



City of Denton

City Hall
215 E. McKinney St.
Denton, Texas 76201
www.cityofdenton.com

Meeting Minutes

Human Services Advisory Committee

Saturday, February 29, 2020

8:00 AM

City Hall East
Second Floor Conference Room

Members Present: Patricia Barrington, Gretchen Busl, Hannah Garcia, Rhonda Love, Amy Morgan, Roy Onyebetor, Jane Upshaw, Christie Wood

Members Not Present: Pamela Barnes, Angela Bennett-Engle, Laura Mauelshagen

Staff Present: Anja Taylor, Grants Program Coordinator and Danielle Shaw, Community Services Manager

A quorum was established. Hannah Garcia, Chair, called the meeting to order at 8:07 a.m.

1. ITEMS FOR CONSIDERATION

A. HSAC20-001 Consider approval of the minutes of the November 7, 2019 and November 18, 2019 meetings.

Garcia, Chair, asked for consideration of approval of the minutes for November 7, 2019 and November 18, 2019.

Rhonda Love moved that the minutes be approved. Christie Wood seconded the motion. The motion carried.

B. HSAC20-002 Receive a report, hold a discussion, and give staff direction regarding the Human Services Grant applicants:

- A. Court Appointed Special Advocates (CASA)
- B. City of Denton, Parks and Recreation
- C. Communities in Schools of North Texas
- D. Denton City County Day School
- E. Denton Christian Preschool
- F. Denton County Friends of the Family
- G. Denton County MHMR Center
- H. Fred Moore Day Nursery School
- I. Grace Like Rain, Inc.
- J. Health Services of North Texas
- K. Monsignor King Outreach Center
- L. Our Daily Bread, Inc.
- M. SPAN, Inc.
- N. RISE: Reaching Individuals Through Service and Education
- O. Chisolm Trail RSVP, Inc.
- P. North Texas Solutions for Recovery

- Q. PediPlace
- R. The Salvation Army, Denton
- S. Trinity United Methodist Church

Garcia, Chair, advised members to reference the detailed agenda located in the applicant binders. Garcia reviewed the presentation order with the committee. Afterwards, Taylor informed the committee that presenters have five (5) minutes to present their funding request, and that members have five (5) minutes to ask follow-up questions for the presenters. Presenters will then exit the room so the committee can debrief for five (5) minutes before the next presentation. Garcia asked if any member(s) had not participated in applicant presentations before. Member Barrington stated that this was her first time to receive applicant presentations. Garcia explained to Member Barrington expectations for applicant presentations and asked Member Barrington if she had further questions. Member Barrington stated that she had no further questions.

Member Love informed the committee that she is a board member for Denton County Friends of the Family. Member Wood recommended that the committee follow past procedures and have Member Love leave the room during the applicant presentation and discussion. Member Barrington announced that she may have a potential conflict of interest with Grace Like Rain. Members asked for additional clarification and determined that Member Barrington did not have a conflict of interest based on the information received. Shaw encouraged the committee to retain this information should a conflict of interest arise. Garcia asked Member Love to leave the room during the Denton County Friends of the Family presentation. Member Love stated that she would remove herself from the room during the presentation.

Garcia asked if members had questions about the CASA application. While there were no questions about the application, Member Love stated that she noticed a significant improvement in the grant narratives and asked staff if they worked with applicants on this section of the application. Taylor explained that Community Development hosted a required application training that incorporated tips and suggestions on narratives. Members commended Taylor on her efforts.

Member Wood inquired about the Human Services budget. Taylor directed members to the HSAC Recommendations Chart in the applicant binders, which includes the 2020-2021 Human Services budget. Shaw explained that there was an increase in funding from the Department of Housing and Urban Development (HUD), which resulted in an increase in Community Development Block Grant (CDBG) funding. Shaw also informed the committee that staff worked with the Finance Department to obtain an estimate of General Fund dollars allocated for Human Services. Members discussed the requests received and budget available for the 2020-2021 Grant Year. Member Wood asked staff if City Council provided direction on what initiatives the committee should fund. Shaw explained to the committee that while City Council does not provide direction for the HSAC in terms of funding recommendations, homelessness prevention is a major City initiative.

Garcia, Chair, asked staff if CASA was available to present. Taylor retrieved the presenters for CASA from the waiting area and led them to the conference room for their presentation.

Court Appointed Special Advocates (CASA) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed CASA they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Debbie Jensen, Executive Director for CASA, presented on recent CASA cases. Jensen explained how CASA provides support to the children involved in these cases. Jensen stated that CASA and the City of Denton have a strong partnership. Jensen informed the committee that one-third (1/3) of CASA clients are City of Denton residents and that the majority of CASA volunteers are from Denton. Jensen provided data on the clients served and explained to the committee that cases continue to increase on an annual basis. Jensen informed the committee that although cases have increased, CASA has had to turn down cases due to capacity. Therefore, CASA is asking for an increase in funding so they can continue to provide a much-needed service in the community and reach more children in abusive situations.

Members had five (5) minutes to ask follow-up questions for CASA.

Member Upshaw asked how CASA plans to utilize the Marketing Coordinator position. Jensen explained that the Marketing Coordinator will focus on outreach to increase volunteers and donors. Member Morgan inquired about the four (4) case work supervisors and if they are included in the paid staff. Member Morgan also asked how many cases each CASA volunteer is assigned. Jensen stated that CASA has ten (10) case work supervisors and that volunteers are assigned approximately 20-25 cases. Jensen also provided further explanation on volunteer qualifications. Chair Garcia asked what would happen if CASA did not receive their full funding request from the City of Denton. Jensen explained that CASA would look for alternative funding options, but may not be able to reach their goal of serving 100% of children by 2020. Chair Garcia asked if CASA has volunteers who are not child advocates. Jensen explained that CASA has volunteers who serve in other roles, for example, event staff and office support. Taylor asked if members had further questions for CASA. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for City of Denton Parks and Recreation from the waiting area and led them to the conference room for their presentation.

City of Denton Parks and Recreation had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Parks and Recreation they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Sara Farris, Recreation Care Supervisor for the City of Denton, displayed a PowerPoint presentation on her laptop for the committee to review. Farris informed the committee about the various Parks and Recreation facilities and eight (8) summer camp facilities. Farris also spoke about the many summer camp program activities (swimming, games, field trips, and community service). Farris stated that the kids in the summer camp program receive enrichment that they would otherwise not have access to. This leads to an improvement in social skills, mental health, and child development. Farris provided further explanation on the need for a free summer camp program, past evaluations, and her own personal experience in a summer camp program.

Members had five (5) minutes to ask follow-up questions for Parks and Recreation.

Chair Garcia asked if Parks and Recreation had funding restrictions as a City program. Farris explained that Parks and Recreation does not have restrictions on solicitation, but that any donation over \$5,000 requires additional approval from Legal. Farris explained that the primary sources of funding comes from the Parks Foundation, General Fund, and program tuition. Chair Garcia inquired about the community service activities. Farris informed the committee that Economic Development is interested in doing a music activity. Farris also described other activities that have been done in the past, including work with Our Daily Bread. Member Busl asked how Parks and Recreation determines who receives a summer camp scholarship. Farris provided further explanation on scholarship criteria, including proof of residency and income qualifications. Chair Garcia asked if Parks and Recreation could scale the program to a larger audience. Farris provided an explanation on program alternatives through the Parks Foundation. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Communities in Schools of North Texas from the waiting area and led them to the conference room for their presentation.

Communities in Schools of North Texas (CISNT) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Communities in Schools of North Texas they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Ann Pape-Wilson, CEO of Communities in Schools of North Texas (CISNT), explained that CISNT has worked closely with the school districts this past year to build partnerships and increase collaboration. Pape-Wilson explained this process to the committee and how CISNT provides Denton Independent School District (DISD) with support to meet student needs. Pape-Wilson also explained that, while not final yet, CISNT will add additional campuses to their service list in the upcoming year. Pape-Wilson informed the committee about other service learning opportunities available at CISNT, which involves internships for post-secondary students interested in Education. This has led to an increase in volunteers.

Members had five (5) minutes to ask follow-up questions for Communities in Schools of North Texas.

Member Upshaw asked if CISNT meets with the counseling/social work staff at schools. Pape-Wilson explained that CISNT has extremely close relationships with the counseling staff at their partner schools. Member Upshaw also inquired about the current service list for CISNT. Pape-Wilson outlined the agency's current partnerships. Member Upshaw asked about mentorships and if CISNT connects students to potential careers. Pape-Wilson explained that CISNT is very sensitive to the fact that not all students have the opportunity to go to college, so while CISNT has strong relationships with higher education institutions, they also work closely with various technical jobs. Pape-Wilson further explained that the Site Coordinator connects students with resources based on their unique interests. Member Busl asked about the decrease in funding for the program in the next year. Pape-Wilson explained how CISNT balances funds. Pape-Wilson invited members to get involved with CISNT. With no further questions, presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Denton City County Day School from the waiting area and led them to the conference room for their presentation.

Denton City County Day School (DCCDS) had five (5) minutes to present their funding request.

Taylor asked presenters to introduce themselves to the committee. Taylor then informed Denton City County Day School they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Alicia Walker, Office Assistant for Denton City County Day School (DCCDS), presented the funding request for two Assistant Teacher salaries. Walker provided further explanation on the work DCCDS has done to become an accredited preschool. Walker also provided information on the bilingual classroom and roles and responsibilities of Assistant Teachers. Alicia Pena, Assistant Teacher for DCCDS, presented on her personal experience as a bilingual teacher and informed the committee about student progress in the bilingual classroom. Walker and Pena provided updates on the agency board. Walker also explained that DCCDS has established sub-committees to address the opportunities for growth within the agency.

Members had five (5) minutes to ask follow-up questions for Denton City County Day School.

Chair Garcia commended the agency on their efforts to enhance the overall operations and apply for new funding opportunities. Member Barrington asked if the school is open all year. Walker explained that DCCDS is open the entire year. Chair Garcia inquired about the decrease in enrollment as a result of HB 13. Walker explained that the decision to add a bilingual classroom and toddler room has helped increase enrollment. Member Wood commended DCCDS on their efforts to enhance and diversify their board. Member Wood also inquired about the board members who have been with DCCDS 30+ years and asked about their involvement with the agency. Walker provided additional clarification on the roles and responsibilities of the board. With no further questions, the presenters exited the room.

Members informed staff that the applicant binder was missing pages from the DCCDS application. Taylor reminded the committee that all the 2020-2021 Human Services Grant applications are available in the Dropbox. Taylor informed the committee that, if needed, she can print the missing pages. Members stated that they will review the application in Dropbox.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Denton Christian Preschool from the waiting area and led them to the conference room for their presentation.

Denton Christian Preschool (DCP) had five (5) minutes to present their funding request.

Taylor asked presenters to introduce themselves to the committee. Taylor then informed Denton Christian Preschool they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Alicia Blanca, Executive Director of Denton Christian Preschool (DCP), informed the committee that DCP is now an Educational First Step accredited institution and will be a Four Star facility with Texas Rising Star effective tomorrow. Alicia explained that the funding request is to provide salary support for a bilingual teacher and bus driver.

Members had five (5) minutes to ask follow-up questions for Denton Christian Preschool.

Shaw commended DCP on their recent accreditation. Member Barrington asked about the \$37,000 request and how much would be allocated for the bilingual teacher and bus driver. Blanca asked members to review the "Funding Request" line items on the application. Member Love asked about a waitlist. Blanca informed the committee that DCP only has a waitlist for children who are not old enough to attend. Shaw asked if DCP will be able to office out of the current facility long-term. Blanca stated that while they feel confident DCP will remain in that space, DCP does have a back-up plan in place. Chair Garcia inquired about salary increases. Blanca explained the agency's plan to increase salaries on an annual basis in order to retain staff. Member Love inquired about the transportation service. Blanca explained that in addition to children pick-up and drop-off, DCP trains parents with "Family Nights" to ensure parents understand public school requirements when children reach kindergarten. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes.

Members then took a fifteen (15) minute break.

Once all committee members had returned from the break, Taylor retrieved the presenter for Denton County Friends of the Family from the waiting area and led them to the conference room for their presentation. Member Love also left the room as a result of her disclosed conflict of interest.

Denton County Friends of the Family (DCFOF) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Denton County Friends of the Family they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Toni Johnson-Simpson, Executive Director for Denton County Friends of the Family (DCFOF), stated that DCFOF has been providing services to the community for 40 years. Johnson-Simpson explained that while DCFOF has a shelter, that is one of the agency's smaller programs. Johnson-Simpson provided further explanation on the agency facilities and services offered. Johnson-Simpson also informed the committee about a new Justice Center that will be built on seven (7) donated acres of land. Johnson-Simpson explained how the Justice Center will help stream-line services.

Members had five (5) minutes to ask follow-up questions for Denton County Friends of the Family.

Member Wood inquired about the funding from FEMA. Johnson-Simpson explained that these are shelter operating dollars that the agency has received from FEMA on-and-off for the last couple of years. Member Morgan asked if DCFOF plans

to get rid of the Corinth facility once the Justice Center is built. Johnson-Simpson explained that the agency plans to consolidate their facilities once the new center is built. Member Upshaw inquired about the agency's plan to protect client privacy with the new Justice Center. Johnson-Simpson explained that DCFOF will incorporate physical barriers similar to their current facilities, but confidentiality is one of the challenges with domestic violence centers. Johnson-Simpson provided further explanation on the agency's current measures to protect client privacy. Chair Garcia asked if the new facility will create hesitation among clients to access services because of the location. Johnson-Simpson explained that when people need services, they will come. Johnson-Simpson further explained that it is more about the environment within the facility that make people feel welcomed. Johnson-Simpson stated that the City of Denton has been a great partner and was the first funder 40 years ago. With no further questions from the committee, the presenter exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Denton County MHMR Center from the waiting area and led them to the conference room for their presentation.

Denton County MHMR Center (DCMHMR) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Denton County MHMR Center they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Lori Common, Coordinator for the Denton County LOSS Team, stated that the LOSS Team offers support for newly bereaved victims of suicide. Common explained that the LOSS Team is mostly volunteer-based. Common informed the committee that there were more than 47,000 suicides in the United States last year. Common explained that statistics show approximately 20-25 people are impacted by every suicide. Common discussed the uniqueness of the grief that comes with suicide. Common explained how the LOSS Team provides support to those impacted by suicide. The LOSS Team also has partnerships with community coalitions and is 100% grant and donor funded. Common passed around materials that the LOSS Team shares with those who are newly bereaved. Common explained that without the LOSS Team, people do not know about the resources available.

Members had five (5) minutes to ask follow-up questions for Denton County MHMR Center.

Member Wood commended the LOSS Team on their efforts and services provided to the community. Member Morgan inquired about the LOSS Team Coordinator salary. Common explained that the salary listed on the application is the full compensation. Member Wood asked about the LOSS Team volunteers. Common spoke about the volunteers, qualifications, and the process of being assigned to a suicide location. Member Love inquired about the materials and if there are Spanish versions. Common stated that materials in Spanish have been ordered. Member Love asked about the economic impact of suicide, specifically within Denton County. Common stated that she is not aware of the economic impact, however, the LOSS Team has helped 300+ people since it started. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Fred Moore Day Nursery School from the waiting area and led them to the conference room for their presentation.

Fred Moore Day Nursery School (FMDNS) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Fred Moore Day Nursery School they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Kayti Porter, Executive Director for Fred Moore Day Nursery School (FMDNS), explained that FMDNS is a Four Star quality center through Texas Rising Star (TSR). TSR requires higher childcare standards, which leads to increased organizational cost. Porter informed the committee that this is the reason for the funding request. The

goal is to continue to provide high quality services to low-income families on a sliding scale. Porter explained that low-income families can spend approximately 35% of their household income on childcare, which puts a tremendous financial burden on families. Porter explained the different campuses, including both the location and services offered. Porter also informed the committee about the partnership between FMDNS and Denton Independent School District (DISD).

Members had five (5) minutes to ask follow-up questions for Fred Moore Day Nursery School (FMDNS).

Member Upshaw asked if FMDNS provides pick-up/drop-off services because they have different campuses. Porter explained that FMDNS does not provide transportation services because of the financial expense that comes with that service. However, Porter informed the committee that FMDNS provides transitional classrooms for parents with children in multiple age groups, which limits those who have to drive to multiple campuses. Member Morgan asked if FMDNS provides parent education opportunities. Porter explained that FMDNS offers education classes for parents at multiple locations, but that participation in these events is minimal. Member Onyebetor inquired about the agency waitlist. Porter explained that as of this month, there are 111 families on the waitlist. Member Busl asked how FMDNS balances the sliding scale for low-income families. Porter stated that 70-75% of the families FMDNS serves are in the “very low” income category, and further explained how she balances the clients with incomes outside of this bracket. Member Wood inquired about the decrease in funding from DISD. Porter explained that all public schools are now mandated to provide pre-kindergarten services and DISD receives federal funds to offer this. Since DISD does not have a high need for childcare, the funding is no longer issued to FMDNS. With no further questions, the presenters for FMDNS exited the room.

Members debriefed for five (5) minutes before the next presentation. Members provided additional follow-up questions for staff to ask FMDNS. Taylor recorded the questions and informed the committee that she would email Kayti Porter for clarification.

Taylor retrieved the presenters for Grace Like Rain from the waiting area and led them to the conference room for their presentation.

Grace Like Rain, Inc. had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Grace Like Rain they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Michelle Connor, CEO and Founder of Grace like Rain, displayed a PowerPoint presentation on her laptop for the committee to review. Connor explained the agency mission, homelessness intervention services, and support offered by staff. Connor stated that Grace Like Rain primarily serves single moms. Connor further explained the services that Grace Like Rain provides the community, including the Wheeler House. Connor stated that the homelessness prevention funds will allow Grace Like Rain the opportunity to work with those who are at-risk of homelessness. Connor informed the committee about the partnerships Grace Like Rain has within the private and nonprofit sectors, which allows Grace Like Rain to provide a variety of services to the community. Connor presented on the land that was donated to Grace Like Rain off of McKinney Street in Denton and told the committee about the future goals the agency has established.

Members had five (5) minutes to ask follow-up questions for Grace Like Rain.

Member Upshaw asked how long families are housed in the single-family homes. Connor explained that is evaluated on a case-by-case basis, with the average stay anywhere between 1-2 years. Member Upshaw asked about the “community groups.” Connor stated “community groups” provide an opportunity for families to come together and provided an example of self-prompted movie nights. Member Upshaw asked if clients receive services if they are not Christian. Connor explained that while Grace Like Rain is a faith-based organization, they do not require their clients to be Christian. Member Morgan asked how many case managers are on staff and what qualifications are required. Connor stated that Grace Like Rain has two (2) full-time case managers and three (3) part-time case managers. Connor also explained that case managers have either a background in counseling or social work. Member Busl inquired about the agency budget and increase in donor

funds. Connor explained that the Grant Writer for Grace Like Rain left the organization at the beginning of this year, so staff have had to research alternative funding options. Connor also stated that Grace Like Rain has established a process to obtain data used for grant writing. Connor provided clarification on the questions Member Busl had on the unrestricted funds in the agency budget. Member Barrington asked how many families have graduated from this program based on the success measures. While Connor could not provide a definite number of families who have graduated from the program, she did state that she estimates approximately 50 families have completed the program. Connor also explained that measures have been implemented to track this outcome data. Member Love recommended that Grace Like Rain reach out to the post-secondary institutions to see if students are interested in data tracking as an internship project. Connor thanked Member Love for her recommendation. Connor provided further explanation on the agency's plan to increase data collection, including a staff member who was recently hired for this purpose. Shaw inquired about the agency's progress with the Homelessness Management Information System (HMIS). Connor stated that the agency has been working to get their employees trained in the system and has received assistance from Tyheshia Scott, Executive Director of Giving Hope. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Health Services of North Texas from the waiting area and led them to the conference room for their presentation.

Health Services of North Texas (HSNT) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Health Services of North Texas they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Doreen Rue, Executive Director of Health Services of North Texas (HSNT), presented on what drives HSNT to provide services. Rue stated that in the past year, HSNT increased their medical exam capacity by 52%. Rue explained that last year, 3,711 patients out of 10,000 served were from the City of Denton. Rue also explained the agency's plan to expand with the Serve Denton Center and hire a pediatrician. Rue explained that the agency will also be adding pharmacy services on-site at the Serve Denton Center. Rue stated that this will help provide well-rounded care to all HSNT patients. Rue explained that 4.4 million retail dollars in medication will be provided by HSNT in the 2019-2020 year. Rue informed the committee about the partnership between the HSNT and the Health Department.

Members had five (5) minutes to ask follow-up questions for Health Services of North Texas.

Chair Garcia asked (hypothetically) if the agency was given one million dollars, what they would do with the funds. Rue explained that the agency would build their dental program with the additional funds. Rue also explained that HSNT would staff more professional positions. Member Upshaw asked about the professional staff and their qualifications. Rue also explained how the agency has expanded their recruitment of professional staff. Chair Garcia asked how the committee could provide support to HSNT, other than funding. Rue stated that the committee could advocate on behalf of HSNT to the community. This will help to embrace the resources and educate the community about these services. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes. The committee then took a lunch break and returned to the room at 1:05 p.m.

Garcia, Chair, announced that the next presenter was Monsignor King Outreach Center. Taylor retrieved the presenters for Monsignor King Outreach Center from the waiting area and led them to the conference room for their presentation.

Monsignor King Outreach Center (MKOC) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Monsignor King Outreach Center they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask

follow-up questions. Katherine Gonzales, Executive Director for Monsignor King Outreach Center (MKOC), stated that MKOC served 833 individuals last year and that all shelter beds are currently full. Gonzales explained that MKOC changed their plan to provide security services for the agency, and therefore the initial request has been revised from \$255,000 to \$50,000. Gonzales detailed the agency's plans to fundraise and further explained the funds MKOC receives from the City of Denton that help them run their Enhanced Shelter Program. Chair Garcia clarified that MKOC is revising their initial funding request. Gonzales confirmed that MKOC has revised their request to \$50,000 to better meet the agency needs.

Members had five (5) minutes to ask follow-up questions for Monsignor King Outreach Center (MKOC).

Member Wood asked if the \$50,000 would be used to provide salary support for security services. Gonzales confirmed that was correct. Shaw stated that the agency receives funds from the City of Denton to provide salary support for case management, which is why MKOC does not need additional funds to support expenses. Member Busl stated that she appreciated Gonzales clarifying the salary amount. Gonzales explained that prior to contracting with the security company, MKOC partnered with the Sheriff's Office for security services. Gonzales also explained how the agency has benefited from the recent change. Member Upshaw asked if the volunteers receive training to de-escalate heated situations. Gonzales stated that the volunteers are not currently trained, however, this could be a future training opportunity. As of now, the procedure is to either call the police or Gonzales for help. Member Love asked how long Gonzales has been in her role. Gonzales stated that she has been the Executive Director for MKOC for the past four (4) months and outlined her prior roles with both the United Way and MKOC. Member Upshaw asked about Gonzales' educational background. Gonzales stated that she received her degree in Social Work. Member Busl asked about the current staff list and the amount of turnover the agency has experienced. Gonzales explained that all staff were recently hired to support the new Enhanced Shelter. Member Wood asked how MKOC plans to support the difference in the cost of salaries. Gonzales stated that MKOC plans to "hone in" on their resource development to increase donations. Taylor asked the committee if they had further questions for Gonzales. Chair Garcia asked (hypothetically) what MKOC would do with one million dollars. Gonzales stated that she would not know what to do with the funds and needed time to think about this request. Shaw reminded Gonzales that the goal of MKOC is to keep people housed, and therefore the funds could serve as housing resources. Gonzales then informed the committee about the successes MKOC has had with the Rapid Re-housing Grant. With no further questions, the presenter exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Our Daily Bread from the waiting area and led them to the conference room for their presentation.

Our Daily Bread (ODB) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Our Daily Bread they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Wendy McGee, Executive Director for Our Daily Bread (ODB), announced her appreciation to the City of Denton for their financial support. Wendy explained that ODB serves a diverse population of individuals who have been impacted by a financial crisis. Wendy stated that ODB served 1,700 individuals last year. In the last nineteen (19) years, ODB has served more than one million meals to the community. Wendy explained that the need continues to increase on an annual basis, with over a 50% increase in meals served in the last two years alone. Wendy also informed the committee that ODB provides meals to MKOC for their Enhanced Shelter Program. Wendy detailed the wrap around services ODB provides outside of their meal program. McGee stated that ODB strives to serve the person so they can achieve independence. In 2019, ODB increased staff and collaborative partnerships with local nonprofits. As a result, ODB lifted 45 people out of homelessness this past year. In 2020, ODB has worked to move 20 people out of homelessness thus far. ODB strives to close gaps in behavioral and physical health among the population served. Therefore, ODB has established partnerships with post-

secondary institutions to provide mental health services to those in needs. McGee outlined the agency's plan to continue to serve vulnerable populations.

Members had five (5) minutes to ask follow-up questions for Our Daily Bread (ODB).

Chair Garcia asked about the increase in need for food services. McGee stated that the increase in need is a result of many factors, including the lack of affordable housing, extreme poverty rate in Denton County, homelessness in Dallas County up by 19%, and the population growth Denton County has experienced. McGee further explained ODB's mission to extend compassion and grace to those they serve. Member Wood asked about the budget projections for the next FY. McGee explained that there was a typo on the grant application. McGee provided further clarification on the projected in-kind donations. McGee informed the committee about the upcoming fundraisers. Member Wood inquired about the Day Shelter plan and the additional services provided to local nonprofits. McGee stated that ODB does not have adequate space to continue to grow their services, which is the driving factor for the Day Shelter. Member Morgan asked if the agency has identified a new location to expand their services. McGee explained while ODB has not yet identified a location, the agency does know the square footage they would need to continue to serve the growing need. McGee also informed the committee that ODB would need to remain close to MKOC or co-locate in the same facility. Member Love asked if board members have special expertise around affordable housing. McGee stated that there are no members on the board who are knowledgeable in affordable housing, but that the board is always willing to learn new things. McGee also stated that one board members was a former president for Habitat for Humanity. Chair Garcia inquired about job placement. McGee stated that ODB has employment services on-site two (2) times a week. Shaw asked if the agency has tracked how many individuals obtained employment as a result of this service. McGee explained that the agency has tracked other data but has not yet identified how many individuals have obtained employment. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Special Programs for Aging Needs (SPAN) from the waiting area and led them to the conference room for their presentation.

Special Programs for Aging Needs (SPAN) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Special Program for Aging Needs (SPAN) they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Kristine Herrera, Senior Service Program Manager for SPAN, stated that she would like to inform the committee about the services SPAN provides. Herrera presented on the congregate meal program and homebound meal delivery service provided by SPAN. Herrera explained that the congregate meal program helps the seniors stretch their budget and opportunities for socialization. Herrera informed the committee about the successes SPAN has had in Denton County. Herrera announced that SPAN has started a new program called Flexible Meals. This allows the agency to provide five frozen meals on a weekly basis. Herrera also announced a new Meals for Vets program. Herrera explained that every senior who receives a delivered meal is automatically available for dog or cat food for their pets. Herrera stated that there is a need for dog or cat food since this program is not federally or locally funded. Herrera announced that college students are working with the agency to come up with a business plan for the Senior Paws program.

Members had five (5) minutes to ask follow-up questions for Special Program for Aging Needs (SPAN).

Member Upshaw inquired about the decline in the congregate meal program. Herrera stated that most of the congregate meal clients have access to alternative meal options based on their income level. Herrera also explained that there is a lack of transportation services available to the Senior Center. Member Upshaw asked about the participation in the Meals for Vets program. Herrera stated that since this is a new program, SPAN has only served one (1) client thus far. Herrera provided further detail on the ways SPAN has marketed this new service. Member Upshaw recommended that SPAN partner with

schools to provide services for the Senior Paws program. Herrera detailed SPAN's current partnerships with the school district. Member Wood asked about the increase in need for the homebound meal program as a result of the population growth in Denton County. Herrera explained that SPAN has routes with 24 stops, when it is normally 14-16 stops. Herrera stated that this is a benefit of the Flexible Meal program which allows the agency to provide frozen meals on a weekly basis. Chair Garcia asked how SPAN decides which seniors would benefit from frozen meals. Herrera described the annual assessment given to every client that allows SPAN to determine which of their clients would benefit from the frozen meal program. Member Upshaw asked about the number of clients SPAN served in Denton County. Herrera provided members with statistics on the number of individuals served and meals provided in Denton County last year. Member Upshaw asked how many volunteers deliver the meals. Herrera explained that there are 256 volunteers. Herrera also explained the volunteer-client interaction and the ways in which the volunteers go above and beyond. Herrera informed the committee about the responses received from the annual survey. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for RISE: Reaching Individuals through Service and Education from the waiting area and led them to the conference room for their presentation.

RISE: Reaching Individuals Through Service and Education had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed RISE they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Michael Hess, Director of Education for RISE, and Aubrey Dameron, Co-Founder of RISE, presented on behalf of the organization. Dameron explained how RISE was established and the need in the community for legal services and education. Dameron and Hess, both lawyers themselves, stated that they are passionate about filling this gap. Hess informed the committee the steps that RISE has taken to establish an organization that meets the unique needs of Denton County. Dameron, a resident of Denton, and Hess, a resident of Denton County, explained that they have found that there are minimal legal services available for residents. Hess stated that many legal issues could be prevented if people understood their rights. Thus, RISE hosts small discussions, educational venues, and large group of people to provide legal education to the community. Hess thanked the committee for their consideration.

Members had five (5) minutes to ask follow-up questions for RISE.

Member Upshaw asked for examples of the educational events RISE has hosted. Hess explained that, as of now, RISE has thirteen (13) educational opportunities available including topics on individual rights, landlord and tenant responsibilities, and debt collection, all of which have been offered through partnerships with local nonprofits. Member Wood inquired about the request for salary support. Demeron explained that the funds would be used to provide support for an Administrative Assistant and explained the roles and responsibilities of this position. Member Busl asked about the estimated number of clients served in the next fiscal year. Hess stated that when RISE first started, the agency had difficulty finding clients to serve. However, since this time, RISE has elevated their services to meet the unique needs of the community. Therefore, RISE projects an increase in the clients served for the next fiscal year. Member Upshaw asked how the community knows about these services. Demeron stated that RISE is establishing a website. Hess further explained how RISE staff works with clients to connect them to an appropriate resources. Both Hess and Demeron provided the committee with information on the partnerships RISE has established with local nonprofits. Member Wood inquired about the agency's ability to effectively meet the Human Service Grant requirements. Hess explained that RISE has been awarded other grants and have adapted to the reporting requirements and does not see an issue with the reporting for the Human Services Grant. Demeron also explained that the agency has a college student who works for RISE to help with reporting requirements. Hess stated that the administrative assistant would also help with data collection. Chair Garcia asked for clarification on the partnerships RISE has established. Demeron stated that the agency has established partnerships with Giving Hope and

Denton County Friends of the Family. The committee recommended that RISE also connect with Our Daily Bread. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Chisolm Trail, RSVP, Inc. from the waiting area and led them to the conference room for their presentation.

Chisolm Trail, RSVP, Inc. (RSVP) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed RSVP they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Diana Corona, Executive Director of RSVP, provided various examples of volunteer recruitment. Corona explained that one individual was assigned to Denton City County Day School to provide building maintenance. Corona provided additional examples of volunteers who have been placed with local nonprofits and shared the volunteer experience with the committee. Corona also read an email she received from one of the recent RSVP volunteers. Corona stated that the majority of volunteers are not from Denton. Corona informed the committee about a recently established award process for volunteers. Corona completed the presentation by requesting the committee fund the agency at their full request of \$12,000.

Members had five (5) minutes to ask follow-up questions for Chisolm Trail, RSVP, Inc.

Chair Garcia commended the agency on their ability to establish partnership with local nonprofits. Corona shared her personal goals to meet every request that is submitted to RSVP. Corona further explained the partnerships RSVP has established with many local nonprofits. Member Wood asked if the funding request included the VISTA program. Corona provided further clarification on the funding request and stated that the VISTA program is not included. Chair Garcia asked how the agency pairs volunteers with nonprofits based on the unique skills and strengths of each volunteer. Corona explained the agency's process of volunteer placement. Corona invited the committee to visit RSVP and reach out if members have questions. With no further questions, the presenter left the room.

Members debriefed for five (5) minutes.

Members then took a fifteen (15) minute break. During the break, Member Barrington left to attend to a family emergency. Taylor informed the committee that presentations can continue since quorum requirements are still met.

Once the committee members had returned from the break, Taylor retrieved the presenters for North Texas Solutions for Recovery from the waiting area and led them to the conference room for their presentation.

North Texas Solutions for Recovery had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed North Texas Solutions for Recovery they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Casey Riley, Community Engagement Specialist for Solutions of North Texas, expressed her thanks to the committee for the opportunity to apply for City funds. Riley stated that since 2006, Solutions of North Texas has provided addiction recovery services within Denton County. Riley then explained the various programs offered by Solutions of North Texas that support sobriety. Riley also provided the committee with statistics of individuals who have graduated from the program. Riley informed the committee about the success of the Job Search program offered by Solutions of North Texas and the outpatient services clients have access to. Riley spoke on the importance of prison diversion and the collaborative partnerships within the Denton community. Riley explained that in 2018, Solutions of North Texas was able to consolidate their services into one facility, which has allowed the agency to better serve clients. Riley also informed the

committee about the newly developed women's program and spoke on the agency's plan to scale this program and services offered.

Members had five (5) minutes to ask follow-up questions for North Texas Solutions for Recovery.

Chair Garcia asked if Solutions of North Texas has a waitlist. Riley explained that the agency connects individuals on the waitlist to the appropriate resources. Shaw asked the presenters to provide additional information on the funding request. Riley explained the line items on the "Funding Request" page of the Human Services Grant application. Riley provided additional detail on the services Solutions of North Texas would be able to provide with the funds. Shaw stated that while the perishable items are eligible, the long-term equipment (mattresses), are not an eligible expense under the Human Services Grant. Therefore, Shaw encouraged the presenters to prioritize their funding request based on this information. Riley stated that Solutions of North Texas would prioritize the additional line items. Member Busl asked for clarification on the salary support. Riley explained the services offered by the case managers. Member Morgan asked how many clients the agency serves. Riley stated that Solutions of North Texas currently serves fifty-two (52) clients. Riley also informed the committee that each client receives personalized case management services, which is critical to the long-term success of the client. Riley explained that because Solutions of North Texas serves a nomadic population, the agency's goal is to have clients stay as long as possible. Member Wood asked how the agency tracks the long-term success of graduates. Riley explained that the agency has a big alumni population that continue to be involved with the agency. After 90 days, Solutions of North Texas follows-up with each graduate and collects data not only for the agency, but as a state requirement. Riley explained that the agency tracks numerous data points. Chair Garcia inquired about the recidivism rate of graduates. Riley shared that the recidivism rate of those who complete the entire program are very low, but out of those who do not complete the entire program, the recidivism rate is about 22%. Member Morgan asked why the agency has not applied for City funds in the past. Riley explained that the agency has not had a designated Grant Writer. Riley has now take on that role and will continue to research funding opportunities. Member Busl asked about the projected budget revenue for the next fiscal year. Riley explained that the agency would be supplementing funds if they receive the Human Service Grant. However, the agency stated that with the newly established women's program, Solutions of North Texas will need to hire a new case manager. This expense is included in the funding request. Riley further explained the agency's strategic plan that includes improved fundraising efforts. Member Love suggested that the committee recruit women for their board. Riley thanked Member Love for this recommendation. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for PediPlace from the waiting area and led them to the conference room for their presentation.

PediPlace had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed PediPlace they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Larry Robins, CEO of PediPlace, explained that there were four (4) areas he wanted to focus his presentation on. Robins stated that PediPlace is on top of the Coronavirus (COVID-19). PediPlace has met twice in the last couple of weeks to ensure staff understand what the protocols are. Robins stated that the Coronavirus, as of now, is not impacting children. However, because children live at home with adults, this could possibly be an issue. Robins stated that if the Coronavirus spreads to the United States, PediPlace is ready to take action. Robins also told the committee about an assessment PediPlace has created to determine if patients have recently travelled abroad. Robins explained that the over the last three (3) years, PediPlace has seen a trend with more uninsured patients. Robins stated that the highest uninsured rate is in the City of Carrollton. This uninsured rate is important because it places a greater financial burden on the services PediPlace provides. Robins explained that PediPlace has acquired board members from Denton Independent School District (DISD) and

DATCU, both of whom will allow PediPlace to connect with other populations. Robins stated that PediPlace has consolidated their facilities to a location in Lewisville.

Members had five (5) minutes to ask follow-up questions for PediPlace.

Member Love expressed concern that only 25% of PediPlace board members are female. Robins stated that this is a problem and PediPlace is trying to resolve this issue. Member Busl asked how the extra costs associated with uninsured patients will impact the budget. Robins explained that PediPlace had a staff shortage in 2019, however, PediPlace has filled all professional positions. Larry explained that part of serving uninsured patients is both operational and budget increases. Taylor asked if the committee had further questions for PediPlace. Chair Garcia asked about PediPlace's fundraiser event. Robins told the committee about the fundraiser planned for today. Robins then went on to explain how PediPlace has been able to support children. With no further questions, the presenters exited the room.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for The Salvation Army from the waiting area and led them to the conference room for their presentation.

The Salvation Army (TSA) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed The Salvation Army they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Stephen Thomas, CEO of the Salvation Army (TSA), stated that he wanted to update the committee on the agency's staff. Thomas then informed the committee about staff who have left the agency or transferred to another location. Thomas stated that he met with Danielle Shaw, Community Services Manager, at the end of last year to discuss opportunities for growth. Since this time, TSA has lowered barriers (no breathalyzing), offers mental health training for clients, and established extended stay for eight (8) to nine (9) months. Thomas stated that the goal is to increase client independence and stability. Thomas also explained the roles and responsibilities of TSA case managers. Thomas informed the committee about the partnerships TSA has established with local nonprofits. This has allowed TSA to better serve clients and maximize services. Thomas spoke on the services offered by TSA. Thomas also provided statistics on individuals served. Thomas explained that food is a basic need that help clients become stable.

Members had five (5) minutes to ask follow-up questions for The Salvation Army (TSA).

Member Upshaw asked if the KARE Kitchen would continue if TSA was not awarded their full request amount. Thomas explained the agency's plan to acquire donations and continue to provide food for those in need. Member Upshaw asked about other resources TSA has to obtain meals. Thomas explained that the agency purchases food from Tarrant Area Food Bank, Wal-Mart, and SAM's. Member Love inquired about the alleged homophobia that potentially impacts the agency's ability to serve all clients. Thomas explained that, as far as the Denton Shelter, this is not an issue. However, he does not have control over other people in the Army. Thomas informed the committee about the ways in which TSA has worked to preserve the dignity of all clients. Taylor asked if the committee had any more questions for TSA. The committee commended Thomas on his efforts to lower barriers and serve all clients. Thomas spoke on this journey and his changed mindset as a result of the changes.

Members debriefed for five (5) minutes before the next presentation.

Taylor retrieved the presenters for Trinity United Methodist Church from the waiting area and led them to the conference room for their presentation.

Trinity United Methodist Church (TUMC) had five (5) minutes to present their funding request.

Taylor asked the presenters to introduce themselves to the committee. Taylor then informed Trinity United Methodist Church they have five (5) minutes to present their funding request, and that the committee will have five (5) minutes to ask follow-up questions. Jean Peterson, Trinity United Methodist Church (TUMC) volunteer, thanked the committee for their consideration. Peterson informed the committee about the schools TUMC has adopted and the services provided. Peterson shared stories of food insecurity. Peterson explained the Backpack Blessings Program to the committee, which provides meals to food insecure children. Peterson also spoke about the services offered by TUMC, including rent and utility assistance. Peterson provided examples of the families TUMC has assisted. Peterson stated that if TUMC had more funds, they would like to participate in Operation Christmas Child. Peterson spoke on the partnerships with local nonprofit agencies. Co-presenter shared the challenges of meeting the needs of children. Co-presenter stated that the school district does not provide the names of the children who receive a backpack. Co-presenter displayed an example of a meal for the committee. Co-presenter went through the food items included in the backpacks.

Members had five (5) minutes to ask follow-up questions for Trinity United Methodist Church (TUMC).

Member Wood asked how TUMC will meet the grant reporting requirements. Peterson stated that TUMC has a database to track information. Chair Garcia asked if TUMC plans to expand services. Peterson explained that while TUMC has not yet expanded the program, they have received requests from the school district to offer more services. Shaw stated that the grant requirements include Race/Ethnicity and Demographic data and asked how TUMC plans to obtain this information. Peterson stated this should not be an issue as long as the school district collects and shares this data. Shaw stated that Interfaith Ministries receives City funds for utility assistance and asked why TUMC has not partnered with Interfaith to provide this service. Peterson stated that TUMC strives to serve all individuals who come directly to them for assistance. Member Upshaw encouraged TUMC to elevate community resources through partnerships. Member Busl asked if TUMC provides special meals to children with dietary restrictions, for example, Gluten Free. Peterson stated that, as of now, TUMC does not provide meals for students with dietary restrictions. Co-presenter explained that while this is a concern, she figured that a meal is better than a child going hungry. Member Busl stated that with gluten intolerance, a child could actually lose weight if they eat the wrong foods. Member Upshaw asked for clarification on what the funds would be used for. Presenters shared their plan to expend funds. Member Wood expressed her concern about the agency's ability to meet the reporting requirements as a faith-based organization. Peterson explained that TUMC compiles a variety of reports internally. With no further questions, the presenters exited the room.

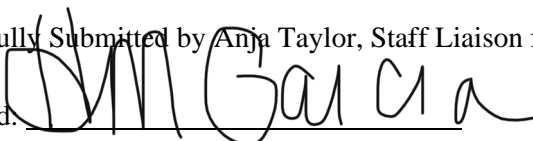
Members debriefed for approximately eight (8) minutes.

Taylor commended members on their service and continued dedication. Taylor reminded the committee that she will reach out to Kayti Porter, Executive Director for Fred Moore Day Nursery School, to receive additional clarification on the agencies accreditation, and encouraged members to email her follow-up questions so she can reach out to the agencies. Taylor reminded members that the next Human Services Advisory Committee meeting is scheduled for March 12, 2020. Taylor stated that this meeting will be held during the lunch hour and was scheduled based on the Survey Monkey responses received. Taylor informed the committee that this meeting will serve as a time for members to provide preliminary funding recommendations. Taylor announced that the final Human Services Advisory Committee is scheduled for March 30, 2020. Taylor reminded the committee that this will be a recorded session.

With no other business to discuss, the meeting was adjourned at 4:32 p.m.

Minutes Respectfully Submitted by Anja Taylor, Staff Liaison for the Human Services Advisory Committee

Minutes Approved.

A handwritten signature in black ink that reads "DM Garcia". The signature is written in a cursive style and is positioned over the "Minutes Approved" line.