			TRIU	NFO WATER	& SANITAT FY 22	TON DISTRICT STATISTICS 2-23
	1	_		PENA	ALTIES AND F	EES ASSESSED
Month	Late Fees	Door Hangers	Shut Offs	Deposits	Violations*	500
Jul	391	93	6	1	118	450 -
Aug	307	101	6	2	30	- 400 - n
Sep	451	90	15	5	12	
Oct						
Nov						200 -
Dec						150 -
Jan						
Feb						
Mar						Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun
Apr						
May						Late Fees Door Hangers Shut Offs Deposits
Jun						
*Violatio	ns include unfixe	d leaks and dr	ought restricti		STS FOR BILL	ING ADJUSTMENTS
		DH &				
Month	Late Fees	Shut Offs	CARE	Wtr Leaks	Violations*	
Jul	12	11	51	4	3	50 50
Aug	11	7	54	0	41	
Sep Oct	10	4	55	1	6	35
Nov						30 25
Dec						20
Jan						
Feb						
Mar						Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun
Apr						
May						Late Fees DH & Shut Offs = CARE = Wtr Leaks = Violations*
Jun						
*Violatio	ns include unfixe	d leaks and dr	ought restricti		STS EOD DAV	MENT EXTENSION
Month	Requested	Approved	Active	KEQUE		
Jul	5	5	28			50
Aug	3	3	21			45
Sep	3	3	15			40
Oct						30
Nov						
Dec						
Jan						
Feb						
Mar Apr					}	Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun
May						f
Jun						
					PAYMENTUS	
Manth	Dhana (IV/D)	0	T-1-1+	Staff A 1	E-bill	
Month	Phone (IVR)	On-line	Total*	Staff Asst.	Customers	
Jul Aug	190 185	2061 2026	2,251 2.211	357 348	1183 1191	
Sep	184	2020	2,211	348	1181	
Oct	107	2100	2,044		1101	
Nov	1			1	1	
Dec	1			1	1	
Jan					1	
Feb						
Mar						Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun
Apr						
May						Phone (IVR) On-line Total* Staff Asst. E-bill Customers
Jun						
*Staff Ass	sist and some E-b	ill Customers	are included ir	n this total.		

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