



Privacy Policy

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Introduction

Welcome to Doubles Sports. We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application. If you have any questions or concerns about our policy or our practices with regards to your personal information, please contact us at doublesconnect@gmail.com.

Information We Collect

We collect personal information that you voluntarily provide to us when you register on our app. The personal information we collect includes:

- **Birthday**
- **City Location:** Converted to latitude and longitude for geographic-based services.
- **Email Address**
- **Full Name**
- **Gender**
- **Nationality**
- **Phone Number**

How We Collect Information

We collect personal information directly from you through the following methods:

- **App Registration:** When you sign up for our app, you provide us with your personal information.
- **Usage Data:** Information about your interactions with our app may be collected automatically, including your IP address, browser type, and device information.
- **Third-Party Analytics:** We may also collect data about your app activity, device information, and certain identifiers through third-party analytics tools, including the Facebook SDK and AppsFlyer SDK

Purpose of Collecting Your Information

We collect and use your personal information for the following purposes:

- **To Provide Services:** To deliver the services you request, such as creating user profiles and facilitating matchmaking.
- **To Improve User Experience:** To understand and enhance your experience with our app.
- **Marketing:** To send promotional materials and updates about our services.
- **Analytics:** To analyze usage patterns and improve our services. This includes using third-party tools like Facebook SDK and AppsFlyer SDK to track app installations, sign-ups, and purchases.
- **Matchmaking:** To pair you with suitable partners or groups within the app.

Data Sharing

We store your data in Firestore, a database service provided by Google. We do not share your personal information with any third parties except in the following circumstances:

- **Legal Requirements:** We may disclose your information if required by law or in response to valid requests by public authorities.
- **Business Transfers:** If we undergo a merger, acquisition, or asset sale, your information may be transferred.

Tracking and Analytics

We use third-party services such as the Facebook SDK and AppsFlyer SDK to track certain events related to app usage, including app installs, sign-ups, and purchases. These tools help us analyze user behavior and improve our services by providing insight into how users interact with the app. By using our app, you consent to the collection and use of your data by these third-party services as outlined in their respective privacy policies.

- **Facebook SDK:** The Facebook SDK collects data on user activities and events within our app, such as app installations and sign-ups. You can read Facebook's privacy policy [here](#).
- **AppsFlyer SDK:** AppsFlyer helps us track and attribute app installs and user engagement data. You can read AppsFlyer's privacy policy [here](#).

Additionally, these services may collect information about your device, interactions with the app, and certain identifiers (e.g., IP address, advertising ID) to provide us with analytics and improve the overall user experience. You can opt-out of personalized advertising through your device settings.

User Rights

You have the following rights regarding your data:

- **Access and Correction:** You can access and correct most of your personal information through your account settings in the app.

- **Data Deletion:** If you wish to delete your data, please contact us through the contact us page in the app, and we will process your request. Note that deleting could take up to or longer than 30 days and will limit your ability to use certain features of our app.

Data Protection

We are committed to protecting your personal information. Here are some of the measures we take:

- **Firestore Security:** Firestore employs robust security measures, including encryption in transit and at rest, to protect your data. You can learn more about Firestore's security features here.
- **Secure Servers:** We store your data on secure servers managed by Google Cloud Platform.
- **Access Controls:** We implement strict access controls to ensure that only authorized personnel can access your data.
- **Regular Audits:** We conduct regular security audits to identify and mitigate potential vulnerabilities.

Third-Party Services

Our app may contain links to third-party websites and services. We are not responsible for the privacy practices or the content of these third-party services. We encourage you to review the privacy policies of any third-party services you visit.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Children's Privacy

Our services are not directed to children under the age of 18. We do not knowingly collect personally identifiable information from children under 18. If we become aware that we have collected personal data from a child under the age of 18, we take steps to remove that information from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us at doublesconnect@gmail.com.

International Data Transfers

Your information, including personal data, may be transferred to and maintained on computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction. In addition to data stored on Google Cloud Platform, third-party services like Facebook and AppsFlyer may transfer and

process your data in locations outside of your jurisdiction. Please review their respective privacy policies for details on how they handle data transfers. If you are located outside the United States and choose to provide information to us, please note that we transfer the data, including personal data, to the United States and process it there.

Your Data Protection Rights Under GDPR (General Data Protection Regulation)

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. Doubles Sports aims to take reasonable steps to allow you to correct, amend, delete, or limit the use of your personal data. If you wish to be informed what personal data we hold about you and if you want it to be removed from our systems, please contact us. In certain circumstances, you have the following data protection rights:

- **The Right to Access, Update or to Delete:** The right to access, update, or delete the information we have on you.
- **The Right of Rectification:** The right to have your information rectified if that information is inaccurate or incomplete.
- **The Right to Object:** The right to object to our processing of your personal data.
- **The Right of Restriction:** The right to request that we restrict the processing of your personal data.
- **The Right to Data Portability:** The right to be provided with a copy of your personal data in a structured, machine-readable, and commonly used format.
- **The Right to Withdraw Consent:** The right to withdraw your consent at any time where we relied on your consent to process your personal data.

Your Data Protection Rights Under CCPA (California Consumer Privacy Act)

If you are a resident of California, you have specific rights regarding your personal information. These include:

- **The Right to Know:** You have the right to request that we disclose what personal information we collect, use, disclose, and sell.
- **The Right to Delete:** You have the right to request the deletion of your personal information collected or maintained by us.
- **The Right to Opt-Out of Sale:** You have the right to opt-out of the sale of your personal information. (Note: Doubles Sports does not sell personal information.)
- **The Right to Non-Discrimination:** You have the right to not be discriminated against for exercising any of your CCPA rights.

Exercising Your Rights

To exercise your rights under GDPR or CCPA, please contact us at doublesconnect@gmail.com with your request. We will respond to your request within a reasonable timeframe.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

Doubles Sports

Email: doublesconnect@gmail.com