

Privacy Statement

Envol B.V. is responsible for the processing of personal data as described in this privacy statement.

1. Contact Details

Envol B.V.

Contact person: **Tim van Driessche**

Address: Weena 690, 3012CN Rotterdam

Email: **tim.van.driessche@envol.app**

2. Personal Data We Process

Envol B.V. processes your personal data because you use our services and/or because you have provided this information to us yourself.

Below is an overview of the personal data we process:

- Company name (if applicable)
 - Chamber of Commerce (KvK) number (if applicable)
 - VAT number (if applicable)
 - Contact first and last name
 - Address details
 - Date of birth
 - Telephone number
 - Email address
 - Payment details; bank account number
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3. Special and/or Sensitive Personal Data We Process

Our website and/or service does not intend to collect data about visitors under 18 years old. However, we cannot verify the age of each visitor.

We therefore recommend that parents stay involved in their children's online activities to prevent data from being collected about minors without parental consent.

If you believe that we have collected personal information about a minor without such consent, please contact us at **tim.van.driessche@envol.app**. We will delete that information immediately.

4. Purpose and Legal Basis for Processing Personal Data

Envol B.V. processes your personal data for the following purposes:

- Sending our newsletter and/or promotional materials.
 - To call or email you if necessary to perform our services.
 - Executing repayments of interest and principal.
 - Informing you about our products and services and/or changes to them.
 - Analyzing your behavior on our website to improve it and tailor our product and service offerings to your preferences.
 - Complying with legal obligations, such as information required for our tax returns.
 - Redirecting to payment platforms such as iDEAL, PayPal, or credit card systems, we do not store this payment data ourselves.
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5. Automated Decision-Making

Envol B.V. does **not** make decisions based solely on automated processing that could have significant effects on individuals.

In other words, Envol B.V. does not make decisions through computer programs or systems without human involvement (for example, a staff member of Envol B.V.).

6. How Long We Store Personal Data

Envol B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which it was collected.

7. Sharing Personal Data with Third Parties

Envol B.V. only provides data to third parties when necessary for the execution of our agreement with you or to comply with a legal obligation.

8. Cookies or Similar Technologies We Use

Envol B.V. uses only **technical**, **functional**, and **analytical** cookies that do not infringe on your privacy.

A cookie is a small text file that is stored on your computer, tablet, or smartphone when you first visit this website.

The cookies we use are necessary for the technical operation of the website and for your user experience. They ensure that the website functions properly and remember, for example, your preferred settings.

We also use them to optimize our website.

You can disable cookies by adjusting your browser settings so that it no longer saves cookies. You can also delete previously stored cookies through your browser settings.

9. Viewing, Modifying, or Deleting Data

You have the right to view, correct, or delete your personal data. You also have the right to withdraw your consent for data processing or to object to the processing of your personal data by Envol B.V.

In addition, you have the right to data portability, meaning you can request that we send the personal data we hold about you in a computer file to you or another organization designated by you.

You can send a request for access, correction, deletion, data transfer, withdrawal of consent, or objection to processing to **tim.van.driessche@envol.app**.

To ensure that the request was made by you, we ask you to include a copy of your ID with your request.

In this copy, please **black out** your photo, MRZ (machine readable zone at the bottom of your passport), passport number, and citizen service number (BSN). This is to protect your privacy.

We will respond to your request as quickly as possible and always within **four weeks**.

Envol B.V. also informs you that you have the right to file a complaint with the **Dutch Data Protection Authority (Autoriteit Persoonsgegevens)**.

You can do so via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

10. How We Secure Personal Data

Envol B.V. takes the protection of your data seriously and applies appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized alteration.

If you believe that your data has not been properly secured or if there are signs of misuse, please contact our customer service or email us at **tim.van.driessche@envol.app**.