			TRIU	NFO WATER	& SANITATI FY 23-	ON DISTRICT STATISTICS 24
				PENA	LTIES AND F	EES ASSESSED
		Door				
Month	Late Fees	Hangers	Shut Offs	Deposits	Violations*	450
Jul	409	81	9	3	0	400 -
Aug						350 -
Sep						300 - 250 -
Oct						200 -
Nov						150 -
Dec						100 -
Jan Feb						50 -
Mar						Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun
Apr						Jui Aug Jep Oct Nov Dec Jan Teb Iviai Api Iviay Jun
May						Late Fees Door Hangers Shut Offs Deposits
Jun						
	ns include unfixe	d leaks and dr	ought restricti	ons		
			048.1110011001		TS FOR BILLI	NG ADJUSTMENTS
		DH/Shut				
Month	Late Fees	Offs	Wtr Leaks	Violations*		80
Jul	19	7	2	0		70
Aug						60 -
Sep						50
Oct						40
Nov						30
Dec						20 -
Jan						10 -
Feb Mar						
Apr						Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun
May						
Jun						■Late Fees ■DH/Shut Offs ■Wtr Leaks ■Violations* ■
	ns include unfixe	d leaks and dr	ought restricti	ons.	ļi	
					XTENSION an	d CUSTOMER ASSISTANCE PROGRAM
Month	Requested	Approved	Active	CARE	LIHWAP*	
Jul	3	3	7	70	0	100
Aug						90
Sep						70
Oct						60
Nov						
Dec						30
Jan Eob						
Feb Mar						
Apr						Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun
May						
Jun						■Requested ■Approved ■Active ■CARE ■LIHWAP*
*Low Inco	ome Household V	Water Assistar	nce Program (fe	ederal-funded).		
					PAYMENTUS	ACTIVITY
					E-bill	
Month	Phone (IVR)	On-line	Total*	Staff Asst.	Customers	2800
Jul	182	2172	2,354	366	1205	2400
Aug				l		2400 2200 1800 1600 1400 1200 1000 800 600 400 200 100 1000
Sep						
Oct						
Nov Dec			<u> </u>	<u> </u>		
Jan			<u> </u>	<u> </u>		
Feb						200
Mar						Ul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun
Apr				1		
May						■ Phone (IVR) ■On-line ■Total* ■Staff Asst. ■E-bill Customers
Jun						

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