</u> FY 2024	<u>Rate</u> FY 2025
1	0-7 HCF	<u>\$6.45</u>	<u>\$6.84</u>	\$7.26	<u>\$7.70</u>	\$8.01	<u>\$8.34</u>
		<del>\$6.34<u>6.45</u></del>	\$6.45 <u>6.8</u>	\$6.45 <u>7.25</u>	<del>7.69</del>	<u>8.00</u>	<u>8.32</u>
			4			,	~
2	>7-28 HCF	<u>\$7.31</u>	<u>\$7.75</u>	<u>\$8.22</u>	<u>\$8.72</u>	<u>\$9.07</u>	<u>\$9.44</u>
	٨	\$7.20 <u>7.31</u>	<del>\$7.31<u>7.7</u></del>	\$7.31 <u>8.22</u>	<u>8.71</u>	<del>9.06</del>	<del>9.42</del>
			<u>5</u>				
3	>28 HCF	<u>\$8.94</u>	<u>\$9.48</u>	<u>\$10.05</u>	<u>\$10.66</u>	<u>\$11.09</u>	<u>\$11.54</u>
		\$8.83 <u>8.94</u>	\$8.94 <u>9.4</u>	\$8.94 <u>10.0</u>	<u>10.65</u>	<u>11.08</u>	<u>11.52</u>
			<u>8</u>	<u>5</u>			

Any of the quantity rates specified above are, in accordance with applicable law, subject to adjustment by the District should Calleguas adopt between January 1, 2020 and the end of Fiscal Year 2020-2021 further increases or decreases in its potable water wholesale rate.

## C. <u>Automatic Fire Sprinkler Monthly Service Charge</u>

Meter	Current					
Size	FY_2020	FY 2021	FY 2022	FY 2023	FY 2024	FY2025
3/4"	\$29.74	\$31.53 \$29.74	<u>\$33.43</u>	\$35.44	<u>\$36.86</u>	\$38.34

Water used through an automatic fire sprinkler system for purposes other than for extinguishing fires or a related purpose, shall be charged the Tier 3 metered water rate for all water used through such service connection.

## D. Service Connection Fee

Meter Size	Current FY 2020	FY 2021
3/4"	\$4,827	\$4,875 <del>27</del>
<u>1"</u>	<u>\$8,061</u>	\$8,125 <del>061</del>
<u>1-1/2"</u>	<u>\$16,073</u>	\$16,200 <del>073</del>
<u>2"</u>	\$25,727	\$25,900 <del>727</del>
<u>3"</u>	<u>\$56,329</u>	\$56,725 <del>329</del>
<u>4"</u>	<u>\$101,363</u>	\$102,100 <del>1,363</del>
<u>6"</u>	<u>\$225,267</u>	\$226,900 <del>5,267</del>

Commencing on July 1, 1990 and continuing thereafter on each July 1, the water connection fee set forth above shall be adjusted by an increment based on the March to March average percentage change in the Construction Cost Index for the Los Angeles area published in the

McGraw-Hill construction weekly magazine titled "ENR," and rounded to the nearest twenty-five dollars (\$25). However, the Board may at its sole option determine, by resolution adopted prior thereto, that such adjustment shall not be effective for the next succeeding years, or may determine other amounts as appropriate based upon the capital expenditure needs of the District.

## E. <u>Processing, Planning and Inspection Fees</u>

Item	Fee
Application Fee	Projects that require only administrative review: \$0     All other Projects: \$150
Project Completion Deposit	Projects that require a final audit or inspection: \$1000
Water Line Plan Check Fee	<ol> <li>Plan check fee: \$100/sheet</li> <li>Plans resubmitted after change orders: \$100/sheet</li> <li>Subdivision Final Map or Parcel Map Sewer Improvement Plan: \$100/sheet</li> </ol>
Water Line Construction Inspection Fee	Inspection Fee: \$125/hour (\$350 minimum)     Overtime Inspection Fee: \$200/hour

## F. <u>Miscellaneous Fees</u>

Item	Fee
Account Set Up Fee	\$15.00
Construction Connection (Per Month)	\$8.50
New Customer Deposit –3/4" Meter	\$75.00
New Customer Deposit - 1" Meter	\$80.00
New Customer Deposit – 1 1/2" Meter	\$100.00
New Customer Deposit - 2" Meter	\$150.00
New Customer Deposit over 2" Meter	\$200.00
Shut off Notice/Shut off/Turn on/etc Regular Business Hours	\$30.00 each
Shut off Notice/Shut off/Turn on/etc After Hours/Weekends	\$325.00 each
Fire Service (Per Inch of Meter Diameter)	\$6.75
Security Deposit – Metered Hydrant Service	\$1,200.00
Security Deposit - Reinstatement after shut off for customers with	\$150.00
history of delinquent payment and will escalate based on the amount of	
the billing (returned after one year if no late fees are applied during the	
entire period)	
Unauthorized Turn on	\$ 75.00
Unauthorized Fire Hydrant Use	\$ 250.00

In addition, the District shall collect charges for work performed or for damages incurred (i.e., damaged meter box, meter box replacement covers, damaged fire hydrants, etc.). The charges shall be based on the costs incurred including an amount for overhead as set by the District.

## SECTION 4. FINDINGS

The TWSD Board of Directors finds the foregoing fees and charges are for the purpose of: (1)

meeting operating expenses, including but not limited to the District's operations, maintenance and management contract; (2) purchasing or leasing supplies, equipment and materials; (3) meeting financial reserve needs and requirements; (4) obtaining funds for constructing and maintaining water facilities necessary to maintain service within existing service areas; (5) improvements and repairs; and (6) debt service and refunds.

The TWSD Board of Directors further finds that the foregoing fees and charges: (1) do not exceed the funds required to provide the service; (2) are not used for any purpose other than that for which they are imposed; (3) as imposed upon any parcel or person as an incident of property ownership, do not exceed the proportional cost of the service attributable to the parcel; and, (4) are imposed only for service that is actually used by, or immediately available to, the owner of the property in question.

## SECTION 5. FEE REVIEW PERIOD

On or about January 1 of each year, the General Manager is hereby empowered and shall review the estimated cost of providing the services described and the impact of any pending or anticipated changes in the service level. The General Manager shall report these findings to the Board of Directors at a duly noticed public hearing and recommend any adjustment to the fees and charges or other action that may be required.

## SECTION 6. SEVERABILITY

This Ordinance, except for those portions that are found to be invalid, would remain in full force and effect and continue to be valid. The Board of Directors hereby declares it would have passed this Ordinance and each section, subsection, sentence, clause or phrase thereof, irrespective of the fact that one or more sections, subsections, sentences, clauses, or phrases or the application thereof to any person or circumstance be held invalid.

## SECTION 7. REPEAL OF PRIOR INCONSISTENT ORDINANCES

Any prior ordinances or portions of ordinances previously adopted by the District Board of Directors that are in conflict with this Ordinance, are repealed as of the Effective Date of this Ordinance. This includes TWSD-350 (Adopted 11/26/1825/2019).

#### SECTION 8. EFFECTIVE DATE

This Ordinance shall become effective January July 1, 2020.

<b>PASSED, APPROVED AND ADOPTE</b> following vote:	D this 2518th day of November 2019May 2020 by the
AYES:	
NOES:	
ABSENT:	
	TRIUNFO WATER & SANITATION DISTRICT
	Janna OrkneyJames Wall, Chair
ATTESTED:	
Juliet Rodriquez, Clerk of the Board	
APPROVED AS TO FORM:	
John Mathews, General Counsel	

## TRIUNFO WATER & SANITATION DISTRICT

## NOTICE OF MAY 18, 2020 PUBLIC HEARING ON PROPOSED RATE INCREASE FOR POTABLE WATER CHARGES

## NOTICE OF PUBLIC HEARING

Pursuant to Proposition 218 (California State Constitution Article XIIID) and the Proposition 218 Omnibus Implementation Act (Government Code section 53750 et seq.), the Triunfo Water & Sanitation District will conduct a Public Hearing on **Monday, May 18, 2020,** on proposed rate increases for potable water charges effective the first billing cycle following its adoption July 1, 2020.

## DATE, TIME, AND LOCATION OF THE PUBLIC HEARING

The Public Hearing will be held on **Monday, May 18, 2020**, at **5:15 p.m.** at the Film & Lecture Room, Oak Park Library, **899 North Kanan Road**, Oak Park, California.

## BASIS FOR THE PROPOSED RATE INCREASE FOR POTABLE WATER CHARGES

The Triunfo Water & Sanitation District is proposing increased monthly water rates for the next five fiscal years (across the board 6% for FYs 2021-2023 and 4% for FYs 2024-2025) to provide water service to your property and other properties serviced by the District. The increases are necessary to cover the escalating costs of providing water service to our customers. The proposed increased rates are based on rate studies conducted by the District, and reflect the District's cost of providing water service.

The factors upon which the proposed water rate increases are based include the following:

- Increase in age related maintenance, repair, and replacement
- Increase in operation and maintenance costs
- Updated five-year capital improvement plan implementation
- Water Conservation related revenue impacts
- Establishment and maintenance of target reserve levels

Increases to the wholesale water cost will be implemented as described under the "Pass-Through" charge adjustment.

## SCHEDULE OF PROPOSED MONTHLY SERVICE CHARGES

Meter Size	Current FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025
3/4"	\$29.74	\$31.53	\$33.43	\$35.44	\$36.86	\$38.34
1"	\$46.94	\$49.76	\$52.75	\$55.92	\$58.16	\$60.49
1-1/2"	\$89.99	\$95.39	\$101.12	\$107.19	\$111.48	\$115.94
2"	\$141.64	\$150.14	\$159.15	\$168.70	\$175.45	\$182.47
3"	\$305.20	\$323.52	\$342.94	\$363.52	\$378.07	\$393.20
4"	\$546.23	\$579.01	\$613.76	\$650.59	\$676.62	\$703.69
6"	\$1,209.09	\$1,281.64	\$1,358.54	\$1,440.06	\$1,497.67	\$1,557.58

#### SCHEDULE OF PROPOSED INCREASES TO WATER RATES

The schedule below allows property owners to calculate their likely cost of service. The proposed rates incorporate three quantity rate tiers, "0-7 HCF," ">7-28 HCF," and ">28 HCF".

The District proposes the following increases in water rates:

Tier	Monthly Use	Existing Rate	Proposed FY 2021	Proposed FY 2022	Proposed FY 2023	Proposed FY 2024	Proposed FY 2025
1	0-7 HCF	\$6.45	\$6.84	\$7.26	\$7.70	\$8.01	\$8.34
2	>7-28 HCF	\$7.31	\$7.75	\$8.22	\$8.72	\$9.07	\$9.44
3	>28 HCF	\$8.94	\$9.48	\$10.05	\$10.66	\$11.09	\$11.54

Notes:

Fiscal Year 2021 begins July 1, 2020

HCF = 100 cubic feet of water = 748 gallons

"Pass-Through" Charge Adjustment for Wholesale Water Rate Increases: Pursuant to Government Code section 53756, the District reserves the right to "pass-through" on the District's water rates any increases in the wholesale water cost to the District, as calculated per hundred cubic feet of water (HCF). The District will provide written notice as required by law to all affected property owners prior to passing through any wholesale water rate increase. Under no circumstance will the District's water rate exceed the cost of services.

## PROTEST REQUIREMENTS

Any protest of the proposed potable water rate increases <u>must</u> be in writing (email protests will not be accepted). Written protests must contain the address or parcel number of the property. Written protests must be submitted in writing to the Clerk of the Board by 3:00 p.m. on Monday, May 18, 2020, at the following address: Triunfo Water & Sanitation District, Attn: Clerk of the Board, 1001 Partridge Drive, Suite 150, Ventura, California, 93003-0704. Written protests will also be accepted at the May 18, 2020, Public Hearing provided they are received prior to close of that hearing. The potable water charge increases shall not be imposed if the protests submitted, and not withdrawn, in opposition to the increase exceed 50% plus one of the District's potable water customers affected by the proposed increase.

IF YOU HAVE ANY QUESTIONS ON THE PROPOSED RATE INCREASE PLEASE CALL (805) 658-4642.

## TRIUNFO WATER & SANITATION DISTRICT

## NOTICE OF MAY 18, 2020 PUBLIC HEARING ON PROPOSED RATE INCREASE FOR POTABLE WATER CHARGES

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The factors upon which the proposed water rate increases are based include the following:

- Increase in age related maintenance, repair, and replacement
- Increase in operation and maintenance costs
- Updated five-year capital improvement plan implementation
- Water Conservation related revenue impacts
- Establishment and maintenance of target reserve levels

Increases to the wholesale water cost will be implemented as described under the "Pass-Through" charge adjustment.

## SCHEDULE OF PROPOSED MONTHLY SERVICE CHARGES

Meter Size	Current FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025
3/4"	\$29.74	\$31.53	\$33.43	\$35.44	\$36.86	\$38.34
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The District proposes the following increases in water rates:

Tier	Monthly Use	Existing Rate	Proposed FY 2021	Proposed FY 2022	Proposed FY 2023	Proposed FY 2024	Proposed FY 2025
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Notes:

Fiscal Year 2021 begins July 1, 2020

HCF = 100 cubic feet of water = 748 gallons

"Pass-Through" Charge Adjustment for Wholesale Water Rate Increases: Pursuant to Government Code section 53756, the District reserves the right to "pass-through" on the District's water rates any increases in the wholesale water cost to the District, as calculated per hundred cubic feet of water (HCF). The District will provide written notice as required by law to all affected property owners prior to passing through any wholesale water rate increase. Under no circumstance will the District's water rate exceed the cost of services.

## PROTEST REQUIREMENTS

Any protest of the proposed potable water rate increases <u>must</u> be in writing (email protests will not be accepted). Written protests must contain the address or parcel number of the property. Written protests must be submitted in writing to the Clerk of the Board by 3:00 p.m. on Monday, May 18, 2020, at the following address: Triunfo Water & Sanitation District, Attn: Clerk of the Board, 1001 Partridge Drive, Suite 150, Ventura, California, 93003-0704. Written protests will also be accepted at the May 18, 2020, Public Hearing provided they are received prior to close of that hearing. The potable water charge increases shall not be imposed if the protests submitted, and not withdrawn, in opposition to the increase exceed 50% plus one of the District's potable water customers affected by the proposed increase.

IF YOU HAVE ANY QUESTIONS ON THE PROPOSED RATE INCREASE PLEASE CALL (805) 658-4642.