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October 25, 2021

Board of Directors
Triunfo Water & Sanitation District
Ventura County, California

DISCUSSION: WASTEWATER CUSTOMER ASSISTANCE PROGRAM

Recommendation

At the July 27, 2020 Triunfo Water & Sanitation District Board Meeting, your Board approved implementation of a low-income assistance program (CARE) for its potable water customers. For those customers who qualified, a \$15/month credit was provided to their account. There are currently 41 households participating in this rebate program. Director Orkney has requested that the Board discuss extending the CARE program for its wastewater customers for those who qualify and request it. The rebate could be the same \$180 annually being offered to the potable water customers, or an amount selected by the Board. It is difficult to estimate the number of households that may qualify for this wastewater CARE program but a similar level of potable water requests would cost the District an additional \$7,380. It is recommended the Board discuss the request and provide direction to staff. Should the Board approve the subject assistance program for wastewater customers, given wastewater service fees are paid via the County of Ventura Tax Rolls, implementation would begin July 1, 2022.

Please contact me at 805-658-4621 or email marknorris@TriunfoWSD.com if you have any questions or need additional information.

REVIEWED AND APPROVED:



Mark Norris - General Manager

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