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June 26, 2023

Board of Directors
Triunfo Water & Sanitation District
Ventura County, California

PW CUSTOMER ASSISTANCE PROGRAM RESOLUTION NO. T2023-007

Summary

At the August 24, 2020, Triunfo Water & Sanitation District's (District) Board Meeting, your Board approved on a trial basis a \$15.00 per month cost reduction for qualified potable water customers. Customers qualify by providing documentation that they are currently enrolled in the CARE program via an electric or gas utility providers, or by supplying the first page of their 1040 tax return to verify qualifying income. This financial assistance program currently has 68 participants at a cost of \$12,240 annually. Given the success of this program, staff recommends the Board discuss making it permanent and direct staff to update TWSD Ordinance No. TWSD-300 to reflect changes as necessary. In order to provide the necessary time to complete the Ordinance update, staff further recommends that the Board review and approve Resolution No. T2023-007 as a temporary measure to allow the program to continue without a lapse. The current Resolution expires on June 30, 2023.

Please contact me at 805-658-4621 or email marknorris@triunfowsd.com if you have any questions or need additional information.

Fiscal Impact

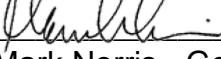
The fiscal impact is anticipated to continue to be minimal. The funding source for this program is from unanticipated cell site revenues.

Recommendation

It is recommended the Board:

- A. Approve TWSD Resolution No. T2023-007 and authorize the Chair to sign the Resolution to continue the potable water assistance program through June 30, 2024, which provides a \$15/month credit to qualifying customers residing in Oak Park; and

- B. Direct staff to draft proposed revisions to TWSD Ordinance No. TWSD-300 to establish a policy for the potable water CARE program and bring back at a future Board Meeting; or
- C. Provide staff with alternative direction.

REVIEWED AND APPROVED: 
Mark Norris - General Manager

Attachment: TWSD Resolution No. T2023-007

RESOLUTION NO. TWSD 2023-007

A RESOLUTION OF THE TRIUNFO WATER & SANITATION DISTRICT BOARD OF DIRECTORS ESTABLISHING A POTABLE WATER CUSTOMER ASSISTANCE PROGRAM FOR OAK PARK, CA RESIDENTS

WHEREAS, the Triunfo Water & Sanitation District (“District”) is duly organized and established under California Health and Safety Code Section 4700 et seq., known and cited as the “County Sanitation District Act” (“Act”); and

WHEREAS, Section 4767 of the Act authorizes the District to acquire, distribute and retail water supplies to its Customers for domestic and other uses; and

WHEREAS, the District provides retail water services to certain Customers and, in accordance with applicable law, charges those Customers certain fees designed to cover the District’s wholesale purchase of potable water from Calleguas Municipal Water District, as well as operating and maintenance expenses associated with the District’s provision of water service; and

WHEREAS, Health and Safety Code Section 4766 authorizes the District to adopt ordinances for the purpose of exercise and effect of any to its powers, or for the purposes for which it is formed, including, without limitation, an ordinance establishing policies and procedures for the District’s retail sale of water; and

WHEREAS, the District has duly adopted Ordinance No. TWSD-300 which provides for the establishment of policies and procedures for potable water service; and

WHEREAS, in accordance with the California Alternative Rates for Energy (CARE) program under the CPUC, the District wants to establish an interim potable water customer assistance program for income qualifying residents of Oak Park, CA.

NOW, THEREFORE, BE IT RESOLVED AND DETERMINED, THAT:

1. All recitals contained above are true and incorporated by reference herein.
2. The District adopts the requirements of the CARE program for income thresholds with the maximum amount for 1-2 people being \$39,440.
3. Acceptance into the District’s program will be confirmed by participation in the CARE program, verified via electric or gas utility providers, or by supplying the first page of their 1040 tax return to validate compliance with the income thresholds established by the CARE program.
4. Qualified customers will receive assistance in the form of a \$15/month discount for potable water service reflected on their monthly billing statement.

5. This interim assistance program will remain in force until June 30, 2024, wherein the Board of Directors will either choose to extend it via a continuing resolution or adopt it as policy under TWSD Ordinance No. TWSD-300.

PASSED, APPROVED, AND ADOPTED this 26th day of June, 2023 by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

Jane Nye, Chair
Triunfo Water & Sanitation District
Board of Directors

Attest:

Fidela Garcia
Clerk of the Board